

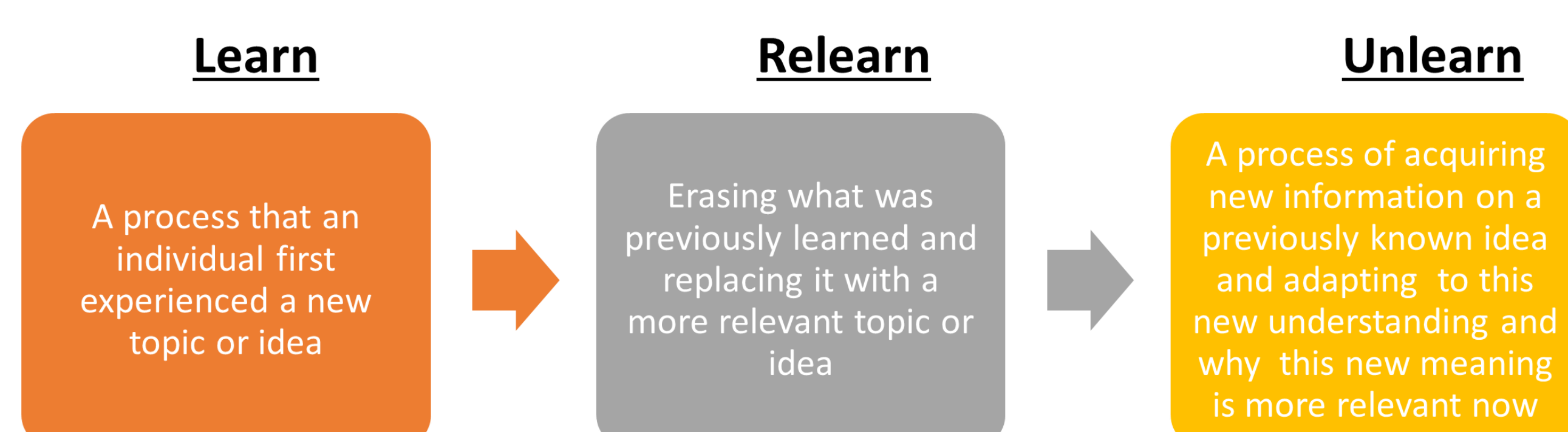
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1. Background

IPSQ adopts an integrating approach in managing patient safety and quality and encourages interdisciplinary collaborations and coordination among our stakeholders and partners. The Cross Institutional Infection Control (CIIC) Audit was set up to ensure high level of standards in infection prevention and control and as many as 154 inter-professional CIIC Auditors have been trained and appointed.

2. Aims

As part of the efforts to drive the professional development track for the CIIC auditors, IPSQ together with the CIIC Lead collaborate to improve the current audit system, training, and recognition of the auditors. In order to standardize and align the skillset/knowledge, we embarked on **LEARN**, **UNLEARN** and **RELEARN** journey together.



3. Methodology

Two (2) Auditor's workshops were organized to align the auditors' knowledge and skillset. The workshops was well received and feedback gathered was positive. Auditors are more confident to conduct the audit after the workshop.



What they like most (Top 3)

- ✓ Revision and updates on auditing skills and procedures
- ✓ Sharing of examples on non compliances
- ✓ Delivery is clear, concise and easy to understand

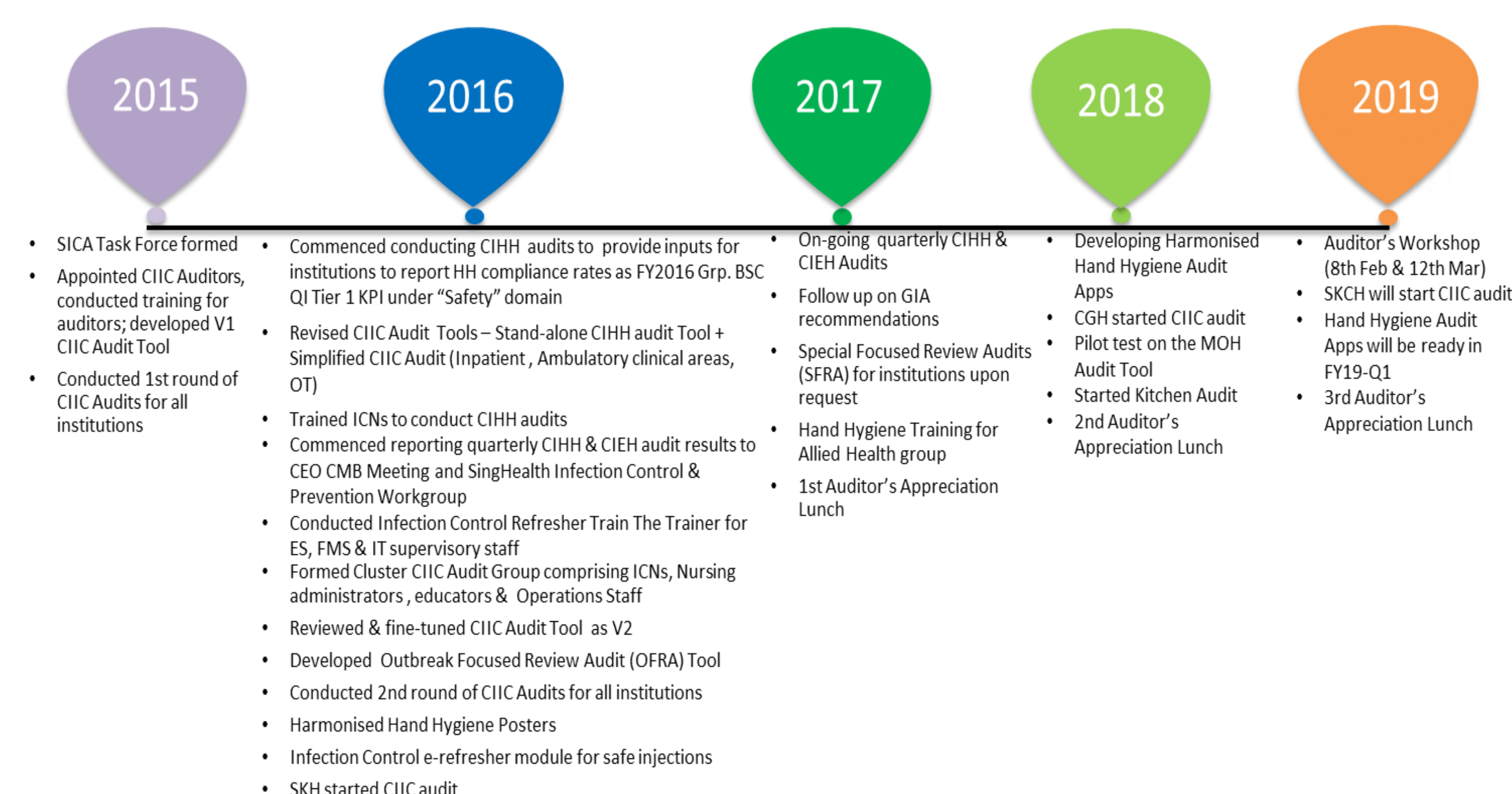
What attendees wanted more (Top 3)

- ✓ Wanted more examples of non compliances
- ✓ Wanted more videos
- ✓ Wanted more elaboration on usage of the audit tool

We celebrate the auditors' efforts in ensuring the safety and well-being of our patients and colleagues in SingHealth. More than 200 Senior Leaders and auditors attended the Appreciation Lunch and 54 tokens of appreciations were given to the long-service auditors.

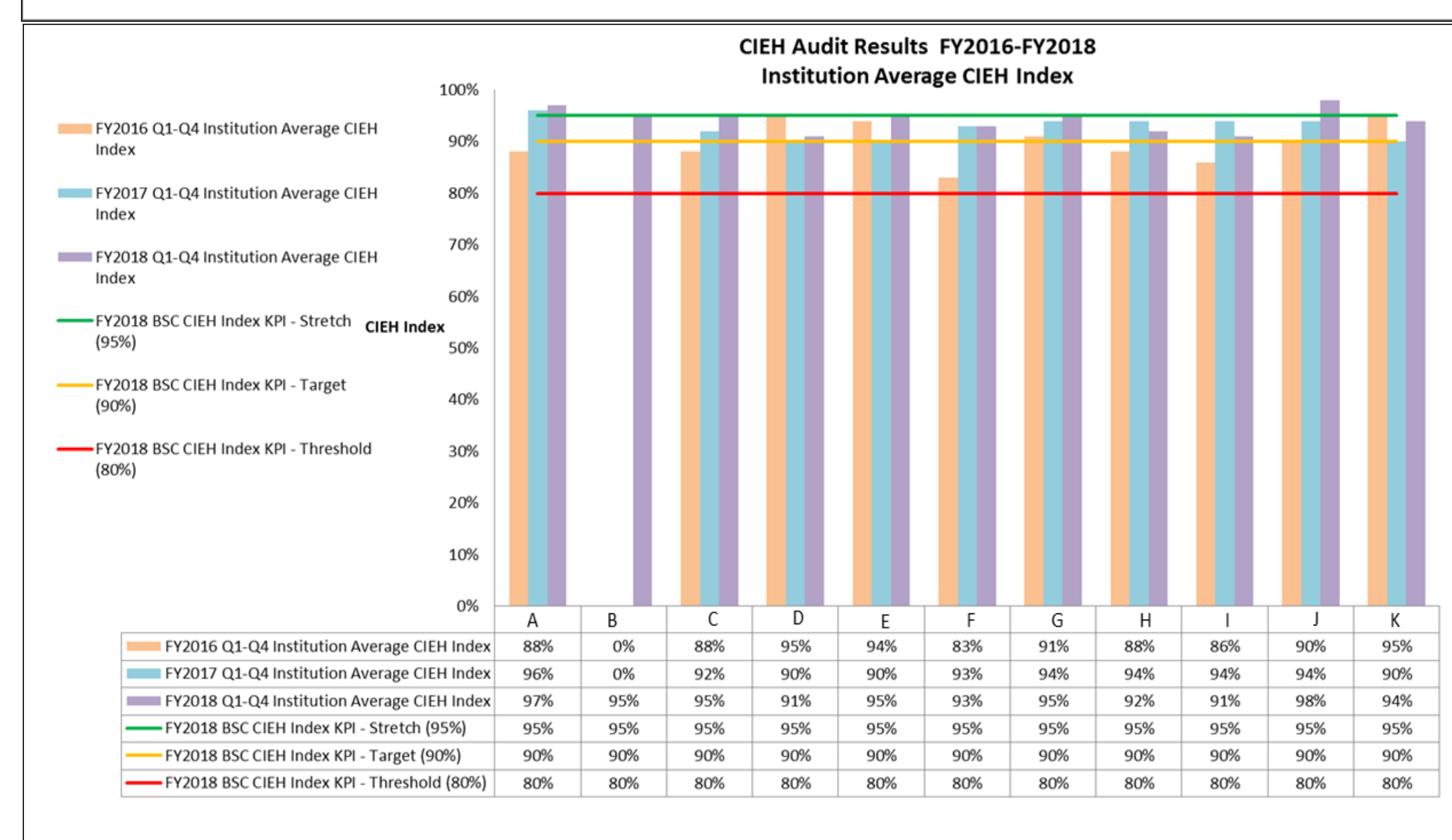
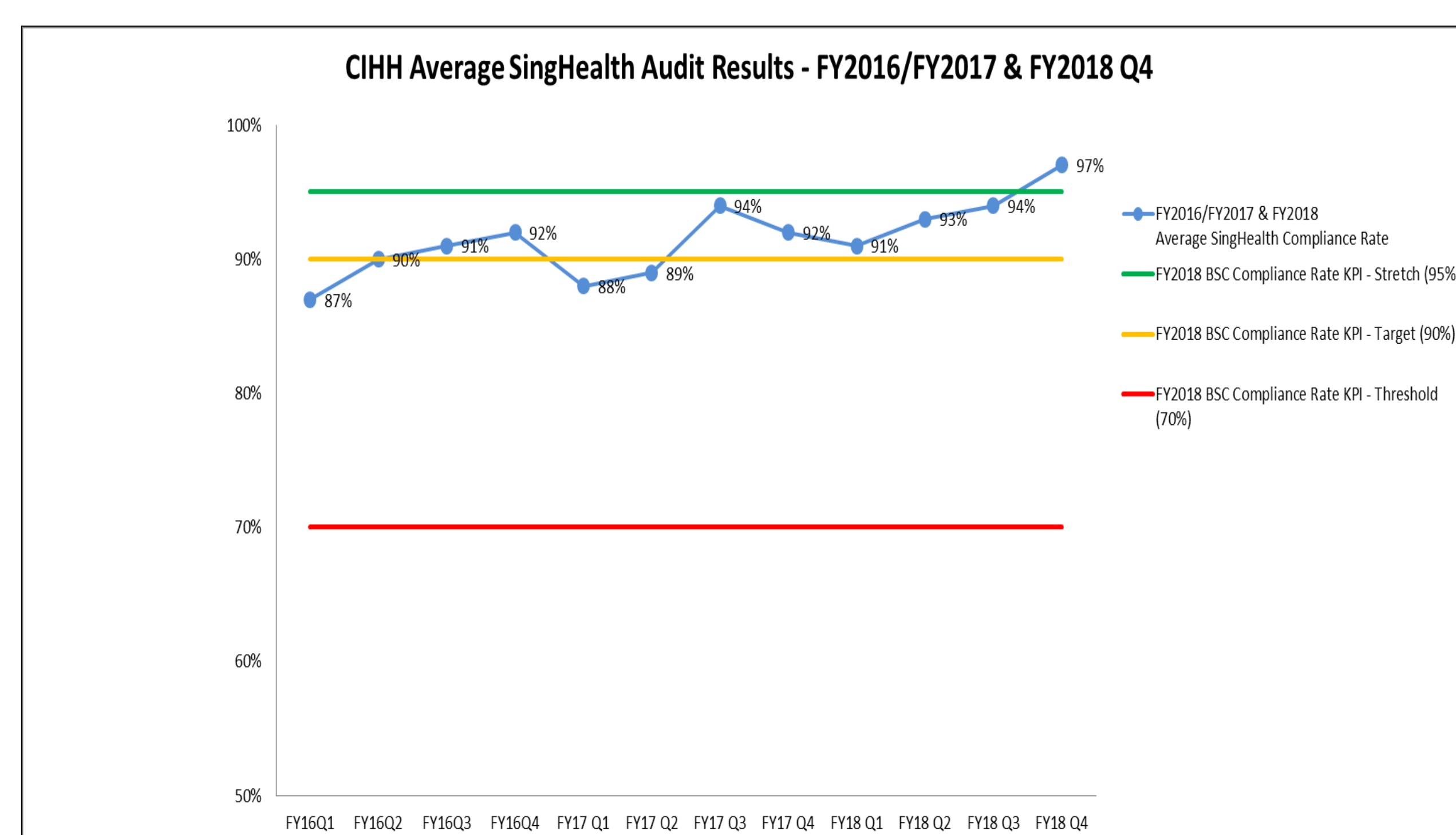


The following timeline shows the key milestones the CIIC audit group has achieved thus far.



4. Results

SingHealth cluster's performance for Hand Hygiene and Environmental Hygiene has shown significant improvement over the years – Please refer to the following graphs.



5. Conclusion

The concept of the harmonized platform was strongly supported by Institution CEOs and CMBs, Institution Infection Control Units and the SingHealth Infection Prevention Workgroup.

The results are encouraging. IPSQ will continue to work with CIIC Audit Lead to review the audit process, training and recognition efforts for sustainability.