

Launched by SingHealth Development Office in May 2014, the CIPP strives to complete the healing experience for patients and their families through an ongoing meaningful engagement with the clinician.

The CIPP is a patient-centric partnership initiative that fosters collaboration between clinicians and development colleagues to identify potential donors in support of the Academic Medicine mission. After a positive clinical experience, grateful patients and their families can be an important source of philanthropy for healthcare institutions.

A Memorable Clinical Experience

Patient Gives Because of Clinician

Transformational to Patient's Continuous Clinical Experience

Total gifts secured: Institutions 9 months after CIPP \$10,000 **Donation from a grateful family**

Connector is a senior consultant

SingHealth

\$3 M **Donation from a grateful patient** Connector is a Medical Director

\$594,000 Charity gala organised by a grateful patient. Connector is a Head Of Department

\$75,000 **Donation from a grateful patient** Connector is a senior consultant

\$25,000

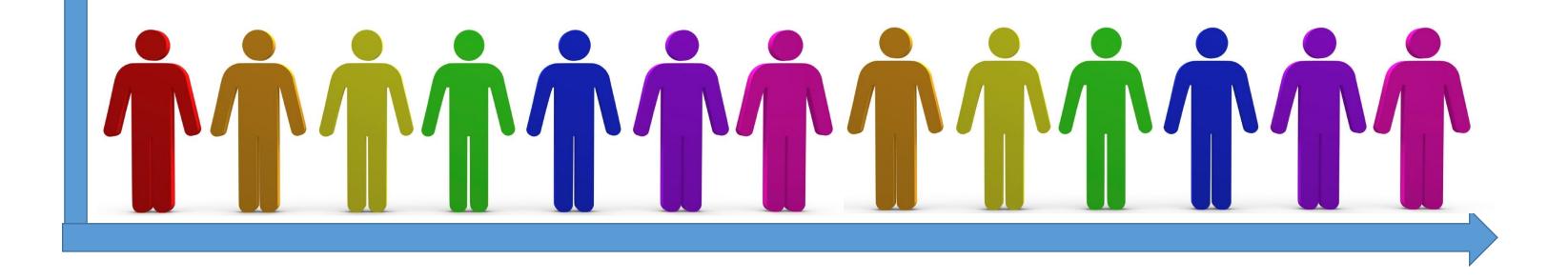
Donation from a grateful patient Connector is a consultant

OBJECTIVES

Maximise giving potential of grateful patients and families in support of research and education for the Academic Clinical Programmes (ACPs).

Build a culture of philanthropy across SingHealth by partnering clinicians as connectors for the programme.

More than 200 clinicians were introduced to CIPP



METHODOLOGY

CIPP supports the research and educational initiatives of ACPs in 3 steps:

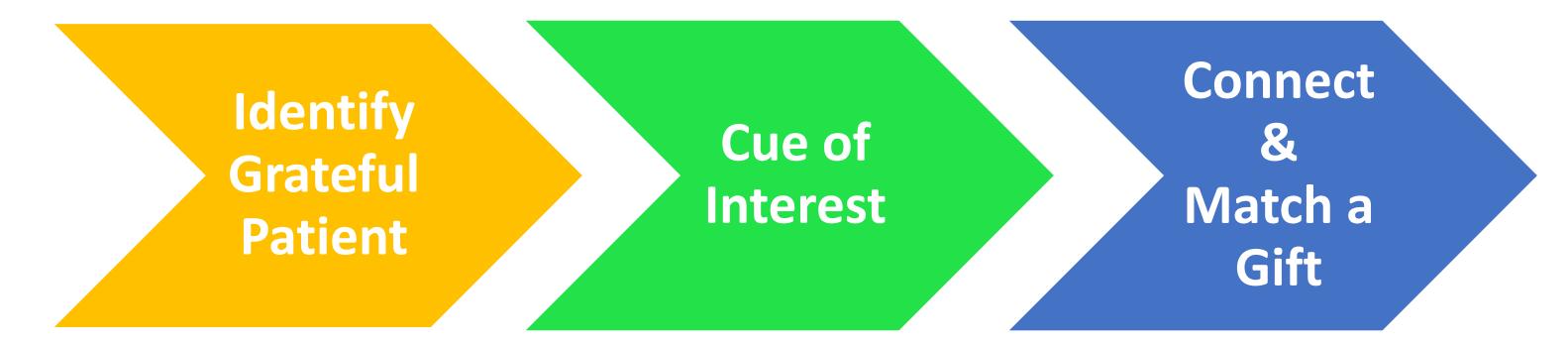
Identification of funding priorities with ACP Chair on key research and education programmes

Encourage clinicians to recognise and welcome the gratitude when a patient

CONCLUSION

The partnership between Development Offices* and clinicians is critical to the success of Academic Medicine philanthropy as clinicians are best able to leverage relationships with potential donors who are grateful patients.

- expresses an interest in wanting to do more
- A potential gift will be actualised when donors' interests are aligned with the ACPs' funding priorities



3 Simple Steps for Clinician to Identify a Grateful Patient

MOVING FORWARD

Strengthening partnerships between clinicians and development offices so as to optimise fundraising efforts

Increase clinician participation rate in CIPP

Provide a CIPP Clinician Handbook as a tool to equip clinicians for philanthropy

• Collaborate with stakeholders to identify grateful patients for prospecting and cultivation to build pipeline for major gifts

* Refers to Institutional Development Offices and/or SingHealth Development Office.