

Surviving the Healthcare Jungle : A Personal Reflection

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Research

Clinical Care

Education

A little Introduction of myself...

- Graduated with a Bachelor of Science (Life Sciences) in 2008
- 1st job
- In Emergency Medicine Department (EMD)
- Managing a team of 70 PSAs & EAs, Service Improvement, Workflow Improvement, Renovations
- Currently doing an NUS MBA (Specialisation in Healthcare Management)



Healthcare industry is a complex environment with numerous stakeholders and challenges



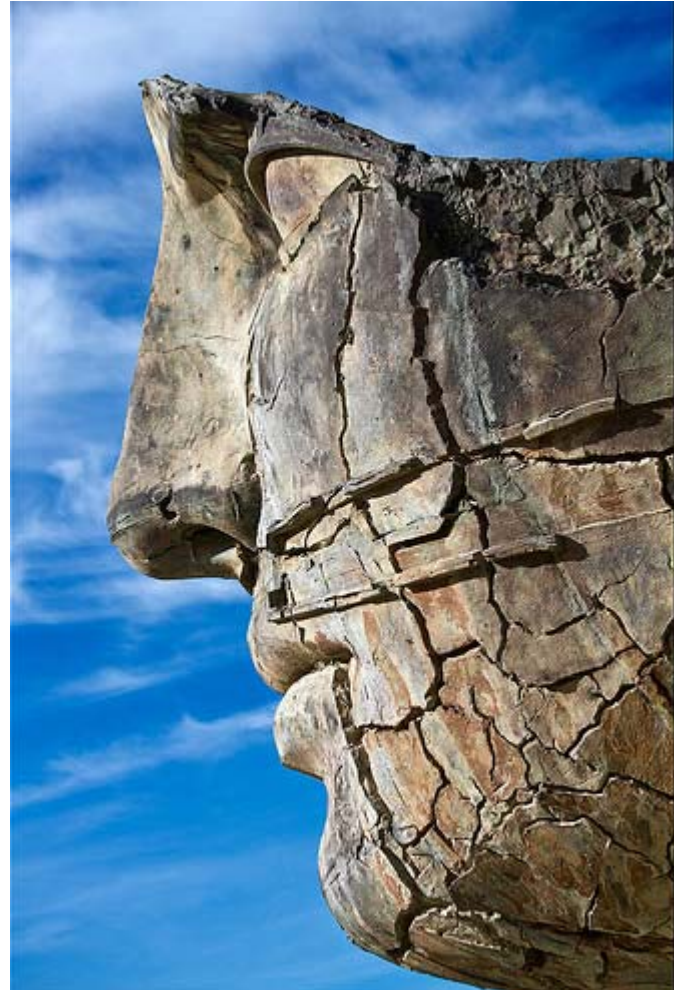
Qualities that have helped me survive this Jungle so far

1. Teamwork



Qualities that have helped me survive this Jungle so far

1. Teamwork
2. **Open-mindedness**



Qualities that have helped me survive this Jungle so far

1. Teamwork
2. Open-mindedness
3. **Passion & perseverance**





**CHALLENGES
AHEAD**

Healthcare industry is a challenging work environment, but anyone with the above qualities would do well to survive in it.

Thank you
for your attention