

\*programme is subject to changes

Start Time	DAY 1   16 AUGUST 2023	
	<b>Simpor-Roselle Ballroom</b>	
	<b>Singapore Healthcare Management Congress</b>	
8.00am	<b>Registration</b>	
8.30am	<b>Networking Breakfast</b>	
9.30am	<b>Opening Performance</b>	
	<b>Welcome Address by Organising Chairman</b> Mr TAN Jack Thian <i>Group Chief Operating Officer, SingHealth, Singapore</i>	
	<b>Opening Address</b> Mr MASAGOS Zulkifli <i>Guest-of-Honour</i> <i>Minister for Social and Family Development</i> <i>Second Minister for Health, Ministry of Health, Singapore</i>	
10.35am	<b>Keynote Address</b> <b>From Telemedicine to Artificial Intelligence: How Technology Is Transforming Patient Care</b> Mr David ENTWISTLE <i>President &amp; CEO</i> <i>Stanford Health Care, USA</i>	
	<b>HM 1</b> <b>Thinking Both/And</b> Prof NG Wai Hoe <i>DGCEO (Strategy &amp; Planning), SingHealth and CEO, Changi General Hospital, Singapore</i>	
	<b>HM2</b> <b>Health 2030: From Vision to Reality</b> Prof Eyal ZIMLICHMAN <i>Chief Transformation Officer and Chief Innovation Officer, Sheba Medical Center, Israel</i> <i>Founder and Director of ARC, Israel</i>	
12.30pm	<b>Poster Awards Presentation</b> Awards Presentation by Prof Ivy NG <i>Group Chief Executive Officer, SingHealth</i>	
1.00pm	<b>Lunch</b>	
	<b>Simpor-Roselle Ballroom</b>	<b>Simpor Junior Ballroom</b>
2.00pm	<b>HM 3</b> <b>Leadership in Healthcare – Personal Thoughts and Reflections</b> Assoc Prof Jason PHUA <i>Deputy Chief Executive (Clinical Transformation), National University Health System, Singapore</i> <i>Chief Executive Officer, Alexandra Hospital, Singapore</i>	<b>HM4</b> <b>Aspiring Executives Forum 1</b> Host: Ms Clara SIN <i>Chief Operating Officer, National University Hospital, Singapore</i> <i>Chief Operating Officer, Group Service Transformation &amp; Medical Records Office, National University Health System, Singapore</i> <b>Presenters</b> <b>1. Facial Recognition Automated Visitor Management System (FRAVMS) Project</b> Mr NG Jing Xiang - Operations Executive, Visitor Services, Singapore General Hospital <b>2. TTSH's Experience as a National Coordinator of Renal Dialysis Services during COVID-19</b> Ms Geralyn ONG - Executive, Operations (Medicine), Tan Tock Seng Hospital <b>3. Patient Support Services: Beginning of A New Support Role</b> Mr Jeffrey SOON - Assistant Manager, Operations, SingHealth Community Hospital <b>4. SNEC's Clinical Space/Facility Planning and Development</b> Ms NG Siu Ning - Manager, Operations & Facility, Singapore National Eye Centre <b>5. Journey in Resource Management at Cardiac Clinics</b> Ms Irene TEO - Executive, Specialist Outpatients Clinic, National Heart Centre Singapore <b>6. Facilities Management Learning Curve - From Design, Construction to Operations of Health Care Buildings</b> Mr LAI Kah Yip - Assistant Manager, Facilities Management, Sengkang General Hospital <b>7. Medical 3D Printing in TTSH</b> Ms Cindy LIM - Senior Executive, Operations (Surgery), Tan Tock Seng Hospital <b>8. Life in Specialist Outpatient Clinics (SOC)</b> Ms Lois GOH - Manager, SOC Operations, Singapore General Hospital <b>9. NDCS 'Digital-First' Patient Journey Transformation</b> Mr Daniel TAY - Manager, SOC Operations, National Dental Centre
	3.00pm	<b>HM 5</b> Mr Bruce MAIROSE <i>Division Chair Supply Chain Management – Sourcing and Networks, Mayo Clinic, USA</i>
4.00pm	<b>Tea Break</b>	
	<b>Simpor-Roselle Ballroom</b>	
4.30pm	<b>HM 6</b> <b>Infinite Vision: The Story Behind Aravind Eye Hospitals</b> Dr Venkatesh PRAJNA <i>Director, Residency Training, Aravind Eye Hospital, Marudai, India</i>	
5.30pm	<b>End of Day 1</b>	

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DAY 2   17 AUGUST 2023 Programme					
Start Time	Singapore Healthcare Management Congress		Singapore Healthcare Supply Chain Management Congress		
8.30am	Registration				
	<b>Simpdor-Roselle Ballroom</b>		<b>Simpdor Junior Ballroom</b>	<b>Peony Junior Ballroom</b>	
9.00am	<b>HM 7</b> <b>Healthcare's Carbon Addiction: It's Time to Quit</b>  Dr Kate CHARLESWORTH <i>Senior Advisor, Climate Risk and Net Zero Unit, System Purchasing Branch, Ministry of Health NSW, Australia</i>	<b>Patient Experience</b>	<b>HM 8</b> <b>Creating Sustainable Culture Change through Kindness, Humanism, and Continuous Quality Improvement</b>  Dr Eric WEI <i>Senior Vice President and Chief Quality Officer, NYC Health + Hospitals, New York, USA</i>	<b>Welcome Address</b>  Mr Peter TAY <i>Chief Executive Officer, ALPS Pte Ltd, Singapore</i>	
9.10am				<b>SC 1</b> <b>Keynote Address - Building Healthcare Supply Chain Ecosystem</b>  Mr Peter TAY <i>Chief Executive Officer, ALPS Pte Ltd, Singapore</i>	
10.00am	Tea Break				
10.30am	<b>HM 9</b> <b>Creating a Lasting Corporate Culture of Caring, Resilience and Tenacity</b>  Mr Patrick NG <i>Deputy Chairman, Pan-United Corporation Ltd, Singapore</i>	<b>Patient Experience</b>	<b>HM 10</b> <b>ServiceSG: The Next Bound of Government Service Delivery</b>  Ms LIM Sze Ling <i>Chief Transformation Officer, Service SG</i>	<b>SC 2</b> <b>Grab: Lessons Learned on the Journey</b>  Mr Eugene CHEW Keng Jin <i>Head of Premier Services (Transport), Grab, Singapore</i>	
11.30am	<b>HM 11</b> <b>Building A Purpose Driven Inclusive Care Giving Organisation</b>  Dr Venkatesh PRAJNA <i>Director, Residency Training Aravind Eye Hospital, Marudai, India</i>		<b>HM 12</b> <b>Helping Healers Heal: Providing Emotional and Psychological Support for Healthcare Workers through the COVID-19 Pandemic</b>  Dr Eric WEI <i>Senior Vice President and Chief Quality Officer, NYC Health + Hospitals, New York, USA</i>	<b>SC 3</b> <b>Unlocking the Potential for Supply Chain with Technology</b>  Mr LAW Chung Ming <i>Executive Director (Transport and Logistics), Enterprise Singapore</i>	
12.30pm	Lunch				
	<b>Simpdor-Roselle Ballroom</b>		<b>Simpdor Junior Ballroom</b>	<b>Peony Junior Ballroom</b>	
1.30pm	<b>HM 13</b> <b>Building Tomorrow's Hospital Today</b>  Mr David ENTWISTLE <i>President &amp; CEO, Stanford Health Care, USA</i>		<b>HM 14</b> <b>Aspiring Executives Forum 2</b>  Host: Dr TANG Kong Choong <i>Deputy Chief Executive Officer, Tan Tock Seng Hospital, Singapore</i>  <b>Presenters</b> <b>1. Spreading Our Wings in 1,095 Days</b> Nur Syarina Bte SHA'ARI - <i>Senior Executive, Clinic Ops, SingHealth Polyclinics</i>  <b>2. Life in Operations</b> Ms KONG Ka Hei - <i>Assistant Manager, Specialist Outpatient Clinics Services, Khoo Teck Puat Hospital</i>  <b>3. My Civil Emergency Journey</b> Mr Marcus KOH Wai Leong - <i>Senior Executive, Crisis Planning &amp; Operations, Singapore General Hospital</i>  <b>4. Allied Health Patient Service Associates (PSA) Centralization</b> Ms Joanne TEO - <i>Assistant Manager, Allied Health Clinic Operations, Tan Tock Seng Hospital</i>  <b>5. A Study on Blood-taking Workload in the New NCCS</b> Ms POH Zia Xin - <i>Senior Executive, Org Planning &amp; Strategic Infrastructure, National Cancer Centre Singapore</i>  <b>6. A Journey Worth Taking: Formation of Scanning Unit Operations in KKH</b> Ms Mastura - <i>Manager, Health Information Management Services, KK Women's and Children's Hospital</i>  <b>7. Welcoming Change – Digitalisation in SOC</b> Ms YEOW Yi Ling - <i>Executive, Specialist Outpatient Clinics Operations, Changi General Hospital</i>  <b>8. The Journey Towards Value-Based Healthcare – 10 Years On</b> Mr Allister THAM - <i>Manager, Value Management Unit, Tan Tock Seng Hospital</i>  <b>9. NUH's Masterplanning Journey - Parallels and Observations of an Amateur Potter</b> Ms CHEW Sin Yee - <i>Senior Assistant Manager, Corporate Planning &amp; Development, National University Hospital</i>	<b>SC 4</b> <b>Keppel's Roadmap on Renewable Energy</b>  Ms Janice BONG <i>Executive Director, Power &amp; Renewables, Keppel Infrastructure Holdings Pte Ltd</i>	<b>SC 5</b> <b>Creating Sustainable Environments with Siemens Healthineers</b>  Ms SIOW Ai Li <i>Managing Director, Siemens Healthineers Singapore</i>
2.30pm	<b>HM 15</b> <b>Sustainability and the Healthcare Sector</b>  Prof LAM Khee Poh <i>Provost's Chair Professor of Architecture and the Built Environment, National University of Singapore</i>		<b>SC 6</b> <b>Technology for Waste Management Sustainability</b>  Mr Gabriel HO Ji-Min <i>Chairman &amp; Managing Director, Asia Medical Enviro Services Pte Ltd</i>	<b>SC 7</b> <b>Sodexo's Green Journey - Managing food Waste and Responsible Sourcing</b>  Mrs LEE Qi Ni <i>Corporate Responsibility and Diversity, Equity &amp; Inclusion Lead, MY-SG, Sodexo Pte Ltd</i>	
3.30pm	Tea Break				
	<b>Simpdor-Roselle Ballroom</b>		<b>Peony Junior Ballroom</b>	<b>Orchid Junior Ballroom</b>	
4.00pm	<b>HM 16</b> <b>Bridging the Gap in Patient Safety Through Innovation</b>  Prof Eyal ZIMLICHMAN <i>Chief Transformation Officer and Chief Innovation Officer, Sheba Medical Center Founder and Director, ARC, Israel</i>		<b>SC 8</b> <b>Sustainability – End to End Collaboration in Healthcare Sector</b>  Mr Graham RICE <i>VP – Head of Procurement, B. Braun Asia Pacific</i>	<b>SC 9</b> <b>Driving Sustainability and Circularity in Healthcare</b>  Mr Huub van den Brok <i>Strategic Initiatives Leader &amp; Sustainability Leader APAC, Philips Electronic Singapore Pte Ltd</i>	
5.00pm	<b>HM17</b> <b>What Makes the Mayo Clinic Culture Unique and Successful?</b>  Mr Bruce MAIROSE <i>Division Chair Supply Chain Management – Sourcing and Networks, Mayo Clinic, USA</i>		<b>End Of Conference</b>		
6.00pm	<b>End Of Conference</b>				