

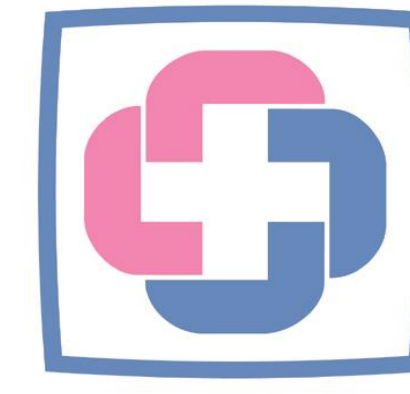


Singapore Healthcare Management 2016

KKH'S WSH* JOURNEY

*Workplace Safety & Health

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Introduction

The Workplace Safety and Health Act (WSHA), which was legislated by the Ministry of Manpower (MOM) on 1 Sep 2006, emphasizes the importance of managing workplace safety and health proactively by requiring employers and employees to take ownership and responsibility to ensure the safety and health of workers and other people that are affected by the work being carried out in the workplace.

On 1 Sep 2011, the Act was enhanced to include WSHA Section 14 and 14A in which companies engaging external contractors for work activities which require the contractors' staffs to be within the engagers' premises (e.g. renovation work, goods deliveries, etc.) will also be responsible for the workplace safety and health of all staffs engaged by these outsourced contractors and their sub-contractors.

Background

For many past years, KKH had successfully achieved and maintained certification in OHSAS 18001 which touches on the Workplace Health and Safety System in the hospital.

With the legislation of the WSH Act in 2006 and its inclusion for healthcare workplaces in 2009, KKH had been engaging the services of an outsourced WSH Consultant since 2010 to advise the hospital on WSH matters and legal compliance of the WSH Act, conduct WSH inspections on hospital workplaces as well as to raise the level of WSH consciousness and awareness among KKH staffs.

In 2014, the framework for the implementation of the WSH Act 14 and 14A which covers the safety and health of contractors whom the hospital will be engaging for work to be done at KKH was established with the assistance of an outsourced WSH consultant. The resulting document was promulgated on 17 Mar 2014 under the hospital's P&P 78012-4003 titled "KKH WSH Contractor's Safety Management Framework for WSHA 14 and 14A".

The above framework requires each Division to appoint at least 1 WSH Representative to oversee and/or implement the WSH requirements within their respective Divisions.

Objective

To highlight the journey taken by the hospital to enhance workplace safety and health in KKH and inculcate a positive WSH culture within the hospital.

Methodology

1. Senior Management's Commitment & Support

KKH's Senior Management is strongly committed to WSH as evidenced by the setting up of the KKH ISO Core Committee headed by COO and the formulation of our hospital's Environment, Health & Safety (EHS) Policy, one of which emphasizes the promotion of a safe and healthy environment as worded below:



2. WSH Training for KKH Staffs

To equip our KKH Division and Department WSH representatives & other KKH staffs with the necessary knowledge to perform their WSH role, annual arrangements are made for them to undergo the "WSQ's Develop A Risk Management Implementation Plan (bizSAFE Level 2) Course" to enhance their WSH awareness as well as on the conduct and documentation of risk assessments at their respective workplaces. To date, a total of 196 KKH current staffs have been trained.

In addition to the above, arrangements have also been made for our WSH consultant to conduct Risk Assessment refresher trainings for KKH staffs on an annual basis, in particular those whose bizSAFE 2 training had lapsed for 3 years or more.

3. WSH Update Sharing Sessions

Half-yearly WSH sharing sessions for our KKH staffs are also being conducted by our WSH Consultant to refresh as well as update them on WSH matters.

4. In-House WSH Observation Programme

A six-month pilot trial run of a proposed in-house 'WSH Observation Program' was introduced in June 2016 to actively engage KKH staffs towards enhancing a safe and healthy environment within the hospital workplaces

The program has been designed for staffs to identify and report positive WSH observations (safe practices and/or conditions) in the hospital so as to provide positive reinforcement for good WSH practices among stakeholders.

The program will be instituted on a permanent basis after the trial period if it proves to be a useful tool for the inculcation of a positive WSH culture in KKH.

5. National WSH Advocate Programme

As an additional emphasis of the importance of workplace safety and health, KKH has adopted the WSH Advocate Programme which has been developed by the WSH Council (WSHC) to:

- Develop a positive safety and health culture in KKH
- Improve individual ownership for safety and health
- Enhance motivation and improve work productivity
- Reduce workplace incidents, accidents and/or ill-health and their associated costs
- Boost confidence in our business dealings

For the program's initiation in KKH in July 2016, all appointed Division & Department WSH representatives had been inducted into the program and registered with WSHC as 'KKH WSH Advocates', and were presented with the following 'WSH Advocate' collar-pin for them to wear to signify their role in the promotion WSH in KKH.

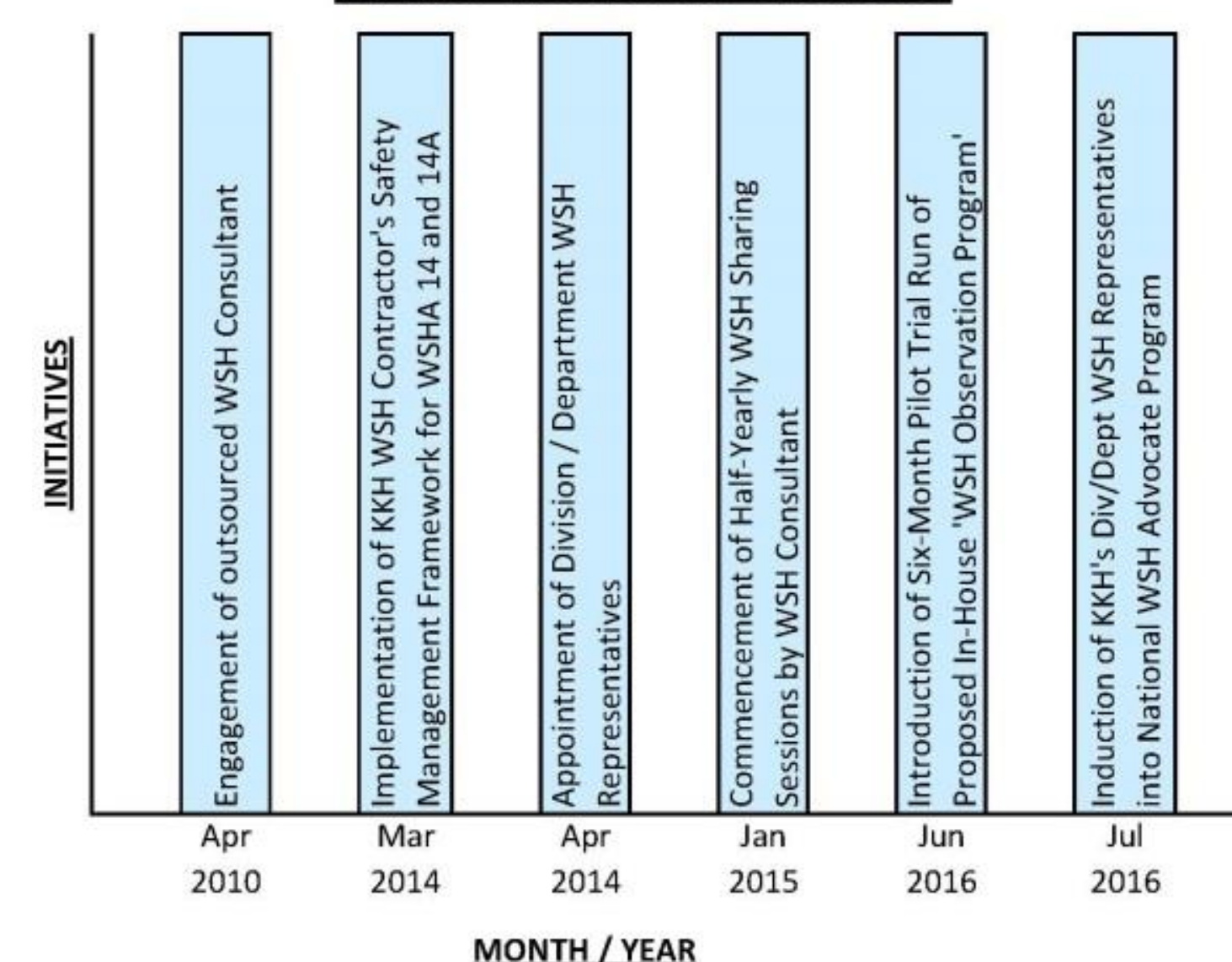


Other KKH staffs who wish to volunteer for the program are welcome to be registered and be part of the 'KKH WSH Advocate' family.

Conclusion

KKH staffs have been more aware of Workplace Safety and Health matters since 2010 after the introduction of the following mentioned WSH measures, trainings, initiatives and programs.

KKH's WSH INITIATIVES



The overall aim is so that a more positive safety and health culture can be developed, maintained and enhanced in KKH in our journey to achieve a world-class safety and health environment towards our vision to be the healthcare leader for women and children, and our mission to lead in excellent, holistic and compassionate care for women and children.

