



Singapore Healthcare Management 2022

REJUVENATE

Transformed space . Cultivating joy . Harnessing ideas @ **HQ**

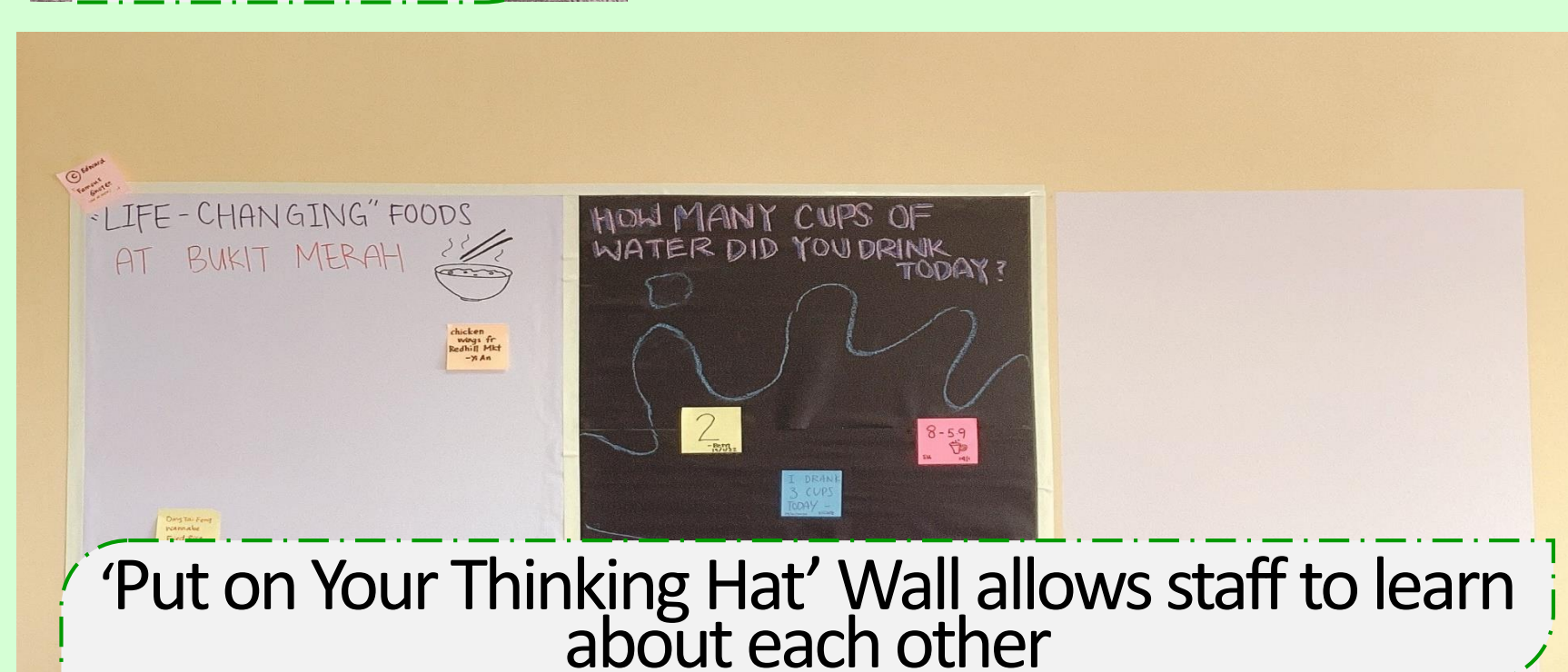
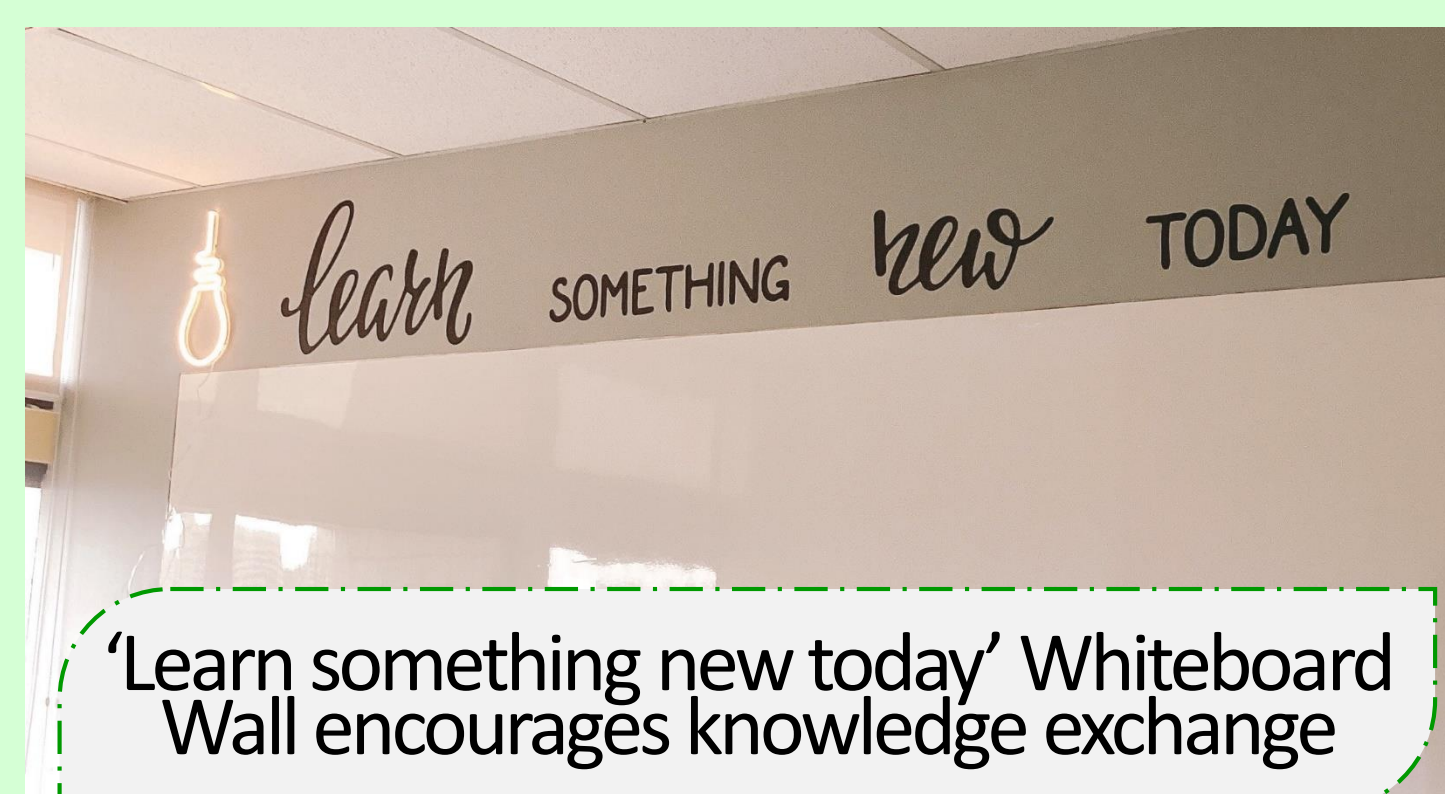
Introduction

To bring **Joy at Work (JAW)**, we utilised funds from the Joyful Workplace Award to achieve our **key aims** of nurturing workplace satisfaction among Operations (Ops) staff:

- 1 Cater an optimal space for **respite** at work, where staff can visit for a short break.
- 2 Serve as an avenue for **exchanging positive affirmations & fostering effective working relationships**.
- 3 Create an environment for **idea generation & collaboration**.
- 4 Pilot **innovative co-working concept** to address space constraints & hybrid work arrangements.

Methodology

We **officially opened Rejuvenate @ HQ on 3 Feb 2022!** EDMs were sent out monthly to **promote room utilisation**. They included teasers such as what the room can be used for, how to book the room via an online Facility Reservation System (FRS) & latest news (e.g. new snacks available). Despite the location of Rejuvenate @ HQ room being far from some Ops departments, Ops staff still booked to use the room and sent over photos of themselves using it. These were included in **monthly EDMs** as well, promoting team cohesiveness.

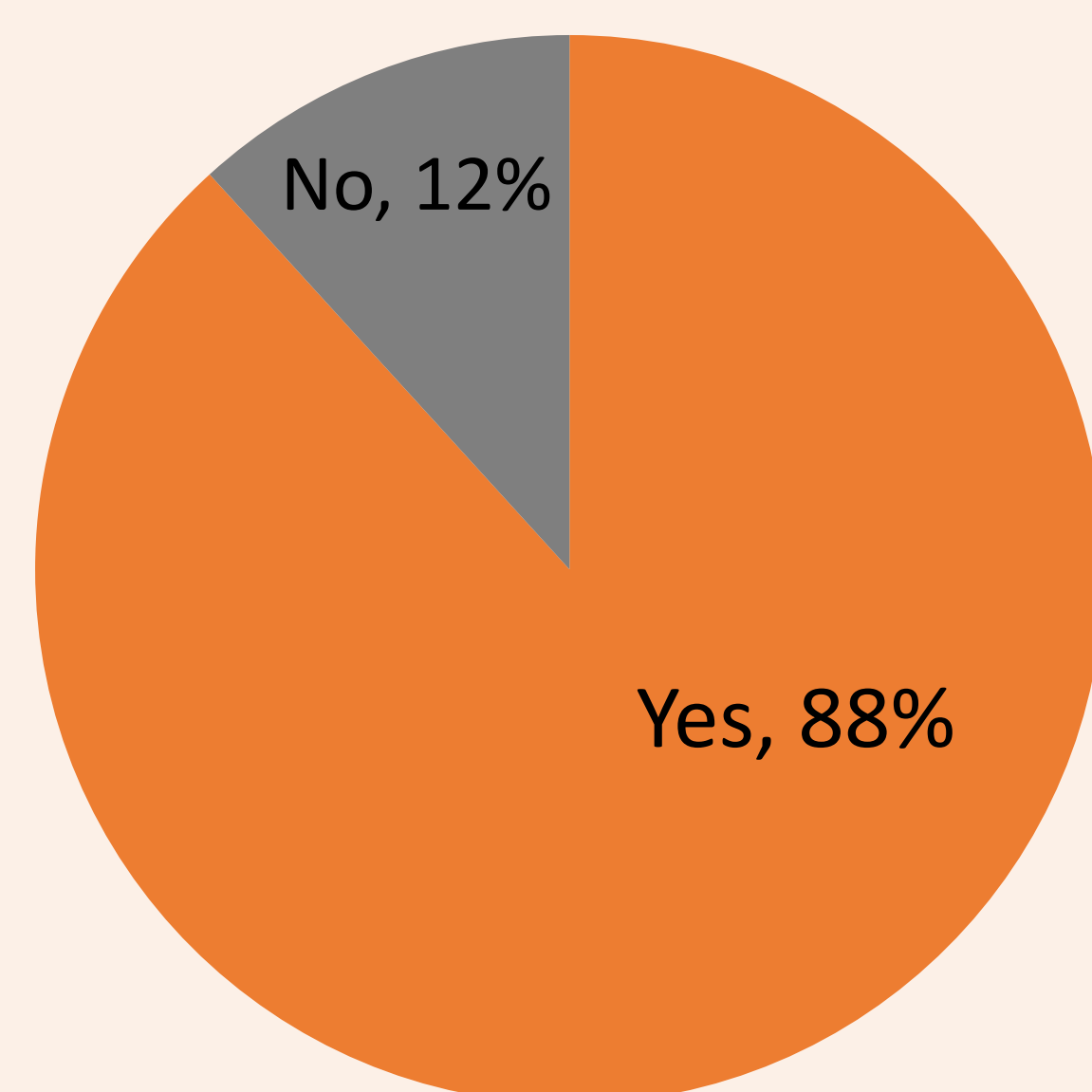


Results

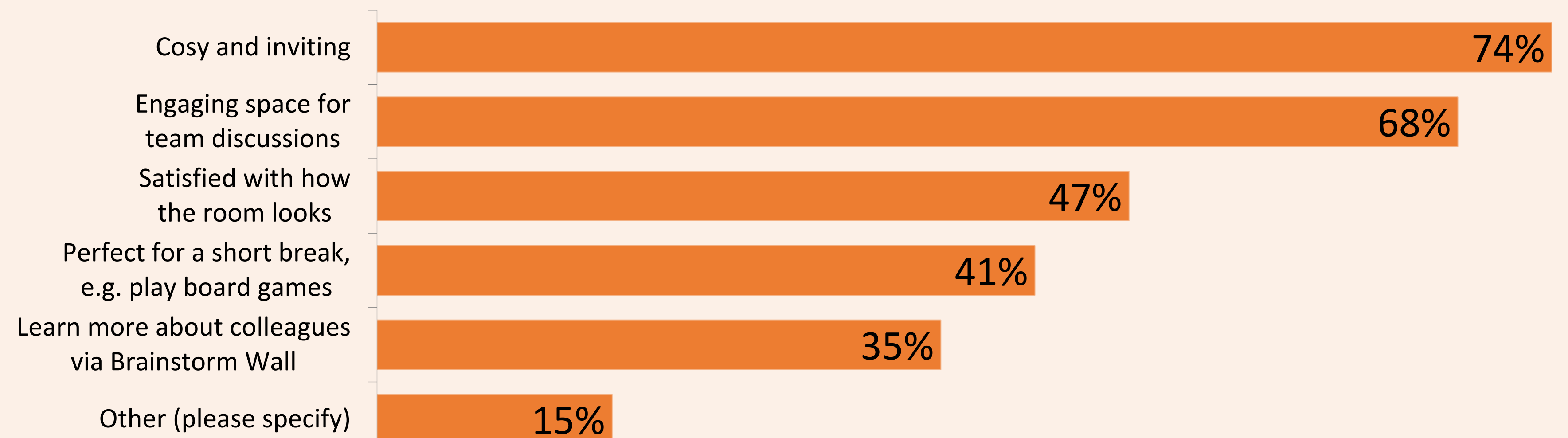
Utilisation rate of Rejuvenate @ HQ rose to **84%** within 5 months of its launch! What an accomplishment!

A **survey** was conducted to explore our audience's views of Rejuvenate @ HQ. Most respondents shared that they found the room **cosy and inviting** and enjoyed using the room for **team discussions**. **88%** of respondents also felt that the room had **enabled team bonding**. Overall, **76%** of respondents agreed that Rejuvenate @ HQ **improved their workplace satisfaction** and sparked **Joy At Work!**

Survey Qn: Has the room sufficiently enabled team bonding?



Survey Qn: What do you think of the room environment? (multi-choice)



Conclusion

Gone were the days where staff only meet for work. Rejuvenate @ HQ has transformed a traditional work office into an innovative co-working space where teams can **exchange ideas, build positive relationships** and **enjoy work together**. In a nutshell, Rejuvenate @ HQ allows Operations staff to experience **Joy at Work**.



With positive results from the users, there are plans for more co-working spaces to be **replicated in other SHP locations**.

