



**Singapore Healthcare Management 2018**

# BURNS CENTER RENOVATION



Singapore General Hospital  
SingHealth

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## Background of the problem

Singapore General Hospital had to create a second Burns OT to meet the service demand.

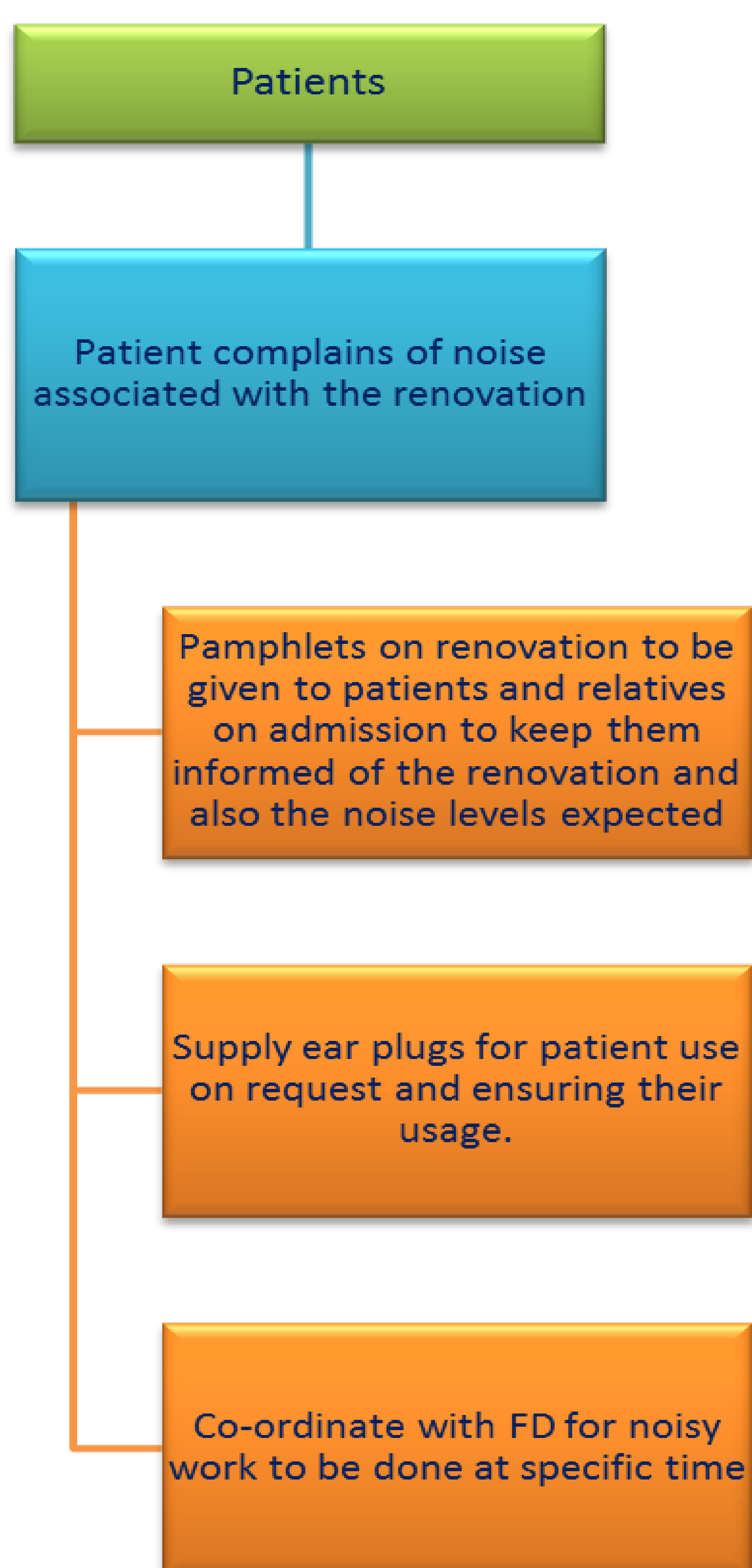
To ensure that the facility is operationalized optimally to ensure continuity of service during renovation and Infection control is observed strictly throughout the renovation, an Enterprise Risk Management was adopted to look at potential risk involved during the renovation process without compromising patient safety.

## Mission Statement

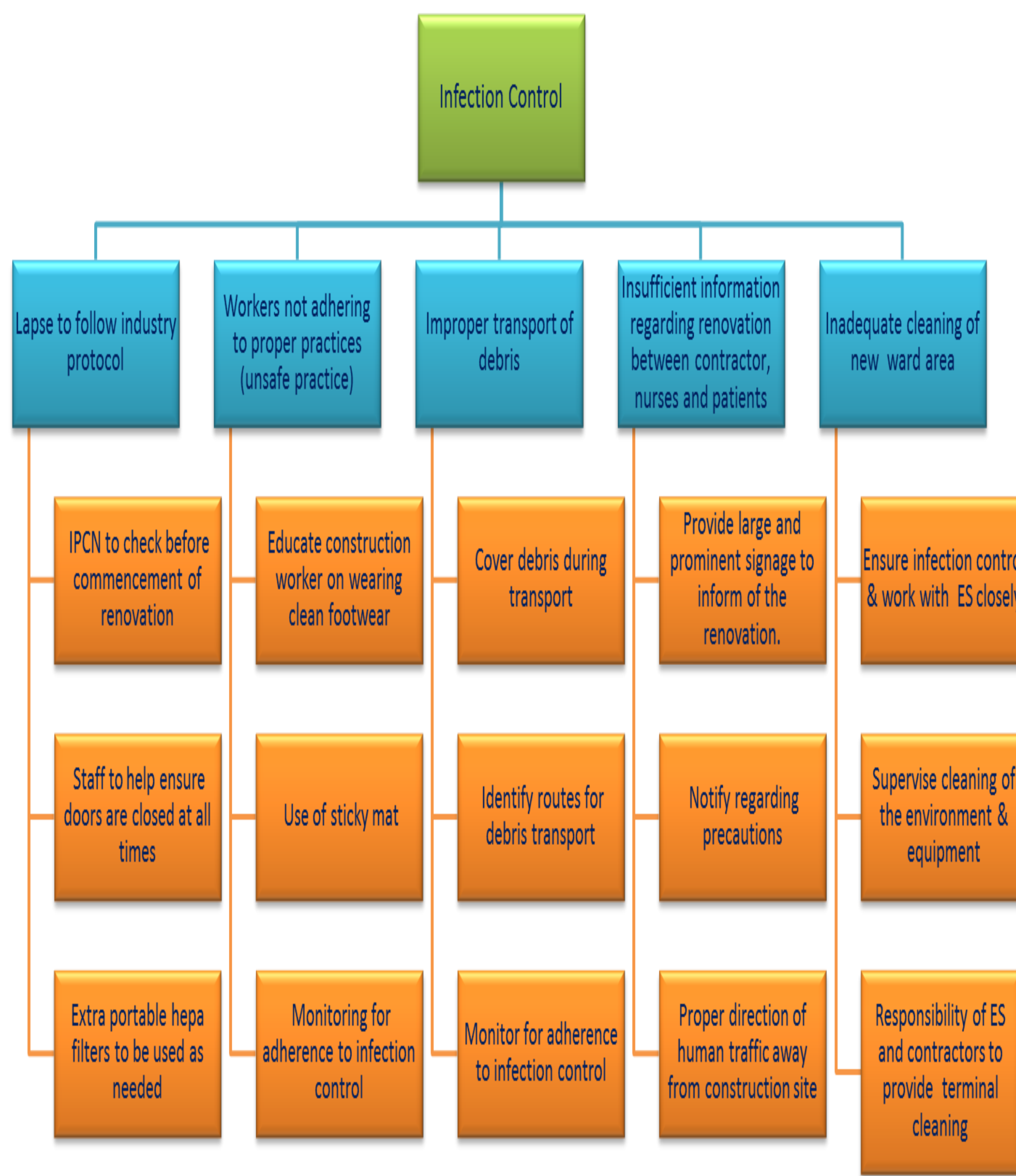
All stakeholders who are involved in the renovation were identified (Facilities, CSSD, MMD, Environmental Services, IT etc.) Stakeholders identified risk involved during the renovation based on their expertise and experiences.

Risks that were identified were rated based on their impact, likelihood of occurrence and consequences if risk was not controlled. Current management to mitigate the risk was also listed and evaluated for its effectiveness. The stakeholders reviewed the list of risk and consider whether any changes were needed to the current management.

## Analysis of problems & Interventions



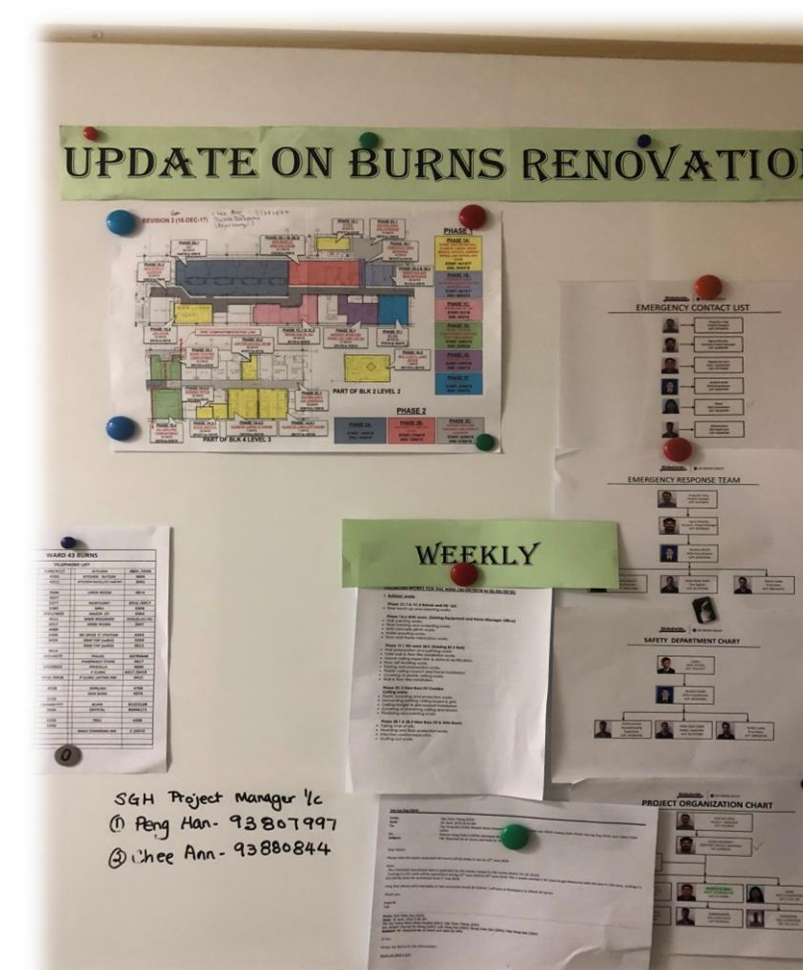
Care & Concern



Supervision



Cleaning



Communication



Discussion

## Results

Key risk Mitigation plan were identified and carried out. Renovation were carried out seamlessly

## Conclusion

By identifying and proactively addressing risks and opportunities, the organizations are able to ensure that the broad spectrum of risks are appropriately managed.