

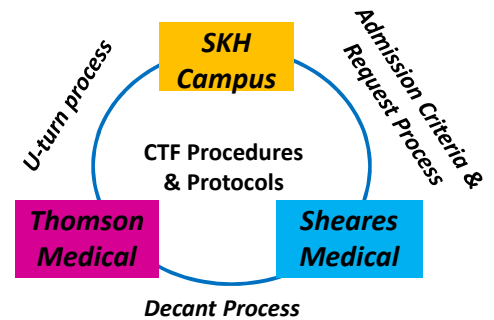


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Background

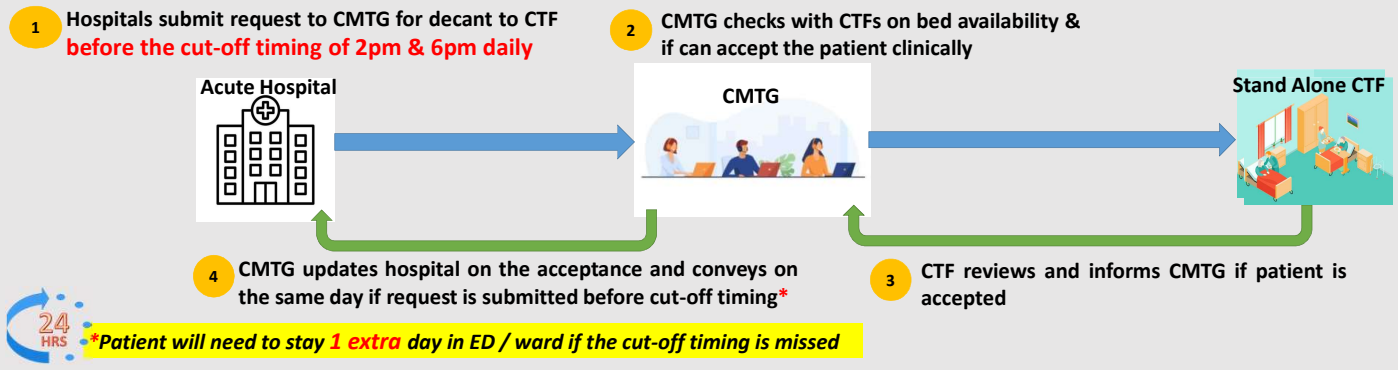
SKH campus hosted **not ONE (1) but TWO (2)** COVID-19 Treatment Facilities (CTFs) managed by **different** operators (Sheares Medical & Thomson Medical Centre) in supporting the national effort to decant COVID-19 patients from SKH, other public hospitals, and the community that do not require acute hospital care.

With 2 different operators managing the CTFs, there is a need to align the procedures and protocols to **ensure safe and efficient decants** of COVID-19 patients from SKH or from other public hospitals and community through Case Management Task Group (CMTG) as a central body to manage the nation's COVID-19 cases.

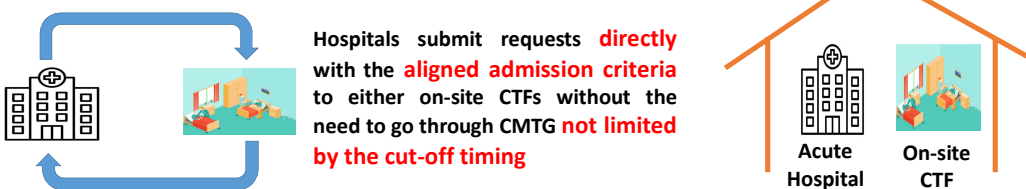


Methodology

Original decant process to **STAND ALONE** CTF



Revised decant process to **ON-SITE** CTF



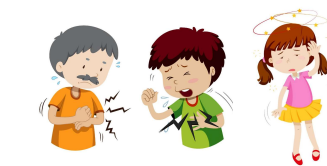
As the CTFs are co-located within the hospital campus and with the **strong medical & operational support** by the hospital, the CTFs accept patients with wider range of clinical conditions.

With a capacity of **260 beds**, the CTFs accepted **2,170 patients** in total

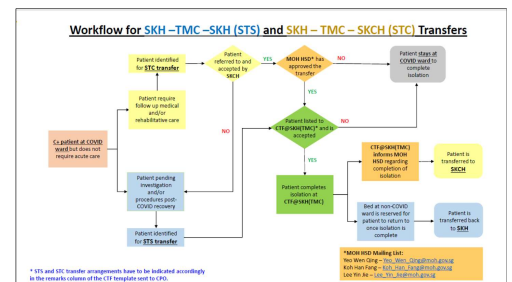
Results



Patients could be transferred to a CTF in as fast as **45 minutes** vs ~3-4 hours when going through CMTG & transfers could be made throughout the day



Able to accept **wider range** of clinical conditions compared to other standalone CTFs



Developed unique workflows for patients who do not meet de-isolation criteria, though not requiring acute care – **save beds and bed-days** in acute COVID wards

Conclusion

Without aligned processes and protocols for the 2 CTFs managed by different operators, the decant of the COVID-19 patients for SKH and other hospitals would have been more laborious and less efficient.