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1) Introduction:

There was an increasing trend of supplies returned and has created inconvenience to both the Nursing Team and the Store.



3) Seek:

We spoke with users and found that they were unsure of the products and pack size.



4) Solve:

Code "	New Material Description	u	Group "	Packing detai *	Remarks	*
1160-02-001-A	LANCETS WIG PRICELE DEVICE APPLICATION	800	BCOLL	200's box		
1160-02-002-8	LANCET MINILET FOR USE WELANCING DEVICE	800	BCOLL	200's box		
1160-03-003-C	BLOOD COL. NEEDLE FLATHBACK 21GK1*	800	BOOLL	100's/box		
1160-03-004-D	BLOOD COL MEEDLE FLASHBACK 22GE1*	800	BCOLL	100's/box		
1160-04-001-A	BLOOD COL. VACUTAINER HOLDER	PET	BOOLL	10's 645		П
1160-04-009-J	BLOOD COL. LUER ADAPTOR	800	BOOLL	100's/box		
1160-04-010-K	ED PRONTO QUICK RELEASE HOLDER	PCS	BCOLL	20's/box		
1160-05-002-8	STRINGE WILITH HEPARIN 3ML WO NEEDLE	PCS	BOOLL	100's box		
1170-03-003-C	CAP SURGEON DESPOSABLE BLUE ELASTIC BAND	PET	CAPS	100's 846		
1170-99-002-8	CAP DEPOSABLE GREEN FULL ELAST.	PET	CAPS	100's 845		
1180-01-001-A	CATHETER SUCT NELATON CHE	PCS	CATHE	50's/box		
1190 OL 000 P	CATRETTE OUT MET ATOM CHE	DO:	CATHE	67tahou		\neg

We have:

- 1) Added product pictures
- 2) Added the pack size
- 3) Grouped by product types

Waterial Clarks	New Material Code *	New Material Description		DANG RUN.	PACKING DECIMES *	Kemarks *
BCOLL	1160-02-002-8	LANCETMINILET FOR USE W/LANCING DEVICE	\$\\\$160-02-002-8jpg	380K	200's/box	
BCOLL	1160-03-003-C	8LOCO COL. NEEDLE PLASHBACK 21G/1°	SV21/mmmmmmm1000	BOX	100's/box	
BCOLL	1160-03-004-0	BLOCO COL NEEDLE FLASHBACK 22G/2"	\$\\1160-03-004-D.JPG	BOX	100's/box	
BCOLL	1168-04-001-A	BLOOD COL VACUTAINER HOLDER	\$\\1160-04-001-A.jpg	PXT	10's/pkt	
BCOLL	1160-04-003-J	8LOCD COL LUER ADAPTOR	\$\3160-04-009-J.JPG	BOX	100's/box	
BCOLL	3160-04-010-K	80 PRONTO QUIOX RELEASE HOLDER	\$\0160-04-018-K.JPG	PCS	20's/box	
BCOLL	1160-05-002-8	SYRINGE W/LITH HEPARIN BML W/O NEEDLE	\$\\1160-05-002-8.jpg	PCS	100's/box	
CAPS	1179-03-003-C	CAP SURGEON DISPOSABLE BLUE ELASTIC BAND	S1/17503003-C jpg	PKT	100's/pkt	
CAPS	1170-99-002-8	CAP DISPOSABLE BLUE FULL ELAST.	\$10170-99-003-8 pg	PXT	100's/pkt	
CATHE	1180-01-001-A	CATHETER SUCT NELATION OHS	30j.A-100-10-0812/2	PCS	50's/box	
CATHE	1180-01-002-8	CATHETER SUCT NELATON OHB	\$\\$180-01-002-8jpg	PCS	575Acc	
IOTAG	1340-01-005-E	WRIST BAND DIRECT THERMAL ADULT	\$\2340-01-005-E-jpg	ROUS	2ROUS/BOX	To order in multiples 12
IOTAG	1340-03-003-C	WRIST BAND DIRECT THERMAL INFANT	\$\\1340-03-003-C.jpg	ROUS	2 ROUS/BOX	To order in multiples of 2
SANT	1620-05-002-8	INCONTINENT PAD FOR PATIENT CARE	\$10620-05-002-8, jpg	PCS	15PCS/PKT	To order in multiples of 15
SANT	1629-05-003-C	INCOPAD W/2 ADHESIVE TAPE LARGE	\$\3620-05-003-CUPG	PCS	10PC/PKT	To order in multiples of 10
MSWD	1670-02-029-3	Senset Moist Wipes	\$\\$670-02-039-1.lpg	24PKT	24 pkts/ctn	To order in multiples 24

2) Scope:

We have collected past data and found the 2 most common reasons for supplies returned.



5) Conclusion (Sustain):

We have seen a $\underline{21\%}$ reduction in the number of returns after the online product catalogue was introduced after Mar 2015.

