Designed Divider placed in Death Procedure File Aimed to Increase calls made to Eye Donation Counsellor during patients' demise.



Hafiszah Hashim, CGH Huang Qiaoping, CGH Siti Nurhidayah Ahmad Saparwan, CGH Melody Valdez, CGH

Introduction

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 There is an increase need for corneas in Singapore.
Cornea donation provides a chance for someone to receive a gift of sight.



A survey was done to compare the usefulness of stickers on the ward phones and designed dividers in the death procedure file. Nurses responded 100% on the designed dividers.

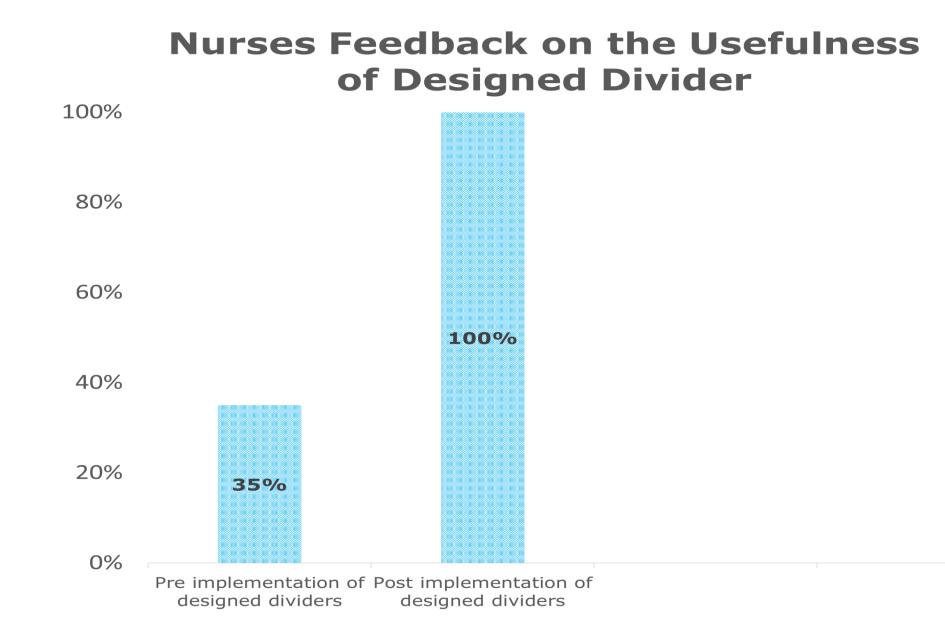
- The frequency of calls made by the nurses during patients demise are inconsistent which impedes the eye donation counsellor to identify eligible donor and have follow up actions with patient's NOK.
- This improvement project was conducted in Ward 45 to enhance reminders for ward nurses to contact eye donation counsellor promptly.

Background

Method

- There have been missed cases of calling eye donation counsellor.
- Existing stickers that are placed on ward phones by the counsellors did not have significant increase in the



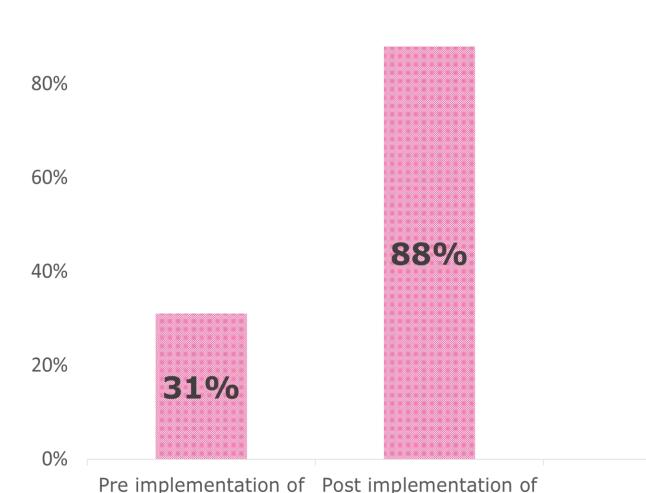


During this improvement project, nurses reported to have increase awareness on the significance of calling the eye donation counsellor.

Nurses Perception on the Significance of calling

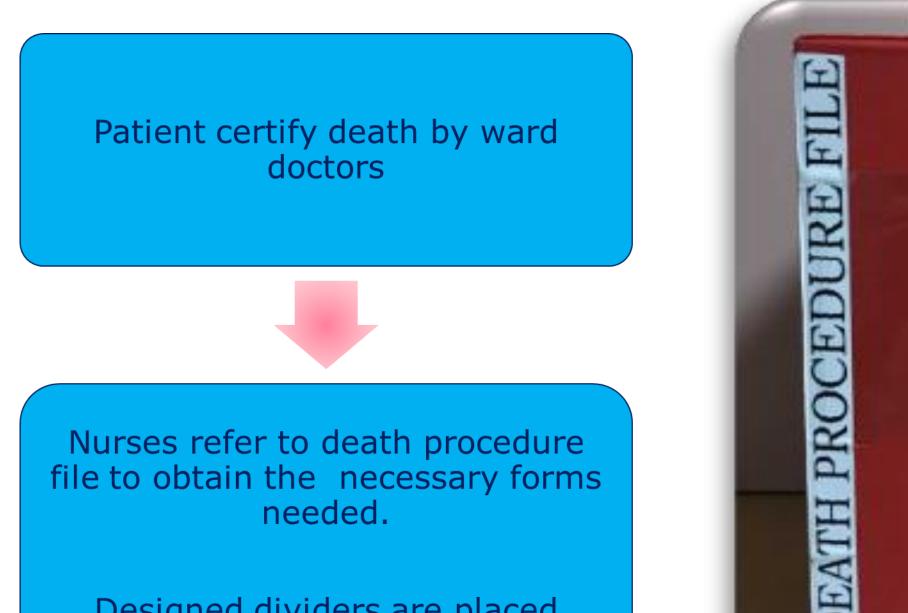
- number of calls made during patient demise.
- Inconsistent availability of stickers on the phones in the ward.

Eye Donor Counsellor



100%

Pre implementation of designed dividers designed dividers



Designed dividers are placed prominently in between the forms which will prompt nurses to call to eye donation counsellor.





Eye donation counsellor will approach the NOK of demise patient.

Cornea donation is successful and also increase public awareness of corneal donations Nurses were found to be more prompt in contacting eye donor counsellor for the necessary follow up. This project resulted nurses to have increase awareness on the significance of calling the eye donation counsellor.