

Enhancing patient experience and safety through improved clinic facilities

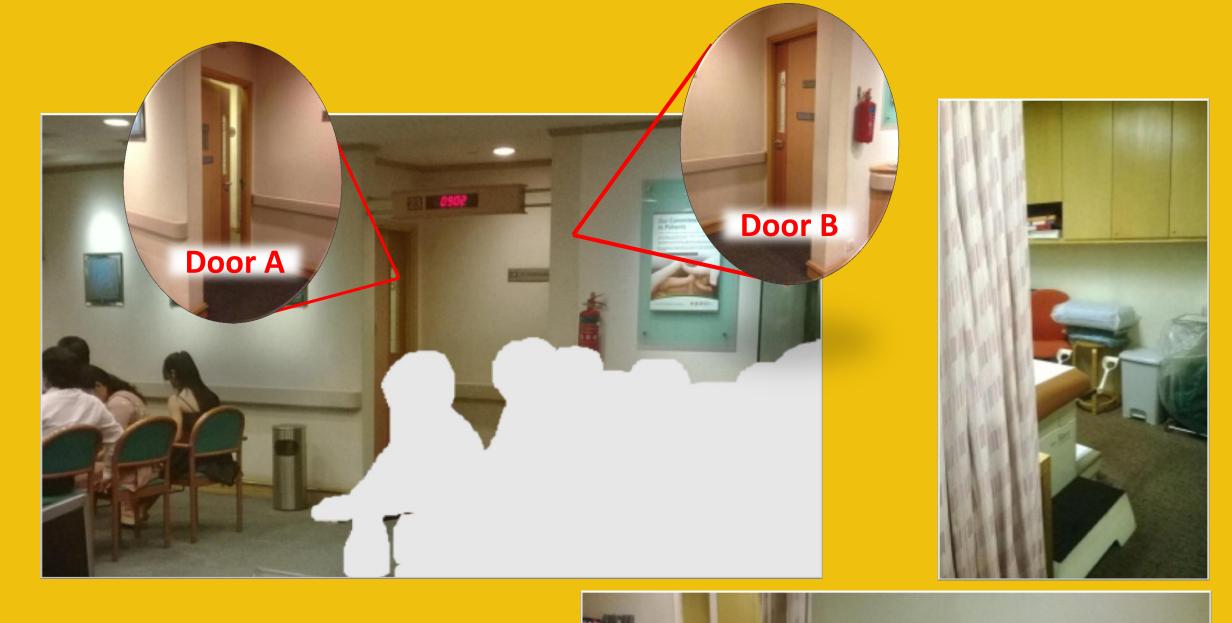
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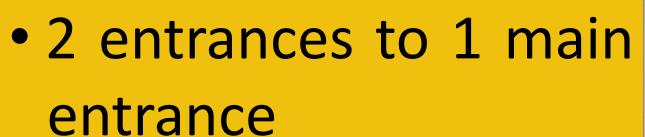


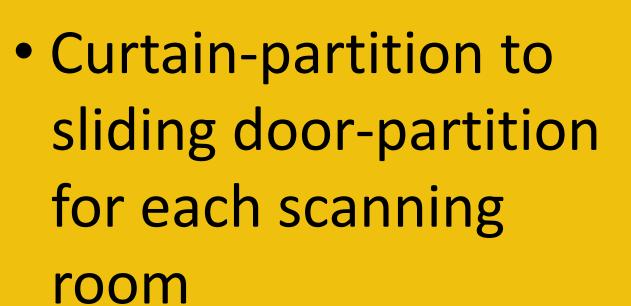
WHY THE CHANGE?

The Ultrasound Suite is a crucial service station for patients at the Obstetrics & Gynaecology (O&G) Centre; patient confusion with the double entrances (door A & door B) was once a common sight and patient privacy within the suite had room for improvement. With the Baby & Child Clinic residing in the Centre, children running among the patient waiting areas is inevitable and hence, increasing the fall-risk of O&G patients. As part of the Centre's 5-year renovation plan, the Ultrasound Suite and children playing corner have been priortised as the areas for renovations.

WHAT HAS CHANGED?













BEFORE

AFTER



- New design with lively decorations and vibrant colours
- Installation of various playing panels
- Reorganization of space & facilities for multi-usage



AFTER THE CHANGE...

With 1 main Ultrasound Suite entrance and now sliding-door scanning rooms, patient experience during Ultrasound scanning has been enhanced with improved patient privacy. It is also noticeable that there is more children engagement at the playing corner with a wider variety choice of play and its vibrant decorations. Renovation of these areas not only improves both patient experience and safety, but also allows reorganization of facilities for better space management and functionalities of the same space.