



The Importance of Leadership and Change Management

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President and Chief Executive Officer



What is Leadership?

any. The
lead·er·ship
a leader. 2. A
ability to lead.

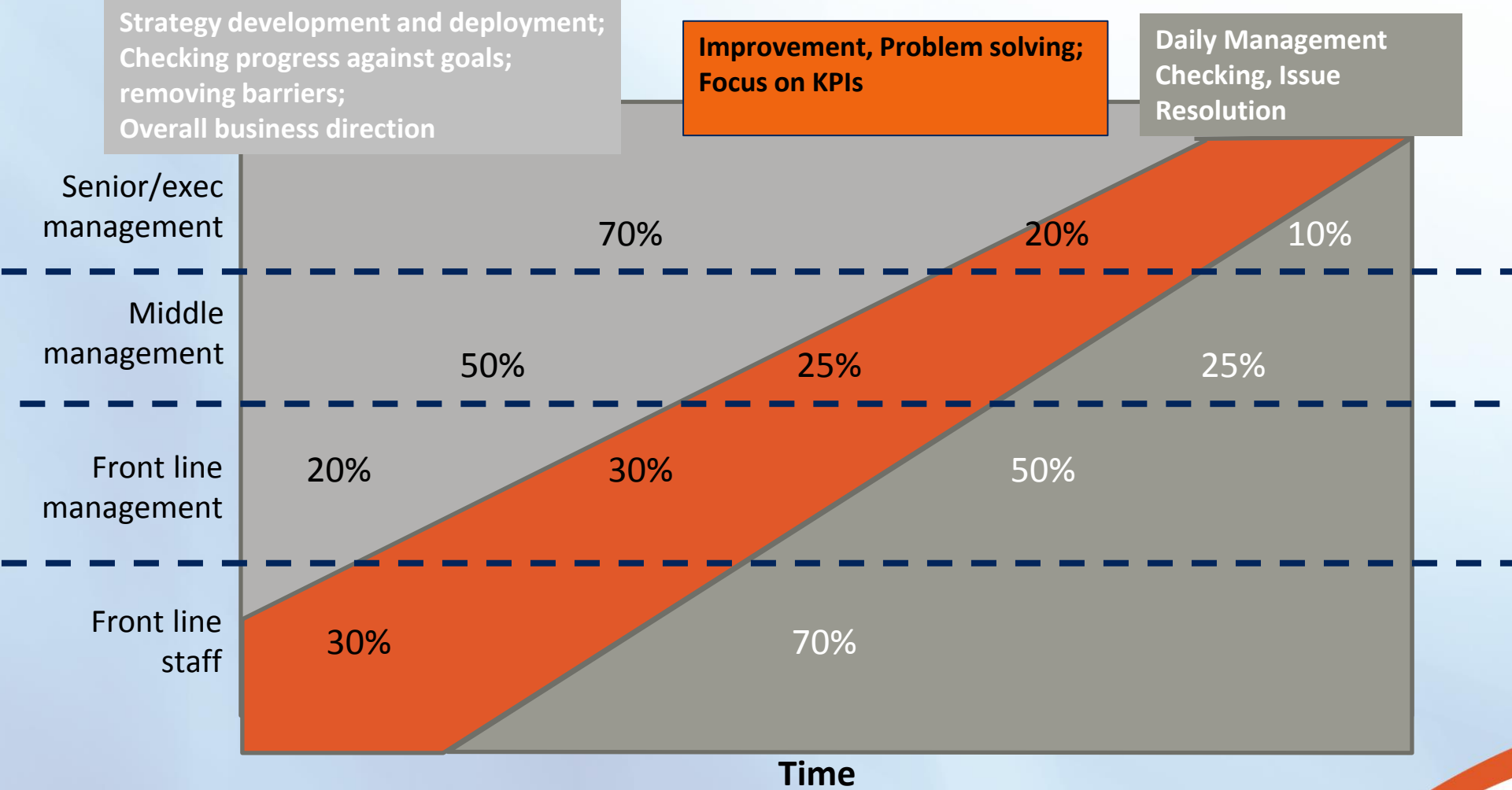
lead glass. Flint glass.
lead in (lead in) n.
lead that pre

What is Leadership in Health Care?

Our Mission

Through our exceptional health care services, we reveal the healing presence of God.

Target Condition for Leadership Focus



Focus

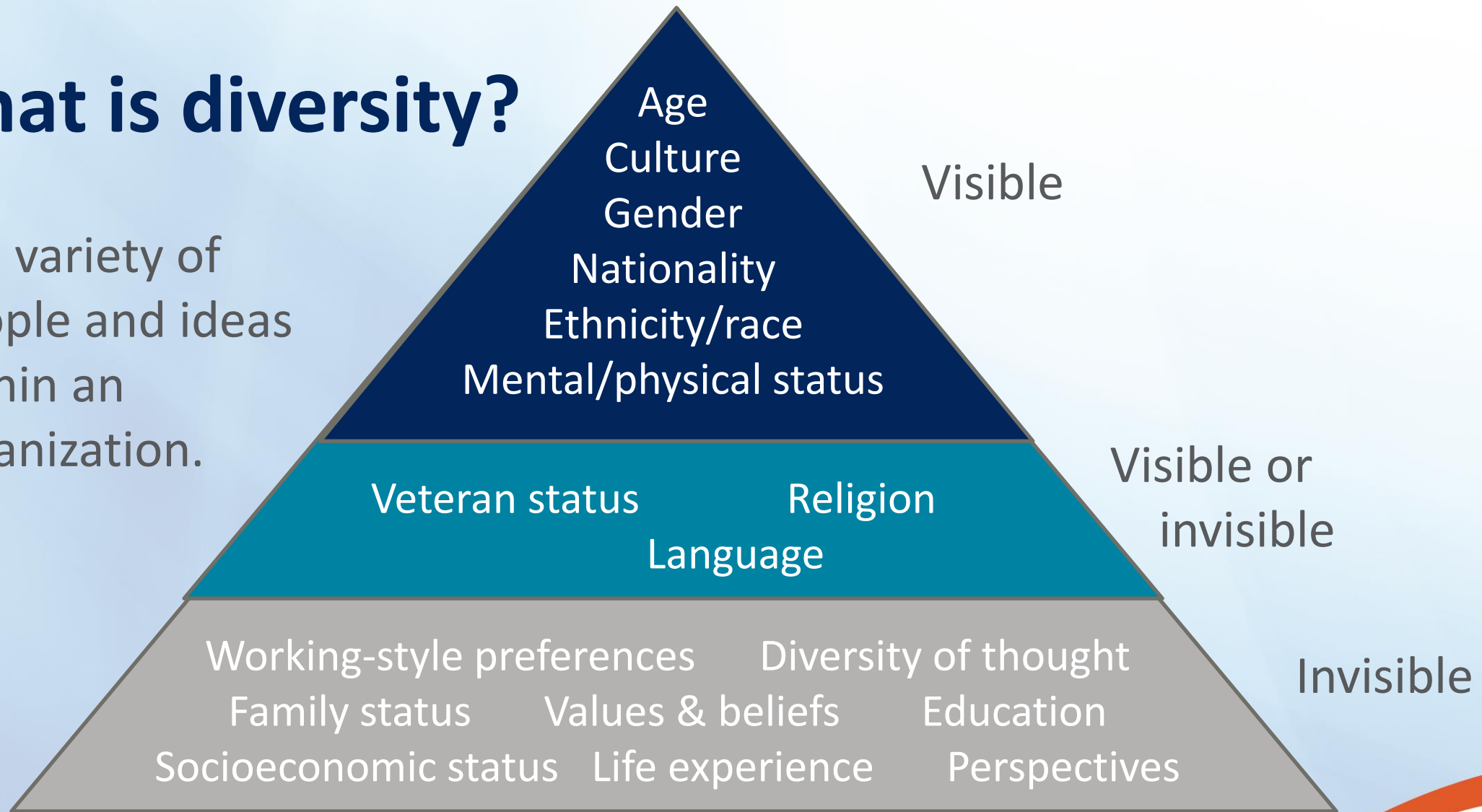
- Set the vision
- Communicate
- Connect
- Take care of people
- Deliver results
- Be ready for anything – manage through change

Build and Grow Your Team



What is diversity?

The variety of people and ideas within an organization.



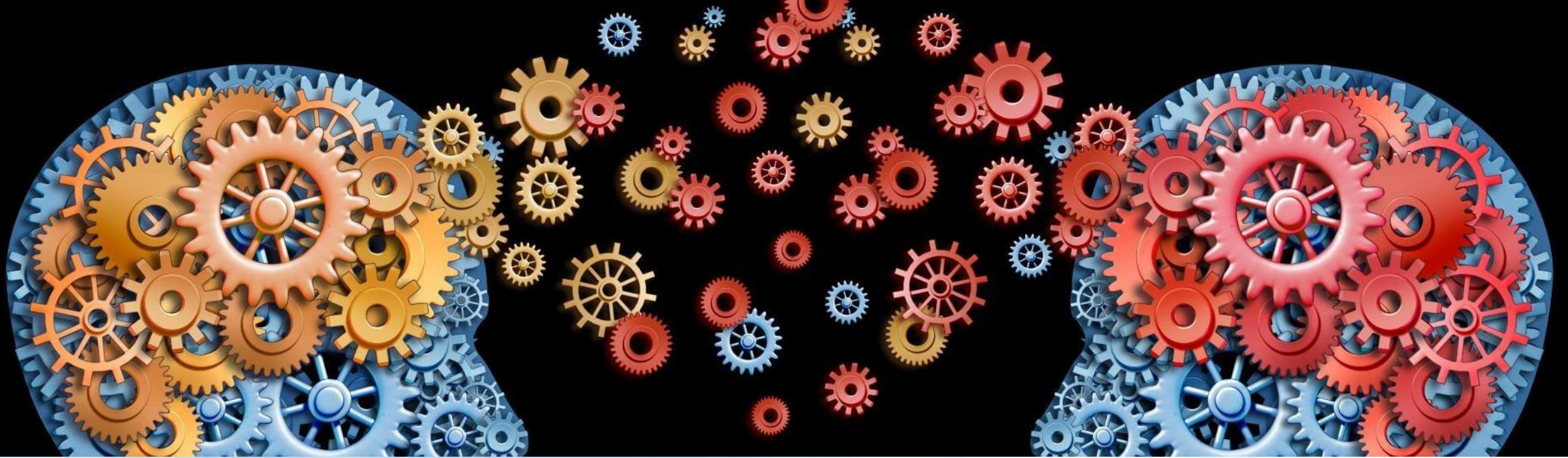


What is **INCLUSION**?

People feel involved, respected, valued, and connected and bring their authentic selves

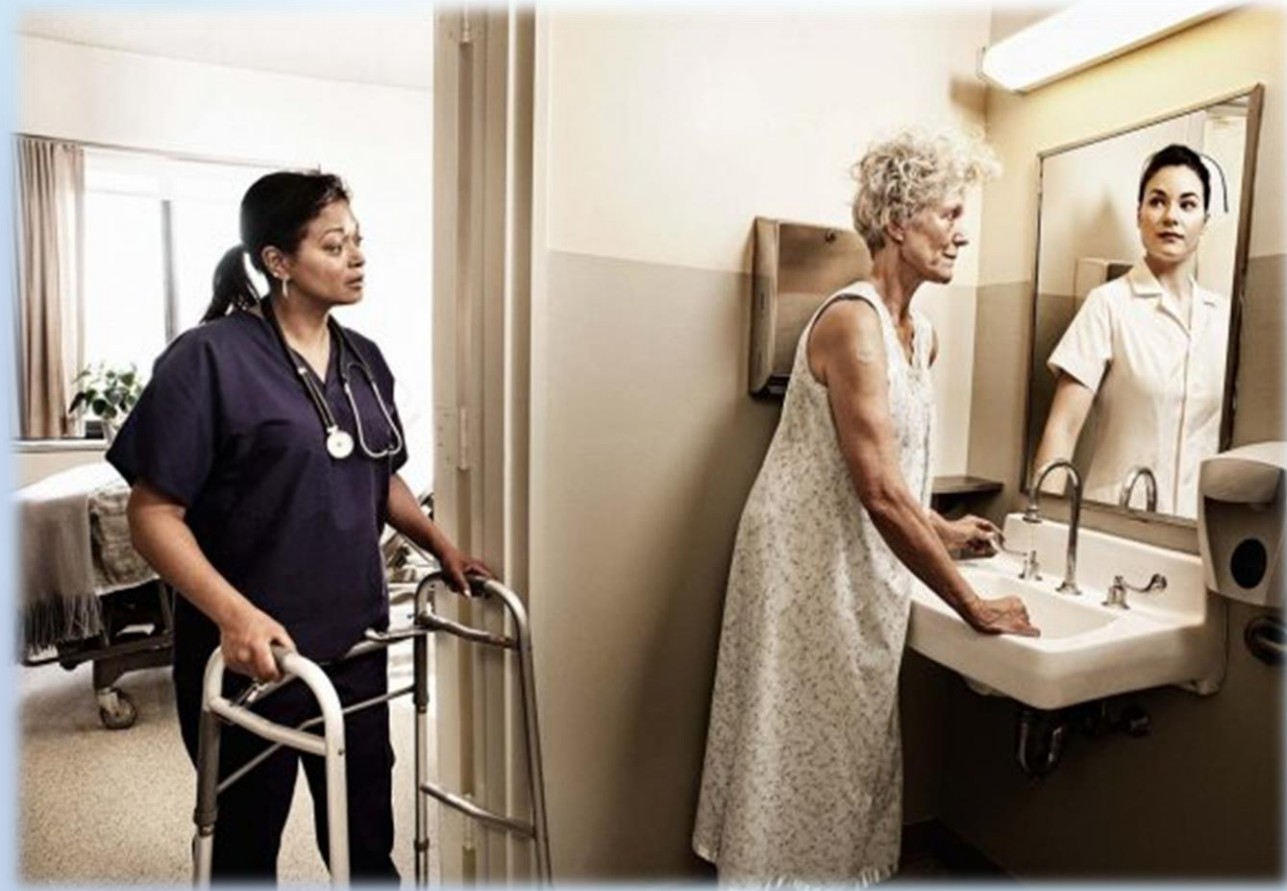
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WHAT IS IMPLICIT BIAS?

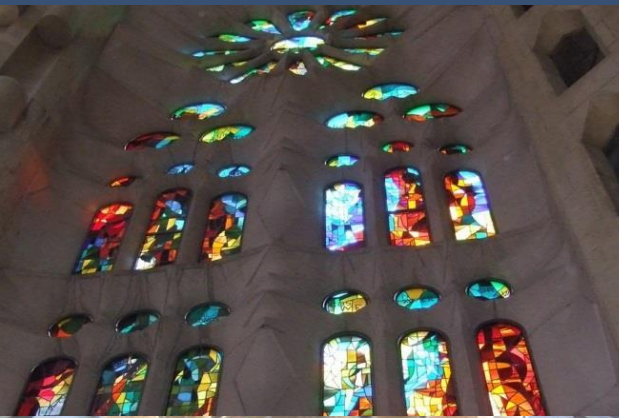
Change Management



**People LOVE
Change...**

**As long as it's
their idea.**



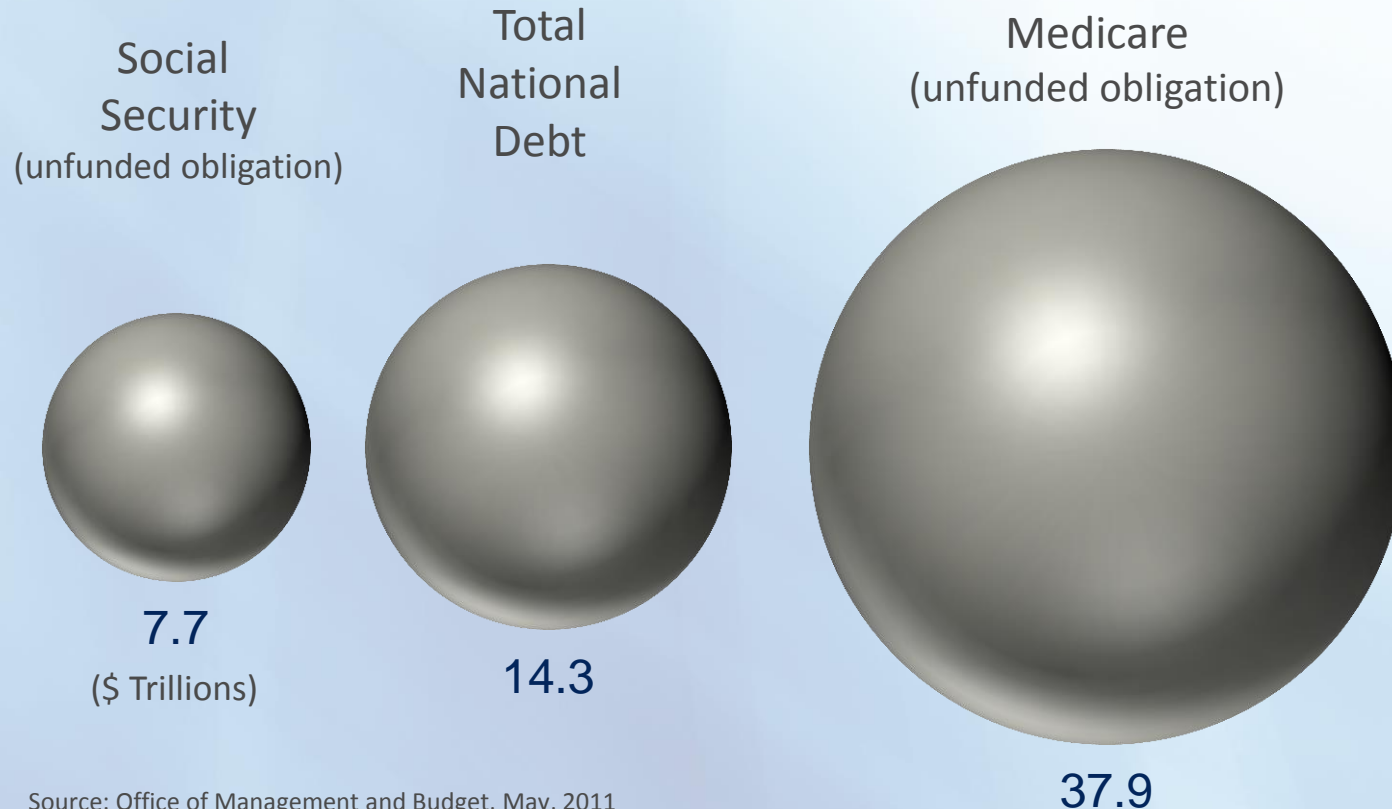


The Sagrada
Familia
Barcelona, Spain

“My client is not in a hurry.”
—Antoni Gaudi

Houston, We Have a Problem

Current Debt and Unfunded Federal Obligations by Category (\$ Trillions)



“Funding the anticipated Medicare shortfall through payroll taxes would require an increase in the tax rate from 1.45% to 23% over the next 20 years.”

*Report of the Medicare Actuary
September, 2010*

Source: Office of Management and Budget, May, 2011



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Making Sense
of Life's Changes

Transitions

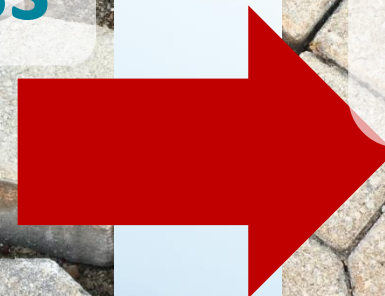
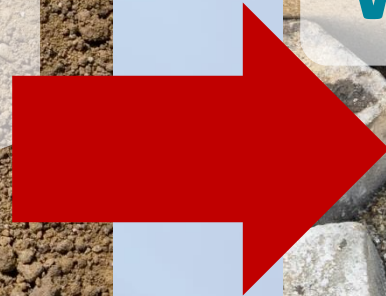
Strategies for coping with the difficult,
painful, and confusing times in your life

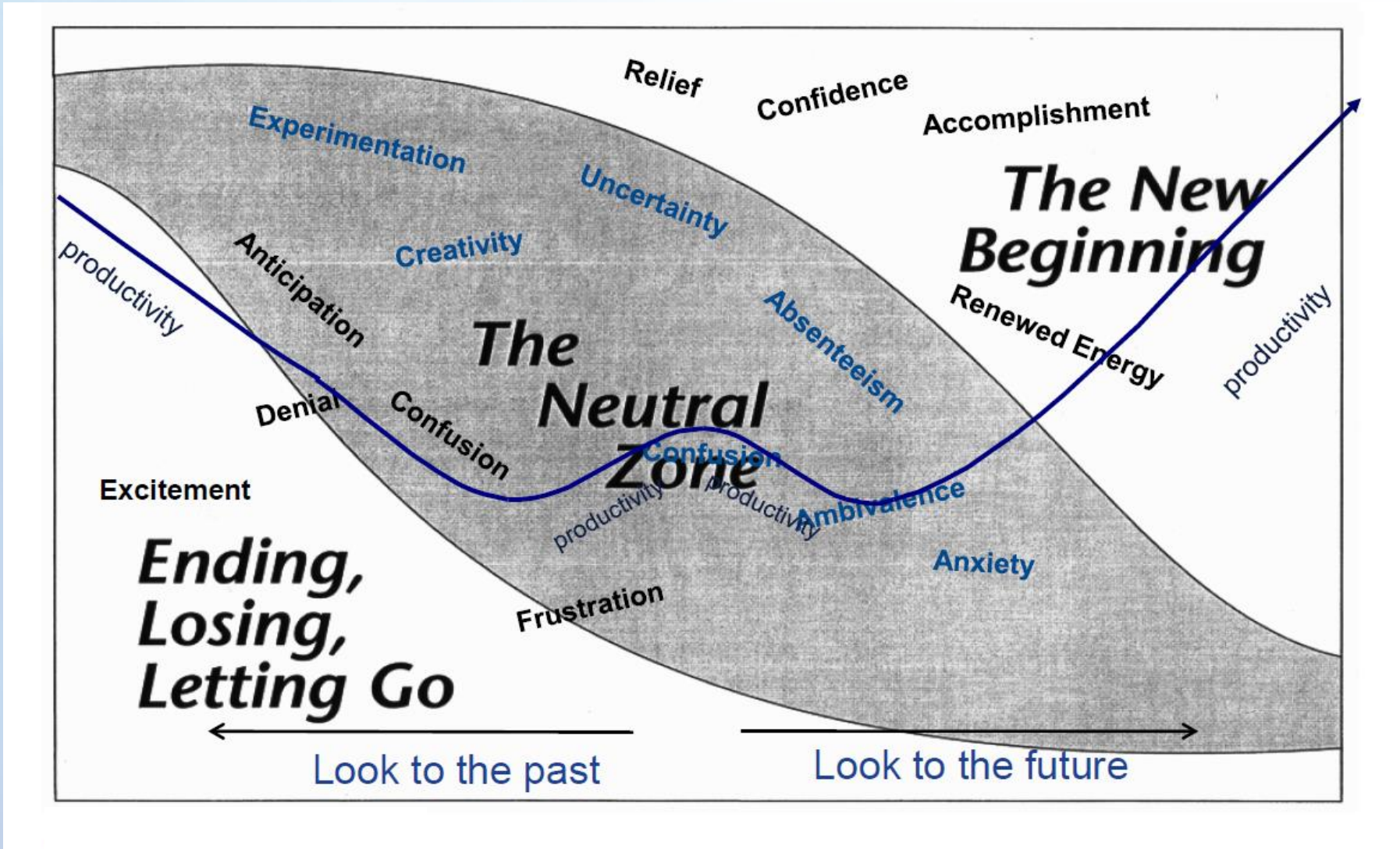
William Bridges
Author of JobShift

Leading Change

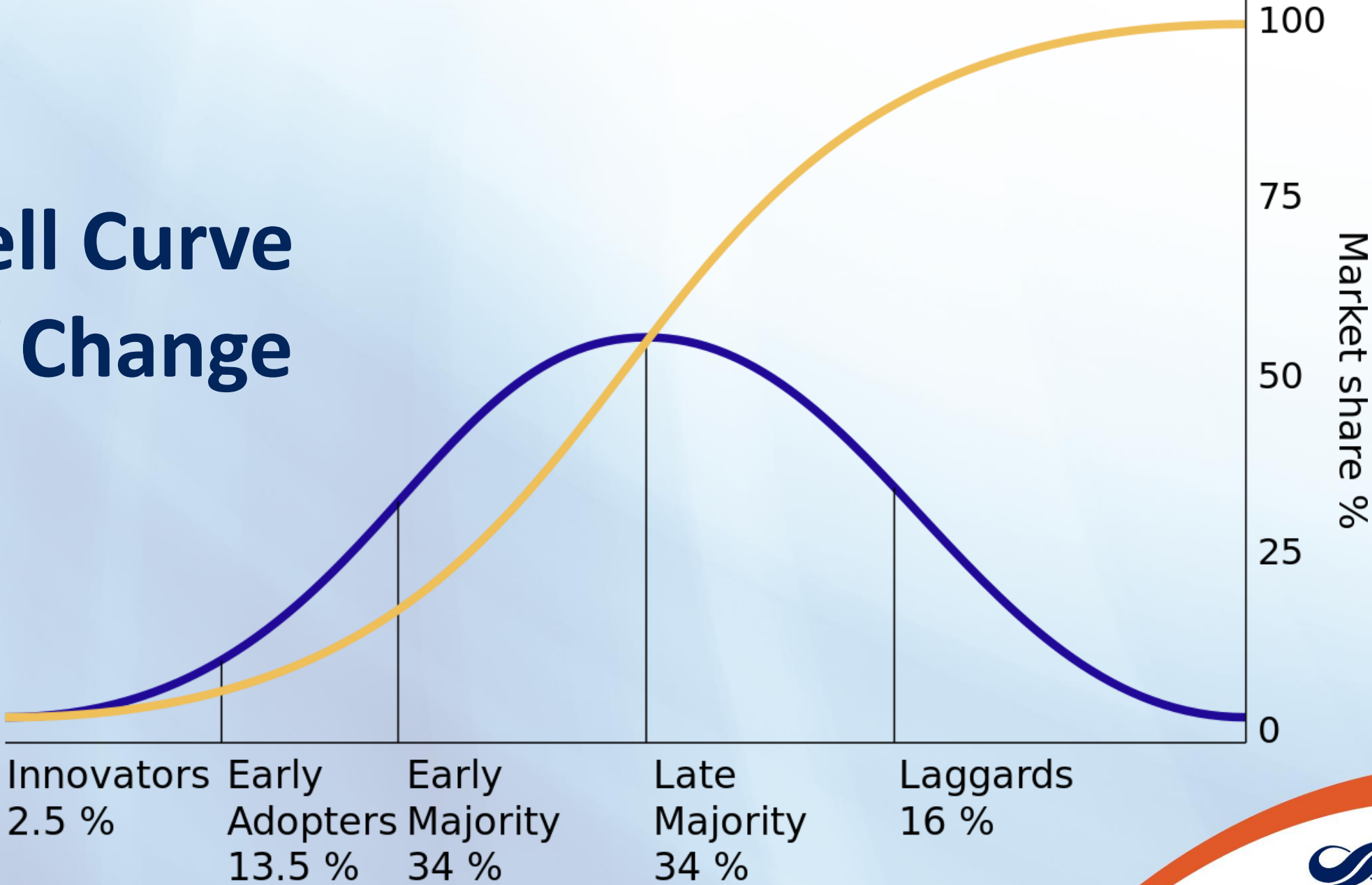
- Laying the Foundation
- Learning What We Need to Know
- Planning the Change Process
- Making Change Work
- Embedding Change in the Organization

Change Model





Bell Curve of Change



Source: Bridges

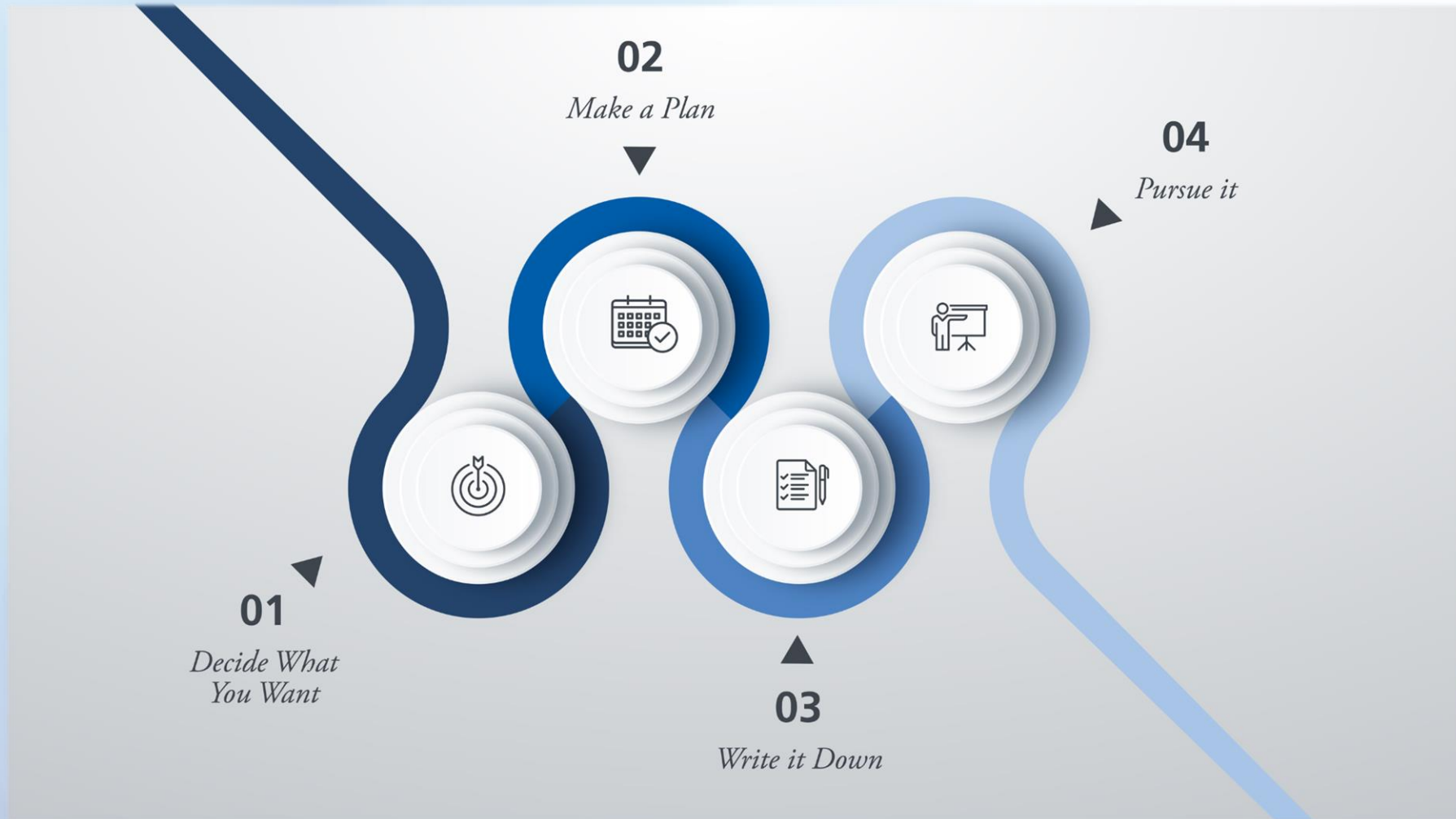
Leadership Lessons

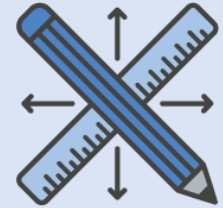




#1
HAVE
UNQUESTIONABLE
INTEGRITY

#2





#3 · Be *compe tent* and work really hard

(adjective)

/having the necessary ability or skills: able to do something well



#4

**“Be yourself;
everyone else is
already taken.”**

- Oscar Wilde

 **SSM**Health®



#5 Volunteer for opportunities



#6 Be a good communicator

#7 Build relationships



INSIDE AND OUTSIDE YOUR
INDUSTRY & ORGANIZATION

A close-up photograph of a person wearing a blue jacket, holding a small green plant with soil in their hands. The person's hands are weathered and dirty, suggesting they are a farmer or gardener. The background is blurred, showing more of the person's jacket and some indistinct shapes. A teal banner with white text is overlaid on the image.

#8 Give back



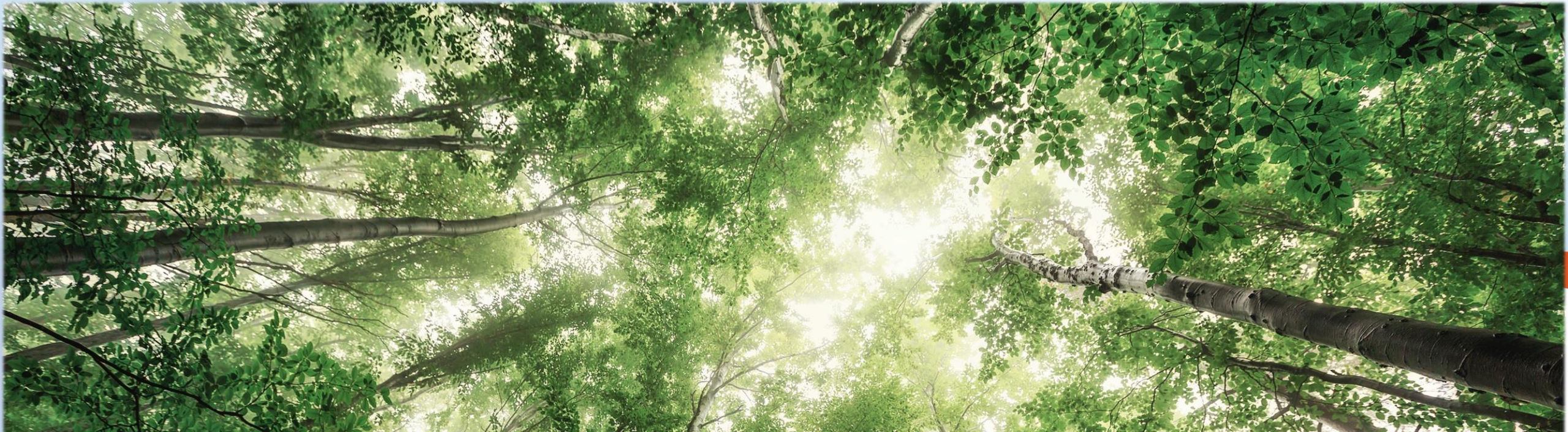
#9

MASTER BALANCE



#10

STAY HEALTHY



Thank you!



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