Streamlining Wound Dressing Referrals to Community

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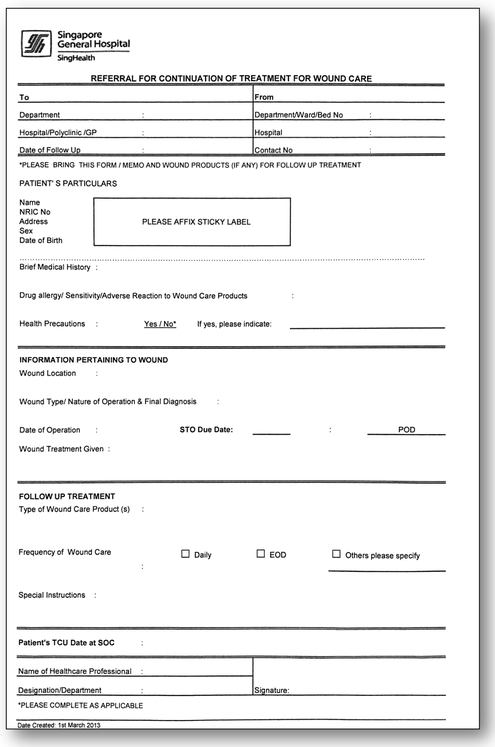
Background of the problem

Nurses in SGH are documenting progress and treatment of pressure injuries and open surgical wounds on an electronic wound chart on SCM.

When patient needs to go home with wound care follow up, nurse will need to fill up a hardcopy form to indicate progress and treatment of wound and attached it with a Doctor's memo.



Singapore General Hospital
SingHealth

REFERRAL FOR CONTINUATION OF TREATMENT FOR WOUND CARE

To | From
Department : | Department/Ward/Bed No :
Hospital/Polyclinic /GP : | Hospital :
Date of Follow Up : | Contact No :

*PLEASE BRING THIS FORM / MEMO AND WOUND PRODUCTS (IF ANY) FOR FOLLOW UP TREATMENT

PATIENT' S PARTICULARS

Name
NRIC No
Address
Sex
Date of Birth

PLEASE AFFIX STICKY LABEL

Brief Medical History :

Drug allergy/ Sensitivity/Adverse Reaction to Wound Care Products :

Health Precautions : Yes / No* If yes, please indicate:

INFORMATION PERTAINING TO WOUND
Wound Location :

Wound Type/ Nature of Operation & Final Diagnosis :

Date of Operation : STO Due Date: : POD
Wound Treatment Given :

FOLLOW UP TREATMENT
Type of Wound Care Product (s) :

Frequency of Wound Care : ☐ Daily ☐ EOD ☐ Others please specify

Special Instructions :

Patient's TCU Date at SOC :

Name of Healthcare Professional :
Designation/Department : Signature:

*PLEASE COMPLETE AS APPLICABLE

Date Created: 1st March 2013

The proposal was to explore the current SCM Wound Chart and create a workflow for the nurse to print out the report instead of writing on the hardcopy form.

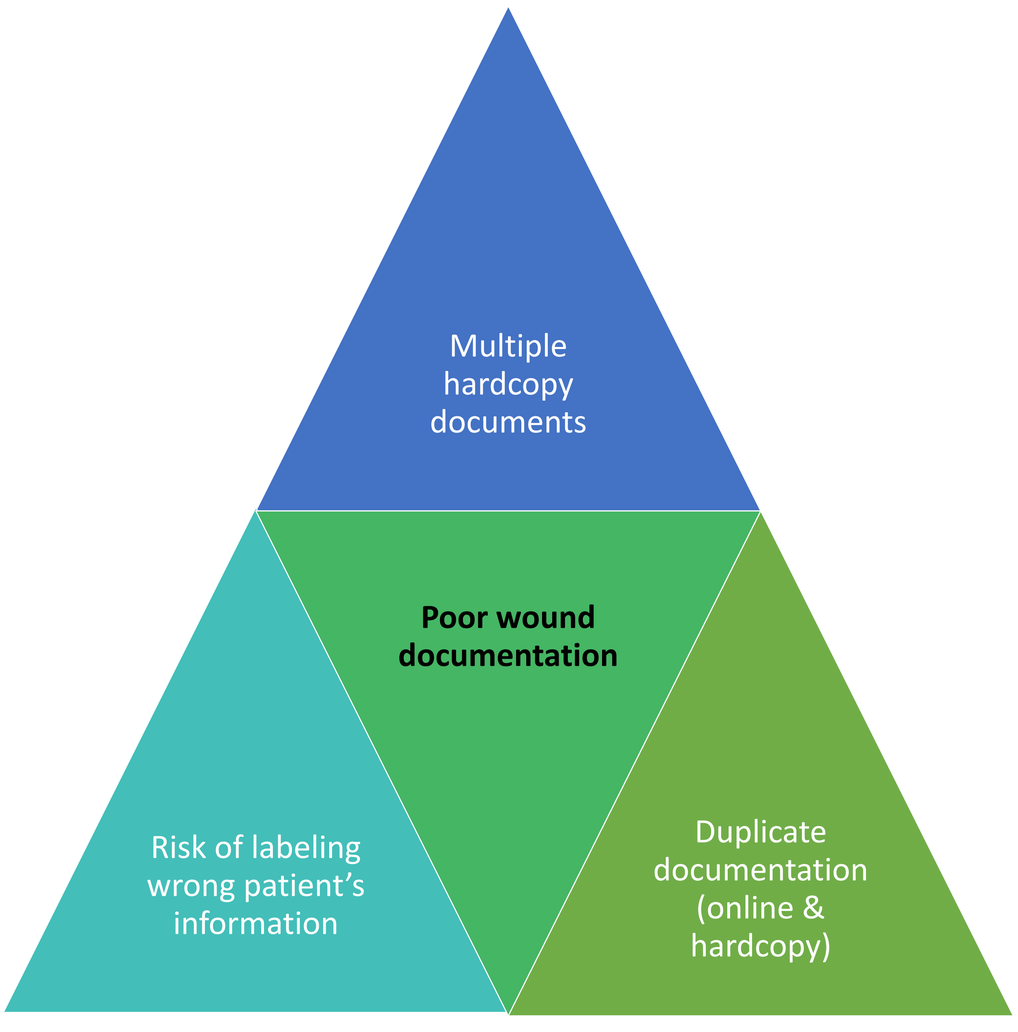
This will eliminate transcribing errors and repeated documentation. This also reduces the risk of error in labeling any discharge documents required for follow –up in the community.

If wrong labeling was done, it will create confusion for the follow- up center and there will be errors that a dressing treatment meant for another patient was carried out instead.

Aims

Team wanted to streamline process of discharge needing wound dressing follow-ups at polyclinics across all inpatient areas.

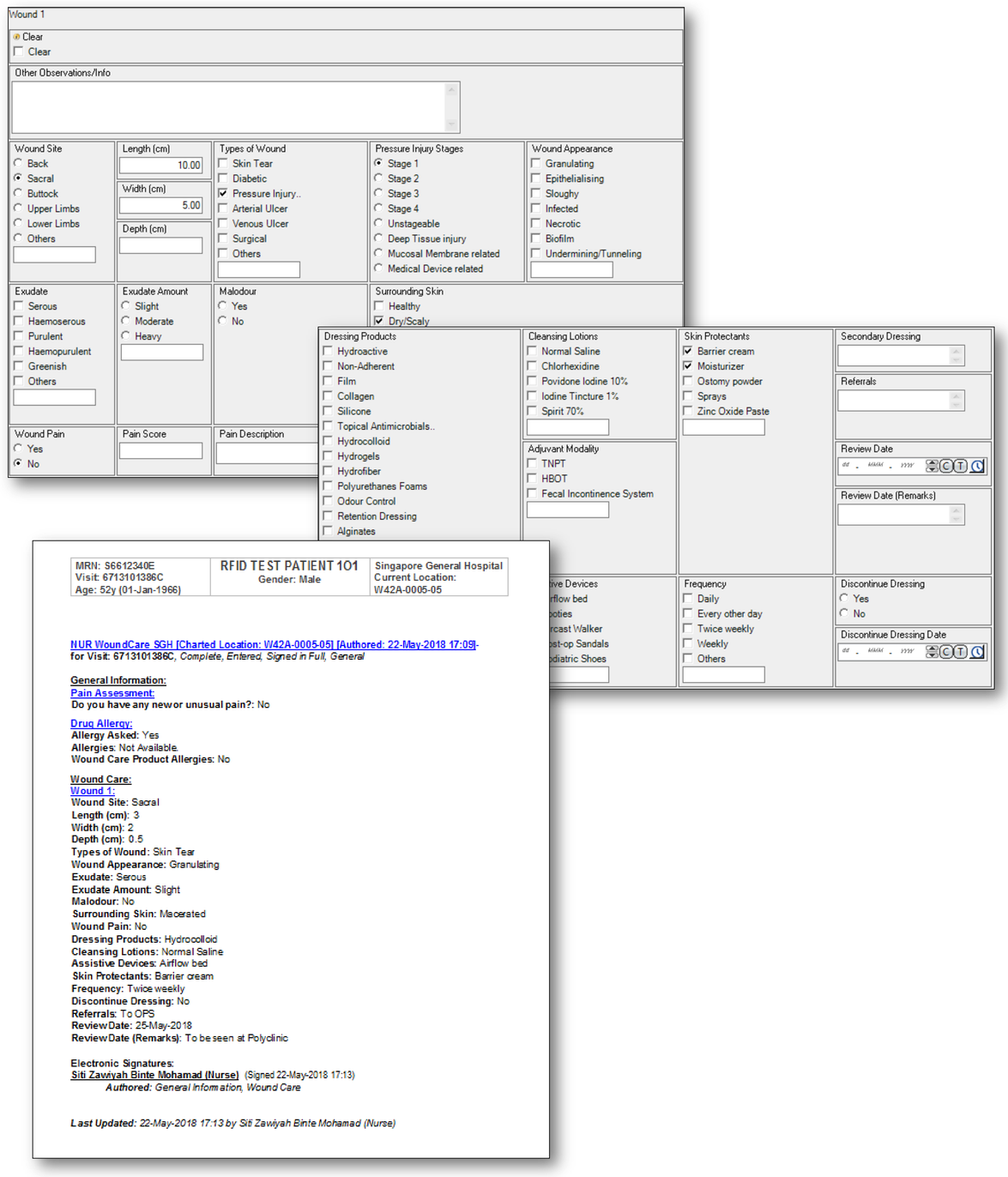
Analysis of problem



Interventions / Initiatives

A team of nurses meet together with SingHealth Polyclinics (SHP) to understand what our nursing colleagues require upon receiving patient from SGH for wound dressing follow-up.
SHP nurses shared that: Type of wound, location of wound, type and frequency of wound dressing used would be useful knowledge to them to continue treatment.

We identified that SCM Wound Chart is a common platform that nurses are documenting the progress of the wound. A workflow was created for nurses to update the latest changes of the wound management before the patient is discharged. This same documentation that will be printed out for reference to the follow-up centers. As it is an electronic documentation, there will be no transcribing errors and ineligible handwriting. This also reduces additional documentation for the SGH nurses.



MRN: S6612340E
Visit: 6713101386C
Age: 52y (01-Jan-1966)

RFID TEST PATIENT 101
Gender: Male

Singapore General Hospital
Current Location:
W42A-0005-05

NUR WoundCare SGH [Charted Location: W42A-0005-05] [Authored: 22-May-2018 17:09]-
for Visit: 6713101386C, *Complete, Entered, Signed in Full, General*

General Information:
Pain Assessment:
Do you have any new or unusual pain?: No

Drug Allergy:
Allergy Asked: Yes
Allergies: Not Available.
Wound Care Product Allergies: No

Wound Care:
Wound 1:
Wound Site: Sacral
Length (cm): 3
Width (cm): 2
Depth (cm): 0.5
Types of Wound: Skin Tear
Wound Appearance: Granulating
Exudate: Serous
Exudate Amount: Slight
Malodour: No
Surrounding Skin: Macerated
Wound Pain: No
Dressing Products: Hydrocolloid
Cleansing Lotions: Normal Saline
Assistive Devices: Airflow bed
Skin Protectants: Barrier cream
Frequency: Twice weekly
Discontinue Dressing: No
Referrals: To OPS
Review Date: 25-May-2018
Review Date (Remarks): To be seen at Polyclinic

Electronic Signatures:
Siti Zawiyah Binte Mohamad (Nurse) (Signed 22-May-2018 17:13)
Authored: General Information, Wound Care

Last Updated: *22-May-2018 17:13 by Siti Zawiyah Binte Mohamad (Nurse)*

Results

The implementation was well-received by the inpatient nurses as there has been a reduction in
document entry.

Conclusion

This newly standardized process had been efficiently embraced by nurses from the inpatient areas. There is lesser documentation to be done and it reduces time taken to complete additional hardcopy documentation hence improving discharge process.