Facilitators & Barriers to the Implementation of Surgical Safety Checklist (SSC): **Singapore Healthcare** Management 2023

Authors

Petrina Lim¹, Chen Lin¹, Serene Siow¹, Dr Lim Siew Hoon²

¹ Major Operating Theatre, Nursing

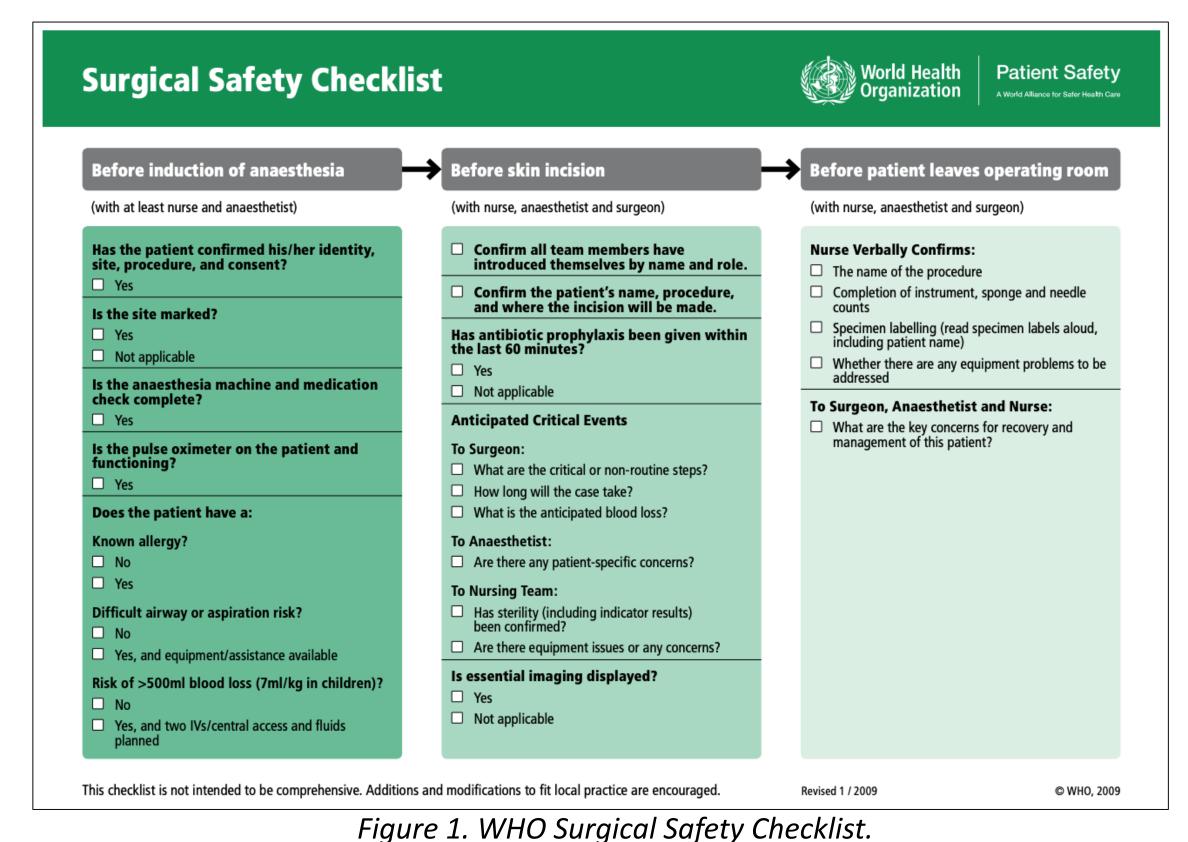
An Integrative Review

² Nursing Division (Research)



Introduction

Surgical procedures pose an immense risk to patients, which can lead to various complications and adverse events. However, almost half of the adverse events were identified as preventable. To safeguard patients' safety, the World Health Organisation (WHO) initiated the implementation of the WHO Surgical Safety Checklist (SSC) in operating theatres (OT) worldwide. [1]



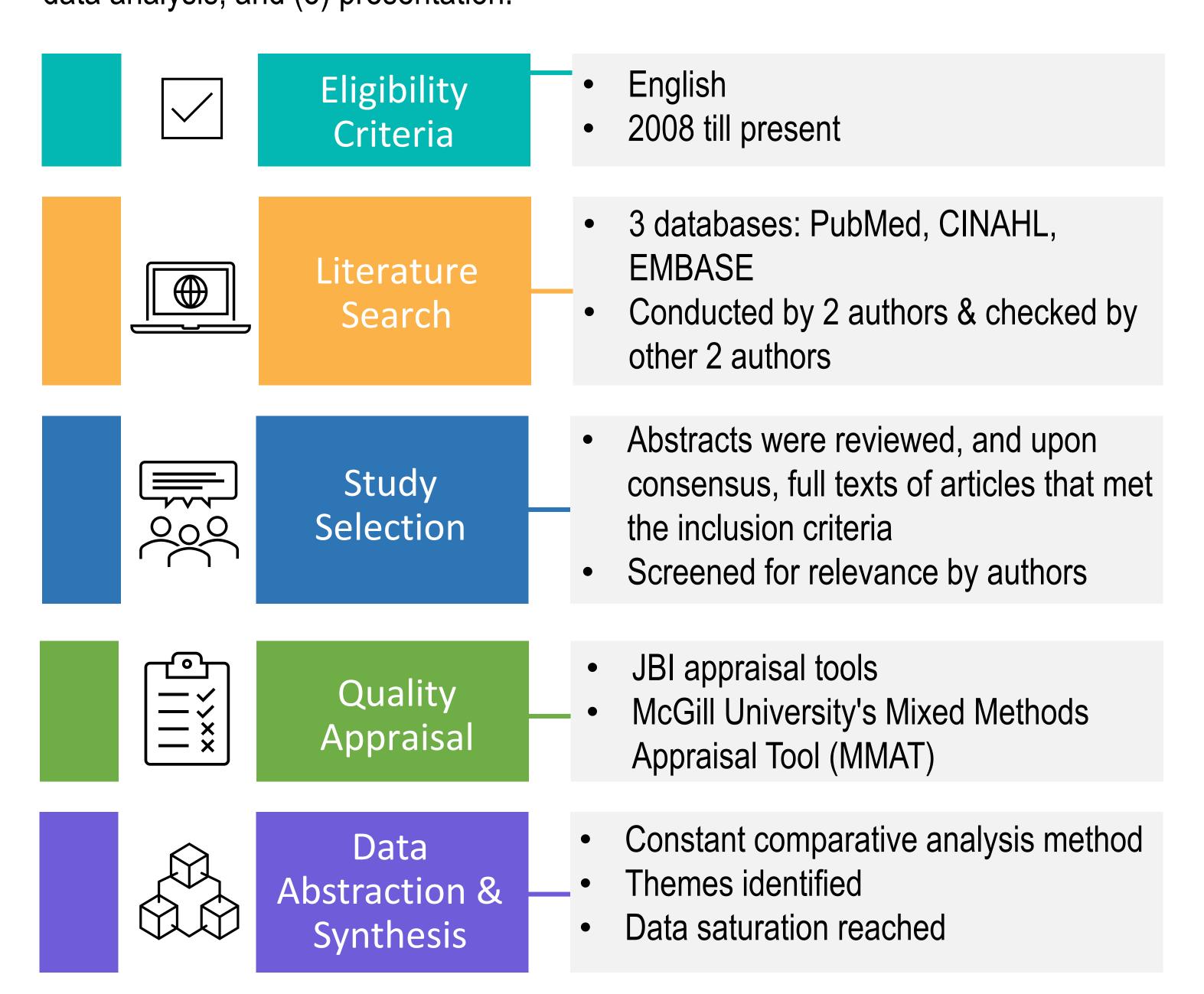
SSC usage has been widely encouraged and accepted among OT staff with its countless benefits. Despite its advantages, several studies highlighted that surgical team members had different compliance rates when performing the SSC, ranging from 40% to 90%. [2-4]

Aims

- Identifying the facilitators and barriers to implementing SSC.
- Highlighting the implications and recommendations to promote the smooth integration of SSC into clinical practice.

Methodology

This review utilised the framework by Whittemore and Knafl [5] that summarises theoretical literature to comprehensively understand a particular healthcare problem. This study was done according to 5-stages of integrative review which includes: (1) problem identification, (2) literature search, (3) data evaluation, (4) data analysis, and (5) presentation.



Results

A total of 34 articles were deemed suitable for inclusion in this review. The following three themes emerged for the facilitators and barriers to the SSC after analysing the included articles: individual, professional and organisational levels. [7-12]. The Venn diagram below displays the SSC facilitators where there were different themes have overlapping similarities.



Barriers:

- Individual: Time consuming to perform SSC; Active resistance or passive noncompliance of OT staff. [13-14]
- Interprofessional: Low validation and engagement levels among OT staff. [15]
- Organisational: Low sense of ownership for SSC's relevance to OT staff; Constrained nurse staffing. [16]

Recommendations

- ✓ To promote SSC's efficacy and foster teams' mentality with participation of relevant stakeholders.
- ✓ OT nurses are in the ideal position to introduce and provide guidance for positive interactions and learning experiences.
- Cultivate a transformational hierarchical culture with open communication to promote transparency in organizational process.
- ✓ Train staff on using the checklist, promoting staff involvement by incorporating staff feedback into checklist adaptations
- ✓ Leaders need to consider the method of checklist initiation involving the support, ownership, and relevance of the SSC communicated to the OT staff.
- ✓ Regular review of SSC's effectiveness based on its context, content, appropriateness, and time to complete the SSC.

Conclusion



Critical analysis of the evidence demonstrated that SSC increased patient safety and promoted interprofessional cooperation. Conversely, some key focuses and recommendations are needed to overcome the multi-level barriers. The key focused areas for successful SSC implementation are regular staff training and education, providing conducive workplace culture, timely audits, and appropriate checklist modifications.

1. World Health Organisation. Implementation Manual WHO Surgical Safety Checklist 2009 [Internet]. France: World Health Organisation; 2008 Sep 13 [cited 2022 Jun 13]. Available from: http://apps.who.int/iris/bitstream 2. Chaudhary N, Varma V, Kapoor S, Mehta N, Kumaran V, Nundy S. Implementation of a surgical safety checklist and postoperative outcomes: a prospective randomised controlled study. Journal of Gastrointestinal Surgery. 2015 May [cited 2022 Jun 13];19(5):935-42. Available from: https://pubmed.ncbi. nlm.nih.gov/25691114/ 3.Cullati S, Le Du S, Raë AC, Micallef M, Khabiri E, Ourahmoune A, et al. Is the Surgical Safety Checklist successfully conducted? An observational study of social interactions in the operating rooms of a tertiary hospital. BMJ Quality & Safety. 2013 Aug [cited 2022 Jun 13];22(8):639-46. Available from: https://pubmed.ncbi.nlm.nih.gov/23476070/ 4. Haugen AS, Søfteland E, Eide GE, Sevdalis N, Vincent CA, Nortvedt MW, et al. Impact of the World Health Organization's Surgical Safety Checklist on safety culture in the operating theatre: a controlled intervention study. British Journal of Anaesthesia. 2013 May [cited 2022 Jun 13];110(5):807-15. Available from: https://pubmed.ncbi.nlm.nih.gov/23404986/ 5. Vogts N, Hannam JA, Merry AF, Mitchell SJ. Compliance and quality in administration of a surgical safety checklist in a tertiary New Zealand hospital. The New Zealand Medical Journal. 2011 Sep [cited 2022 Jun 13];124(1342):48-56. Available from: https://pubmed.ncbi.nlm.nih.gov/2196 3925/ 6.Whittemore R, Knafl K. The integrative review: updated methodology. Journal of Advanced Nursing. 2005 Dec [cited 2022 Jun 13];52(5):546-53. Available from: https://pubmed.ncbi.nlm.nih.gov/16268861 7. Chaudhary N, Varma V, Kapoor S, Mehta N, Kumaran V, Nundy S. Implementation of a surgical safety checklist and postoperative outcomes: a prospective randomised controlled study. Journal of Gastrointestinal Surgery. 2015 May [cited 2022 Jun 13];19(5):935-42. Available from: https://pubmed.ncbi. nlm.nih.gov/25691114/ 8. Haugen AS, Søfteland E, Almeland SK, Sevdalis N, Vonen B, Eide GE, et al. Effect of the World Health Organisation checklist on patient outcomes: a stepped wedge cluster randomised controlled trial. Annals of surgery. 2015 May [cited 2022 Jun 13];261(5):821-8. Available from: https://pubmed.ncbi.nlm.nih.gov/24824415/ 9.Schmitt CM, Buchbender M, Musazada S, Bergauer B, Neukam FW. Evaluation of staff satisfaction after implementation of a surgical safety checklist in the ambulatory of an oral and maxillofacial surgery department and its impact on patient safety. Journal of Oral and Maxillofacial Surgery. 2018 Aug [cited 2022 Jun 13];76(8):1616-39. Available from: https://pubmed.ncbi.nlm.nih.gov/29715448/ 10.Böhmer AB, Wappler F, Tinschmann T, Kindermann P, Rixen D, Bellendir M, et al. The implementation of a perioperative checklist increases patients' perioperative safety and staff satisfaction. Acta Anaesthesiologica Scandinavica. 2012 Mar [cited 2022 Jun 13];56(3):332-8. Available from: https://pubmed.ncbi.nlm.nih.gov/22188135/ 11.Tan J, Ngwayi JR, Ding Z, Zhou Y, Li M, Chen Y, et al. Attitudes and compliance with the WHO surgical safety checklist: a survey among surgeons and operating room staff in 138 hospitals in China. Patient Safety in Surgery. 2021 Dec [cited 2022 Jun 13];15(1):1-2. Available from: https://pubmed.ncbi.nlm.nih.gov/33407718/ 12.Mayer EK, Sevdalis N, Rout S, Caris J, Russ S, Mansell J, et al. Surgical checklist implementation project: the impact of variable WHO checklist compliance on risk-adjusted clinical outcomes after national implementation 13. Cullati S, Le Du S, Raë AC, Micallef M, Khabiri E, Ourahmoune A, et al. Is the Surgical Safety Checklist successfully conducted? An observational study of social interactions in the operating rooms of a tertiary hospital. BMJ Quality & Safety. 2013 Aug [cited 2022 Jun 13];22(8):639-46. Available from: https://pubmed.ncbi.nlm.nih.gov/23476070/ 14. Vogts N, Hannam JA, Merry AF, Mitchell SJ. Compliance and quality in administration of a surgical safety checklist in a tertiary New Zealand hospital. The New Zealand Medical Journal. 2011 Sep [cited 2022 June 14. Vogts N, Hannam JA, Merry AF, Mitchell SJ. Compliance and quality in administration of a surgical safety checklist in a tertiary New Zealand hospital. The New Zealand Medical Journal. 13];124(1342):48-56. Available from: https://pubmed.ncbi.nlm.nih.gov/2196 3925/ 15.Al-Qahtani AS. The Surgical Safety Checklist: results of implementation in otorhinolaryngology. Oman Medical Journal. 2017 Jan [cited 2022 Jun 13];32(1):27-30. Available from: https://www.ncbi.nlm.nih.gov/pmc/articles/ 16.Gagliardi AR, Straus SE, Shojania KG, Urbach DR. Multiple interacting factors influence adherence, and outcomes associated with surgical safety checklists: a qualitative study. PLoS One. 2014 Sep 26 [cited 2022 Jun 13];9(9):1-8. Available from: https://pubmed.ncbi.nlm.nih.gov/25260030/