

Enhancement of patient pregnancy signage at Department of Diagnostic Radiology at Singapore General Hospital

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INTRODUCTION:

The Department of Diagnostic Radiology (DDR) has strict rules and regulations to manage female patients of reproductive age for procedures involving radiation.

A pregnancy signage is placed at the changing areas to inform patients to let the staff know should they be or may be pregnant prior to procedures involving radiation (Fig. 1).

During the 2014 Joint Commission International audit, it was advised that a pictorial pregnancy signage would improve effectiveness in instructing these patients.

ATTENTION FEMALE PATIENTS

If you are pregnant, or suspect you may be pregnant, please tell the receptionist and the radiographer BEFORE your X-ray examination.

Fig. 1 – Previous pregnancy signage

AIM:

To provide pictorial pregnancy signage to female patients suspected of pregnancy to notify radiographer before procedure.

METHODOLOGY:

July 2014

Identify & analyze root causes

signage & select final signage

August 2014

- Collect feedback from female patients of
- reproductive age on existing pregnancy signage
 Create several versions of pictorial pregnancy

October 2014

 Collect feedback from female patients of reproductive age on new pictorial pregnancy signage

March 2015

- Refinement done on pictorial pregnancy signage to include the 4 major languages
- Approval was obtained from corporate communication department

DESCRIPTION OF INTERVENTION:

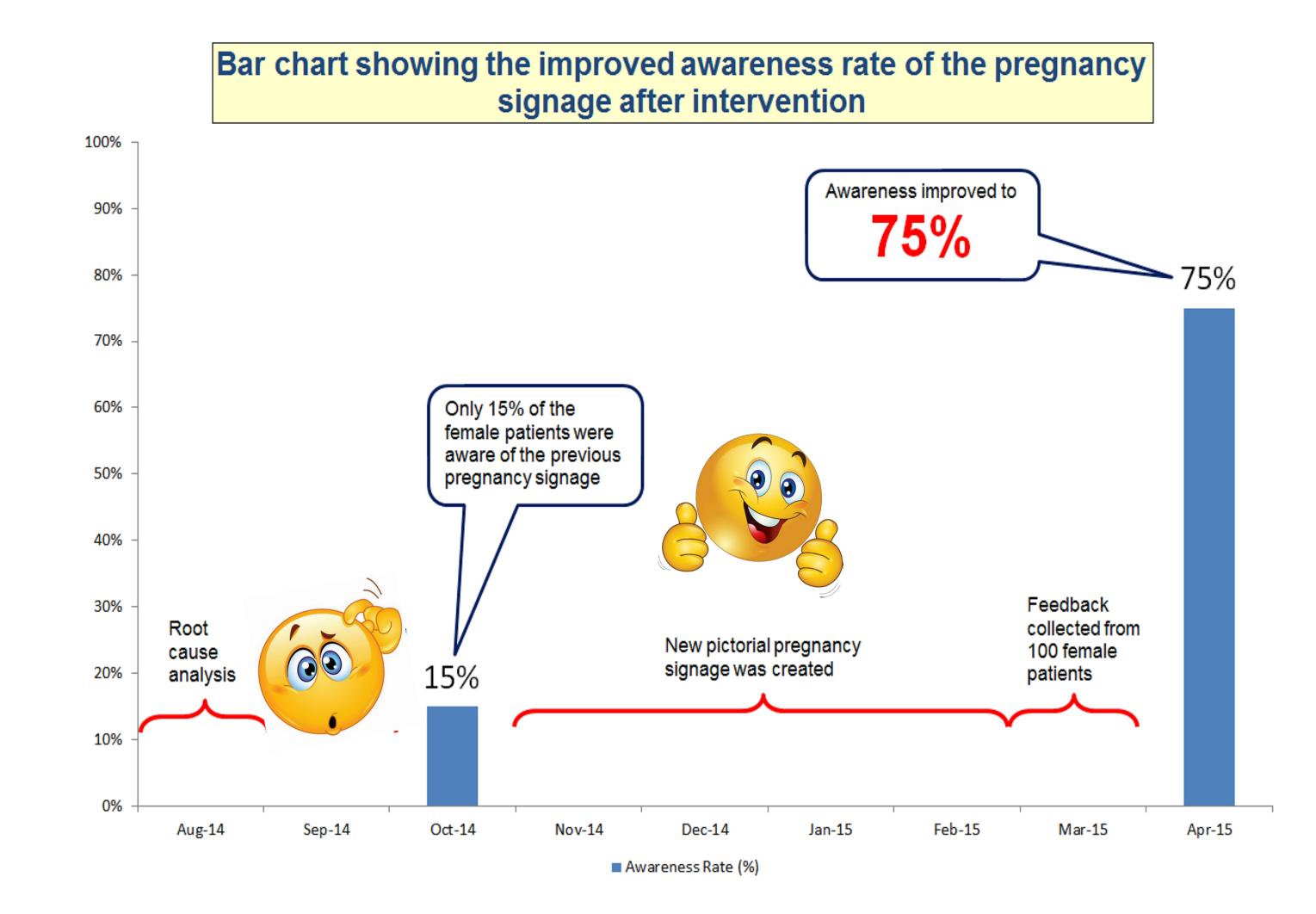
Feedback in the form of survey was obtained from 100 female patients of reproductive age to find out if they noticed the pregnancy signage before and after intervention.

RESULTS:

Pre-intervention, 85% of female patients did not notice the pregnancy signage at all. Post-intervention, 75% of the female patients noticed and understood the improved pictorial pregnancy signage (Fig. 2).



rig. Z – New pictorial pregnancy signage



CONCLUSION:

Benefits to:

Patients

Improve patients' awareness

Department

Educate public on radiation safety

Organization

Apply to other departments with similar service

FUTURE PLANS:

Apart from DDR, the department of Emergency Medicine & Nuclear Medicine will also be using the same signage. Moving forward, this pictorial pregnancy signage can be applied to other medical institution which provide services involving ionizing radiation too.