

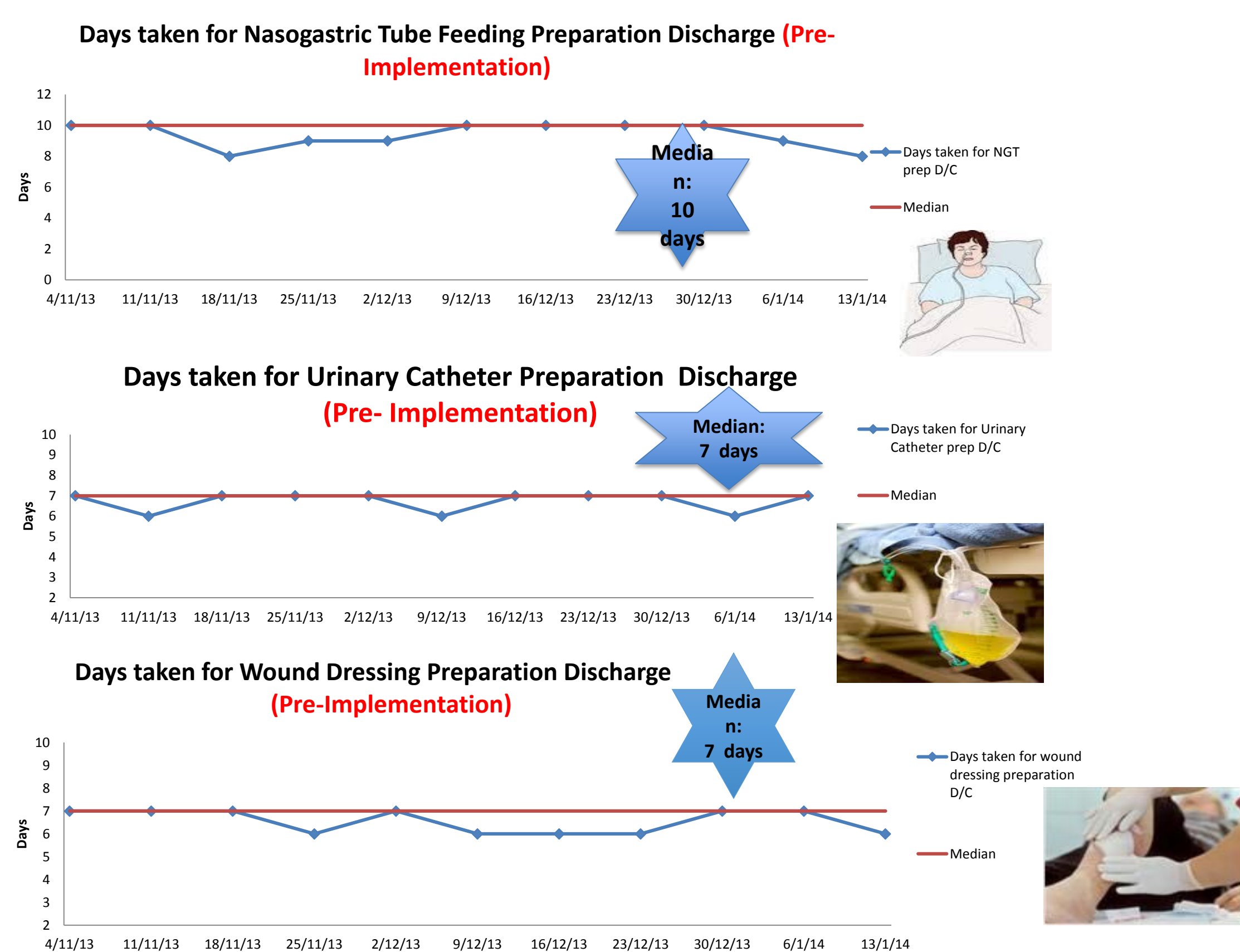
Home Sweet Home

“To reduce the number of days required to prepare for a patient's complex discharge (i.e. patients on nasogastric tube, indwelling catheter, and wound care) by **20%** in Ward 73 within 6 months.”

1) INTRODUCTION

- Ward 73 is an acute medical ward.
- 20% of our patients are elderly and requires Nasogastric Feeding Tube (NGT) or Indwelling Urinary Catheter or Wound Care.
- Patients, caregivers, healthcare team are stressed with the [complex discharge](#) which require preparation and caregiver training.
- Delayed in caregiver training and preparation leads to increase of length of hospitalization stay

2) PRE-IMPLEMENTATION DATA

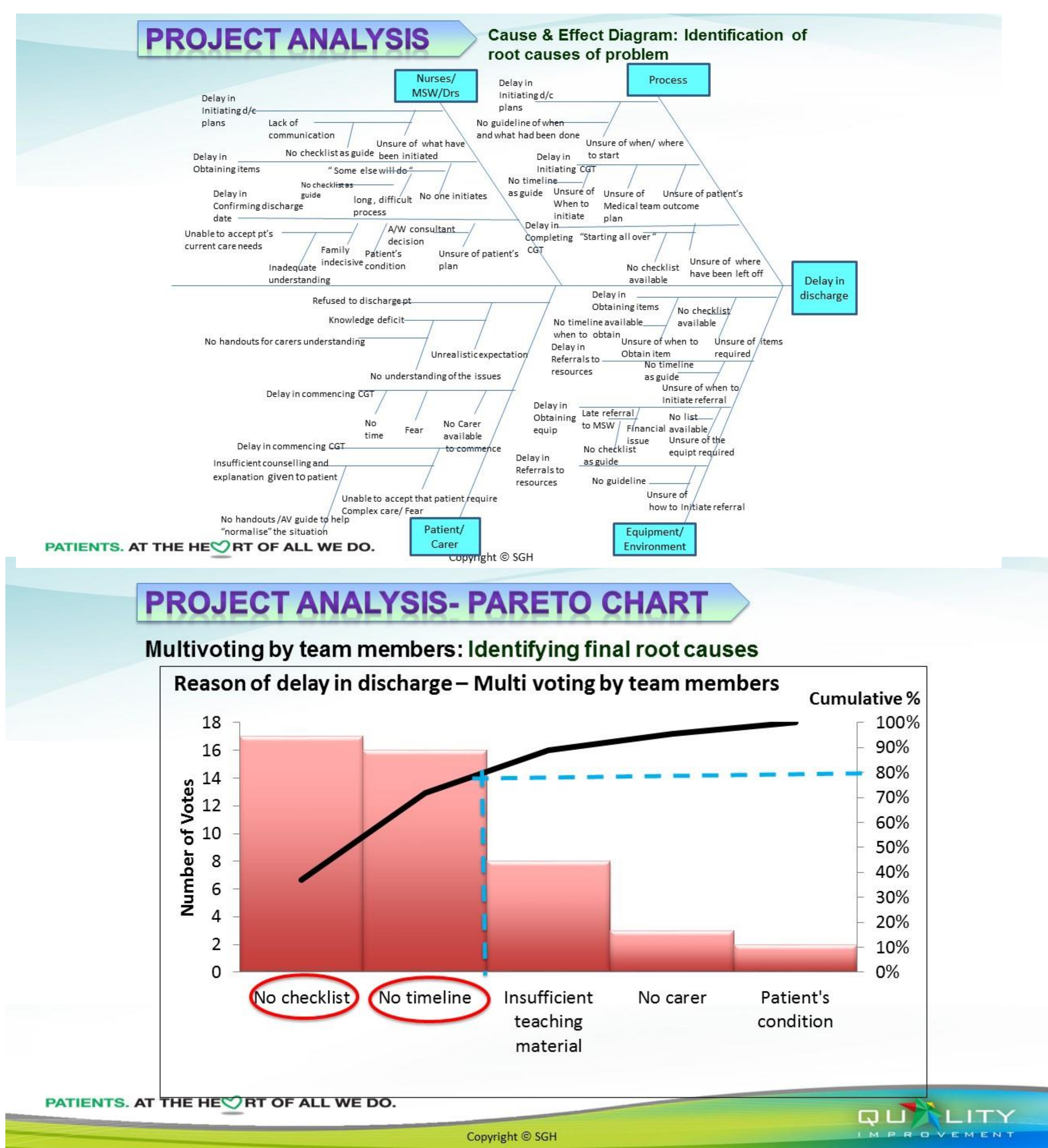


3) MISSION STATEMENT

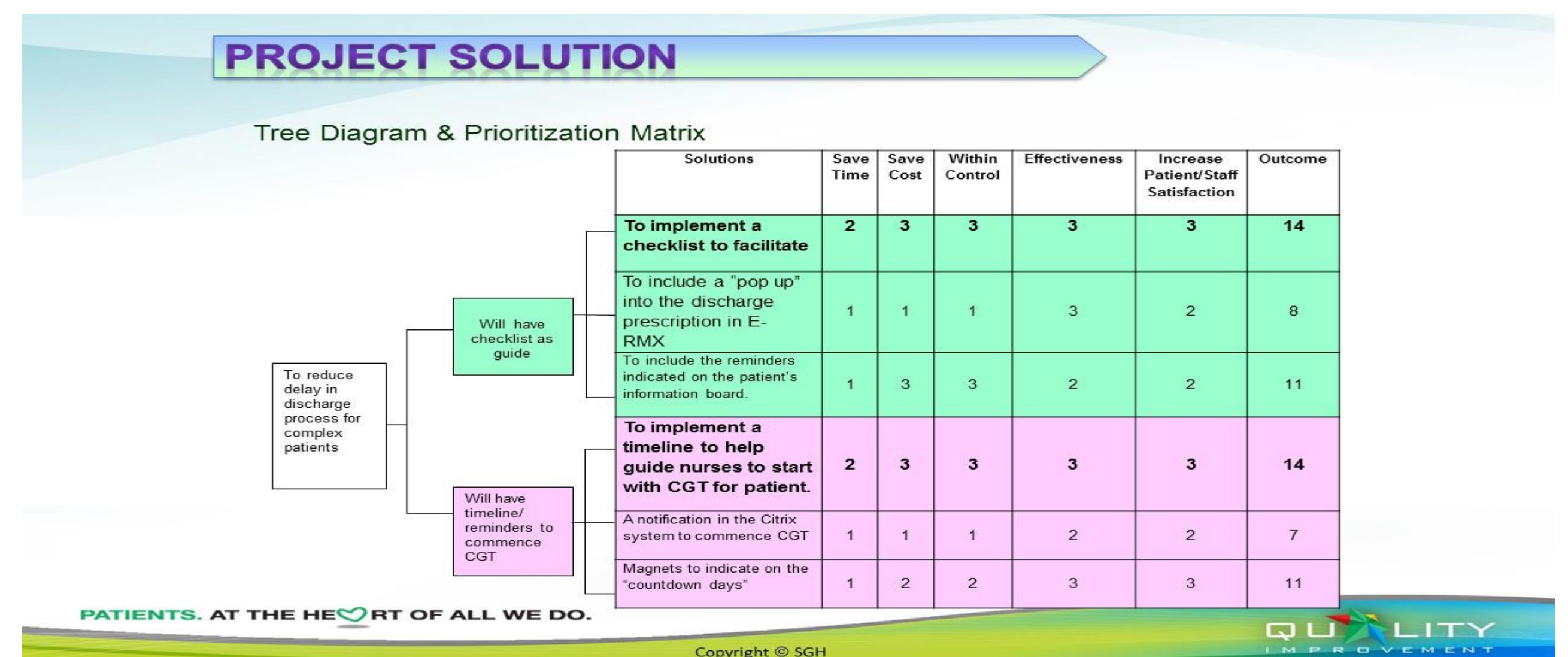
To **reduce the number of days** required to prepare for a patient's complex discharge (i.e. patients on nasogastric tube, indwelling catheter and wound care) by **20%** in Ward 73 within 6 months.

4) METHODOLOGY- ROOT CAUSE ANALYSIS

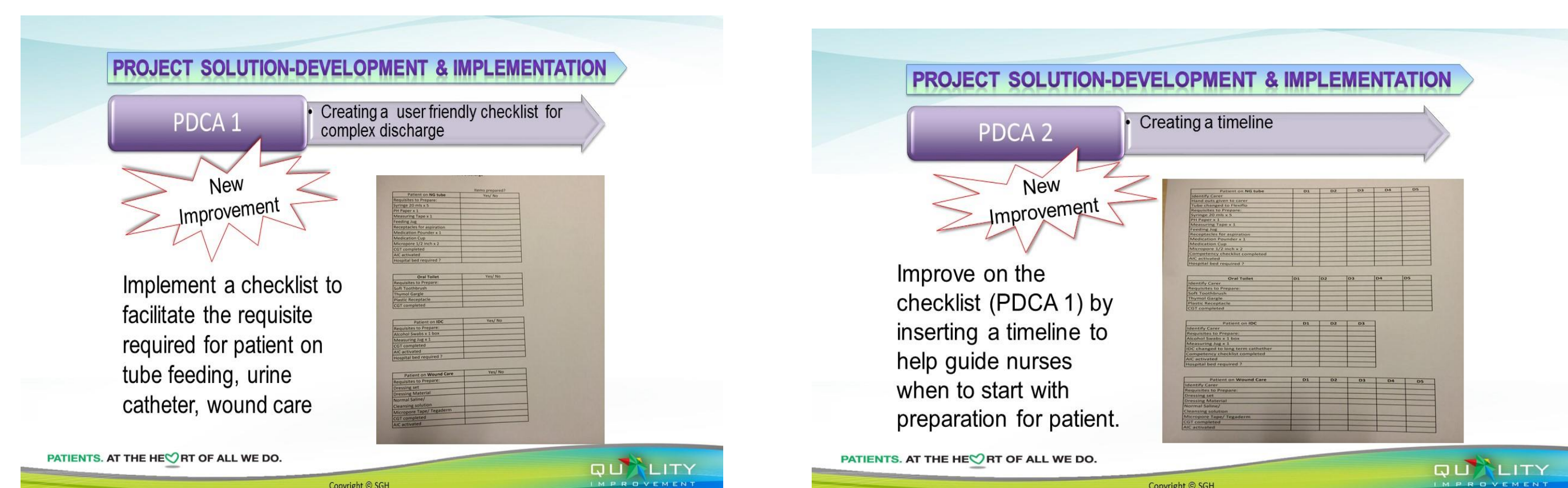
Team used **Cause and Effects** Diagram, **Multi-voted** and then used a **Pareto** Chart.



5) METHODOLOGY- SOLUTION GENERATION



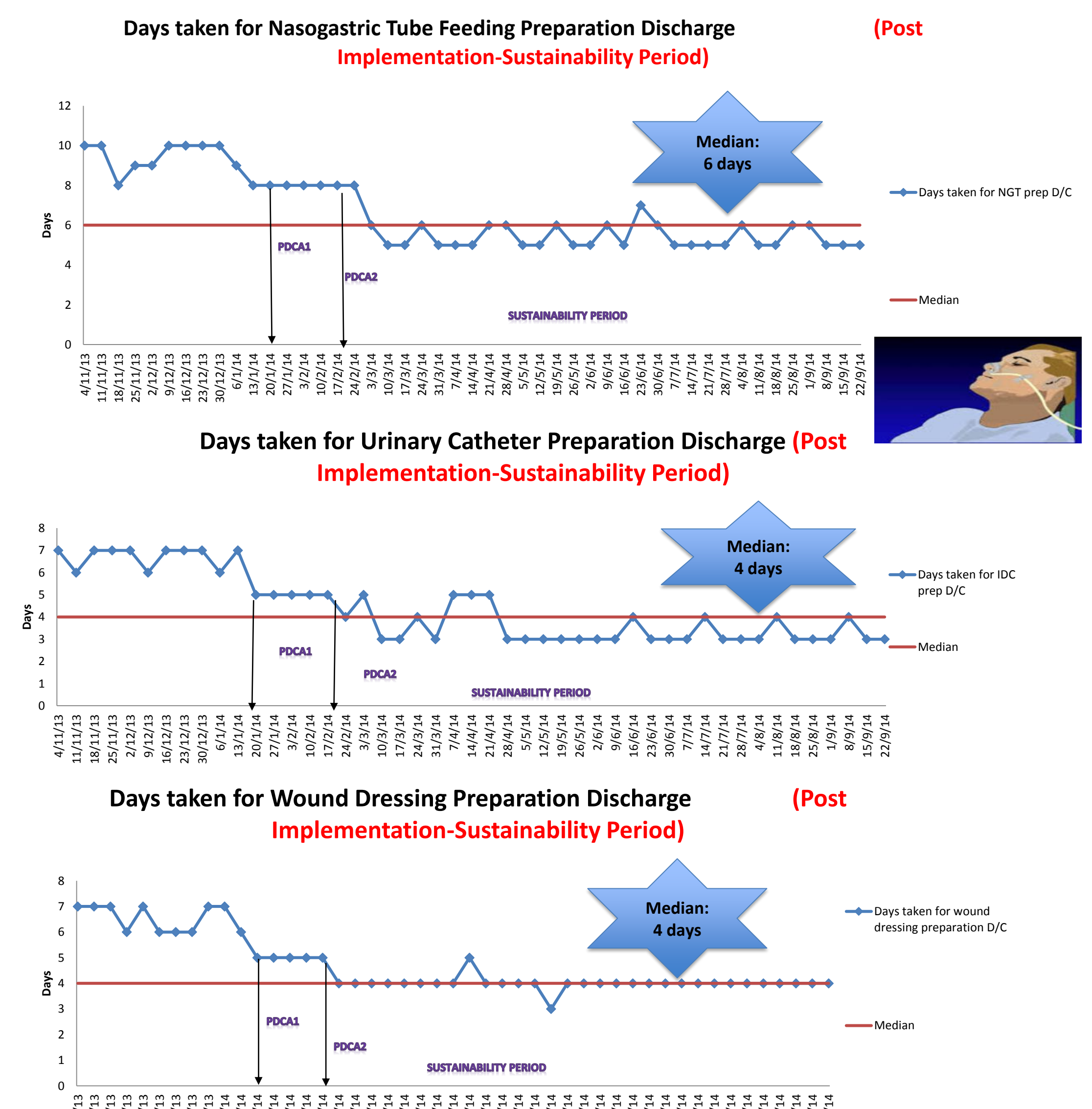
6) SOLUTION IMPLEMENTATION



7) RESULTS ACHIEVED- COST SAVING



8) POST IMPLEMENTATION AND SUSTAINABILITY RUN CHART



9) CONCLUSION

The team are happy that we have surpassed the target set. Most importantly, The project's initiatives have significantly reduced the number of days required to prepare for a complex discharge and ultimately improved patients' safety and satisfaction. Staff involved in the discharge process also verbalised happiness in improved processes.