Preparation of the P3 area for the smooth execution of Exercise Kingfisher 2017

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Introduction

During a civil emergency event, the Specialist Outpatient Clinics team is responsible in providing treatment to P3 patients. A SGH Campus Mass Casualty Exercise (Kingfisher Exercise) was held in 2017, to test the readiness of SGH in this.

Communication is key

The P3 team felt that effective and efficient dissemination of information is the most important aspect of such an operation and hence, various communication methods were used extensively during the preparatory phase and right up to the closure of the exercise. The following photos show the various communication platforms used in the run-up to Exercise Kingfisher 2017.

Town halls

Large scale briefings were conducted so that all SOC staff knew what a civil emergency situation entails and what were the responsibilities of the hospital and the roles that SOC was responsible for.

Final coordination meetings

On the day of the exercise, staff were given a final briefing and updates on the plan were provided before the teams were sent out to their respective locations.
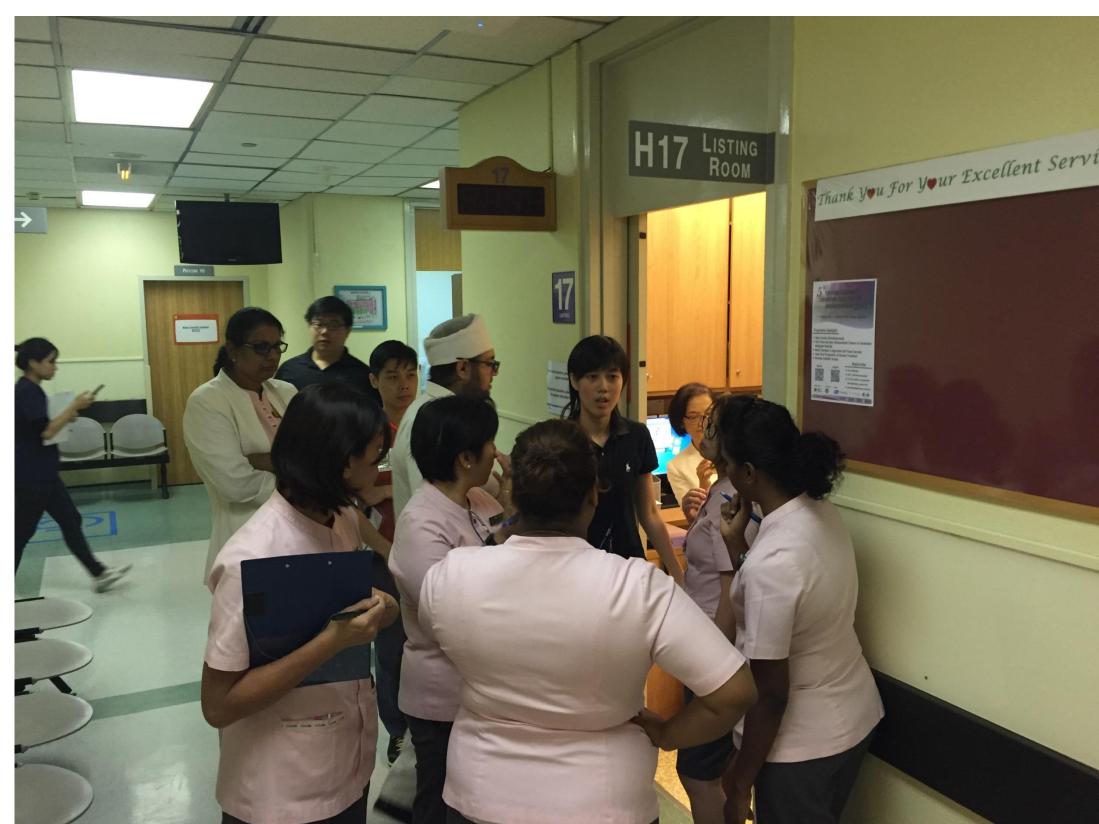

Team-level meetings

The P3 team planned for and provided instructions for the individual team leaders to brief their teams so as to ensure information is cascaded down to every team member and that everyone knows their individual responsibilities during the exercise. This helped minimise miscommunication.

Results and Conclusion

The SGH Exercise Kingfisher was completed without any major findings on the P3 area and was concluded on a positive note.

Exercises such as these help us ensure readiness within our own areas. However, much work was put in to ensure smooth operations of areas that are not within the "normal" daily scope of the hospital. It takes a concerted effort from the team in charge of the various areas to put their minds together to scope out the best way to switch from normal operations to an emergency scenario quickly and efficiently.