



Singapore Healthcare Management 2018



KK Human Milk Bank IT System Implementation Every Drop of Human Milk Counts

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Introduction

KK Human Milk Bank (KKHMB):

- first and national initiative
- provides a ready supply of safe pasteurised donor human milk (PDHM) for premature/sick infant
- reduces risks of fatal diseases
- optimises health and development outcomes of this vulnerable population

Aims

Implement IT solution with:

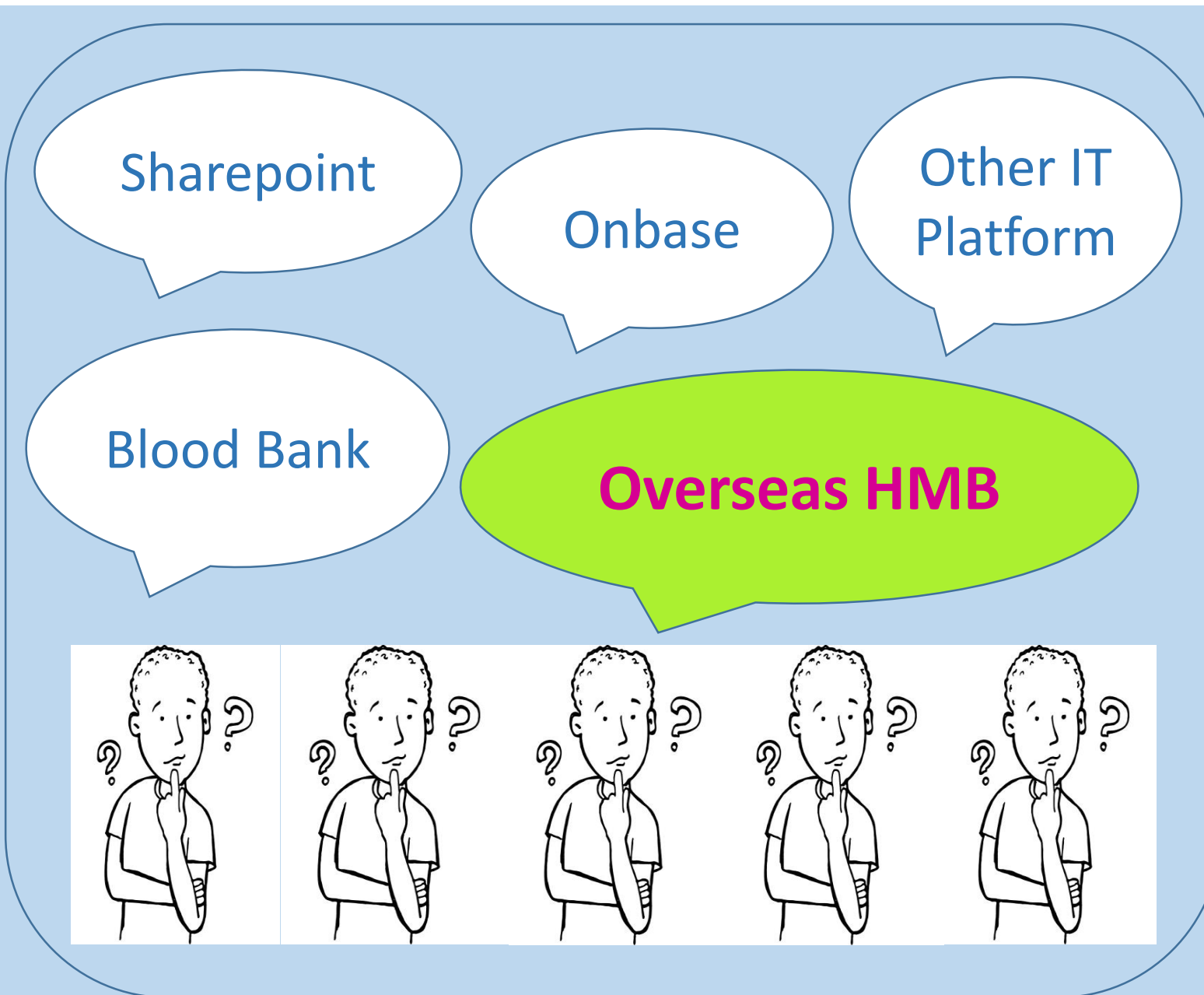
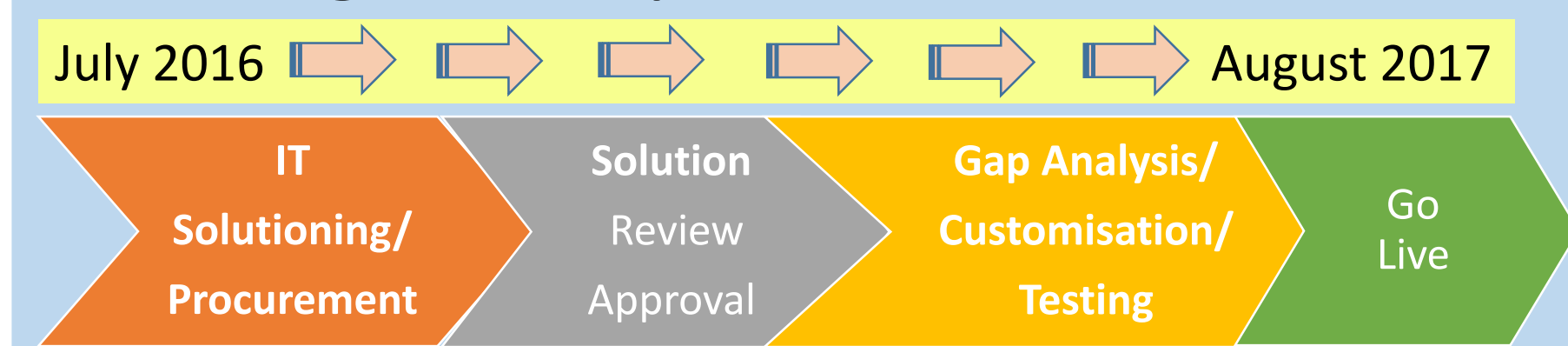
- **Security** to maintain donor anonymity and limit access by authorised staff
- **Traceability** for accurate tracking of human milk from time of donation to consumption by recipient and enhancing the workflow of milk processing.

IT Solution Sourcing

Challenges:

- milk bank is a niche area
- no available local system for human milk bank

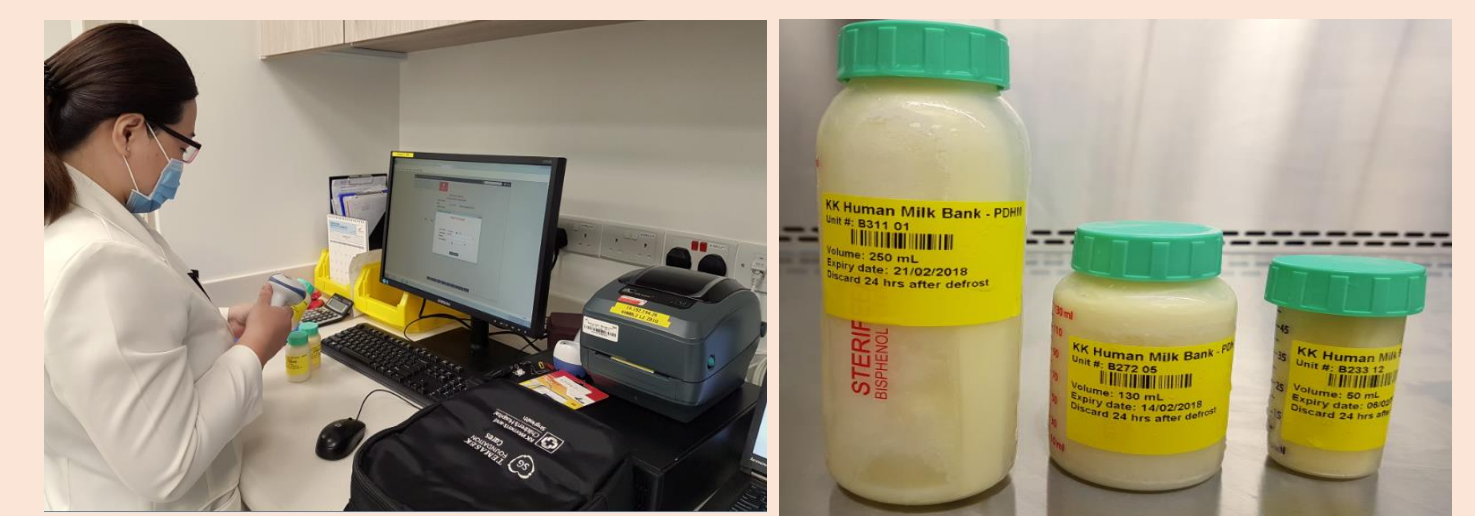
Planning and Implementation:



Overseas Solution:

- a ready solution implemented in Australia, Perth
- complies with international standards for human milk bank
- customization to suit KKHMB work process:
 - gap analysis carried out to identify changes required to customize and localize the overseas system
 - major changes made to donor registration, milk order management and distribution
 - label printing on thermal paper were specially designed
 - the project team spent a month doing intensive testing to ensure that the customized system meets KKHMB requirements

Result - KK Human Milk Bank System implemented in August 2017.



Each bottle of donor milk is labelled with unique number in barcode

KK Human Milk Bank - PDHM
Recipient: XYZ
MRN #: KKH1
Discard 24 hrs after defrost
Dispensed #: B55 01

HMB system tracks inventory and conduct real-time monitoring of PDHM orders and distribution management

KK HMB

Milk Processing as at May 2018

No. of Donors	307
Amount of Donor Milk Processed	1,725 Litre
No. of Batches of Milk Processed	1,029
No. of Infants Receiving Donor Milk	300
Amount of PDHM Dispensed	914 Litre
No. of Bottles Dispensed	7,689

Conclusion

Implementation of a robust IT system is instrumental in the success of the KKHMB in enhancing security, traceability and the work process.