STREAMLINING PROCEDURE PREPARATION IN THE CTICU

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BACKGROUND

In the CTICU, an average of 136 emergency, urgent and elective procedures are done yearly and one issue that is constantly brought up during debriefing sessions is **the delay to procedures**. Based on research in cardiac intensive care units, cardiac arrest occurs in about 3-4% of patients and only 17% of them survive till discharge. However, once a higher level intervention is rendered in time, it has been associated with a survival to discharge of 57.14%.

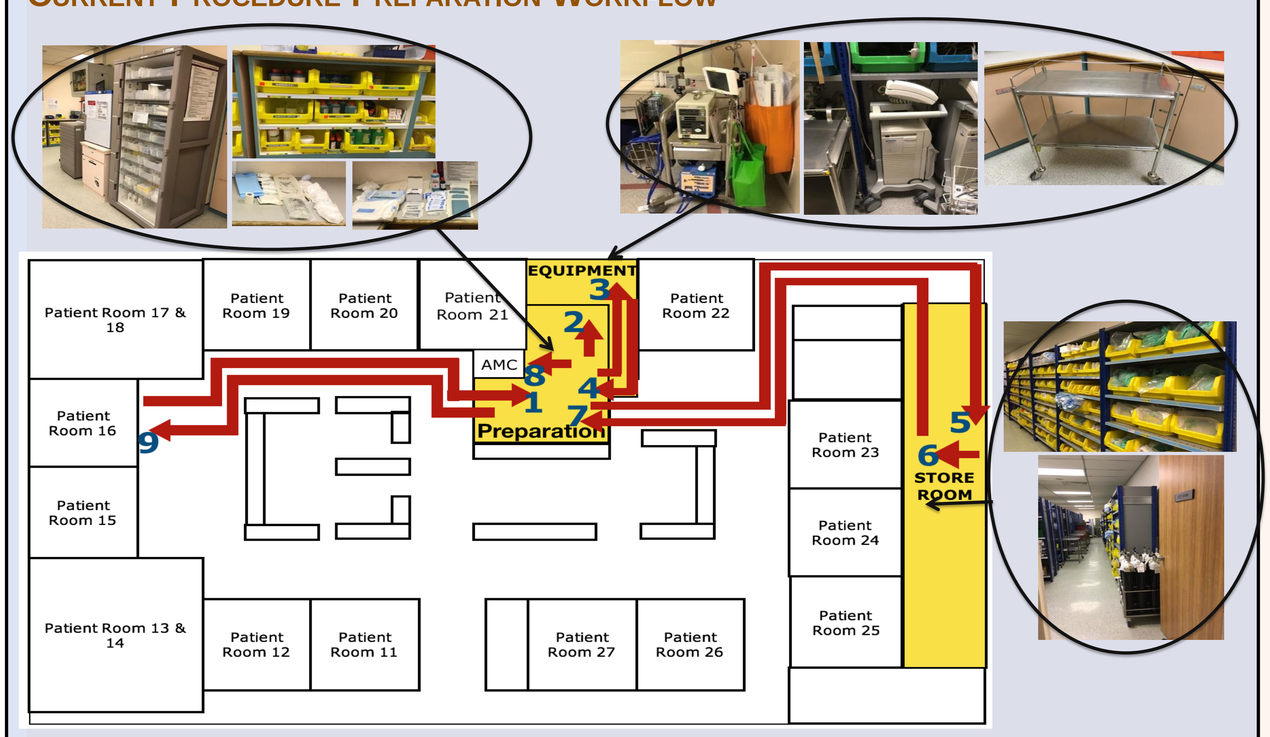
Thus, time is of the essence in rendering any intervention to the patients

PROJECT AIMS

- **Reduce procedure preparation time**
- Reduce the number of times nurses return to the preparation room to **1 and below**

PRE-IMPLEMENTATION

CURRENT PROCEDURE PREPARATION WORKFLOW



REASON FOR DELAYS

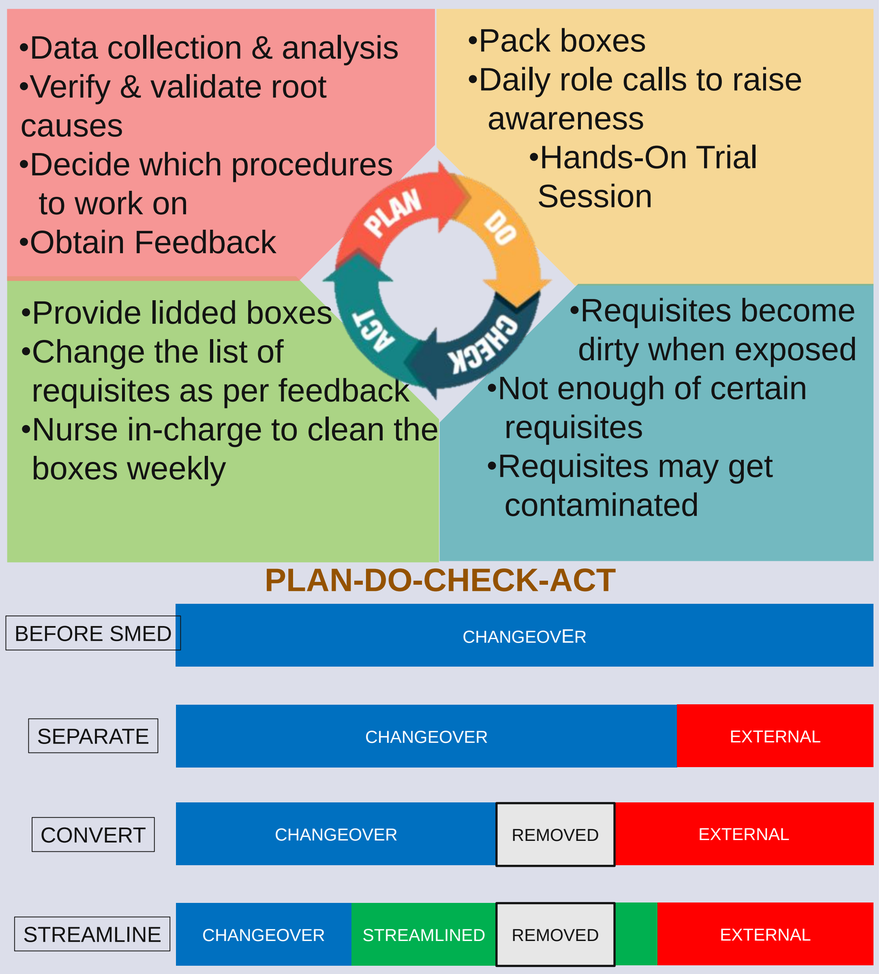
Staff Are Unsure of How to Prepare For These Procedures	Staff Have to Go to Different Locations to Collect Items	Staff Forgetting Items Needed For Procedures	Unavailable Requisites

METHODOLOGY

The project is aligned with the **Plan-Do-Check-Act** structured improvement methodologies.

The team drew inspiration from one of the lean production methods for reducing waste, the **Single Minute Exchange of Dies.**

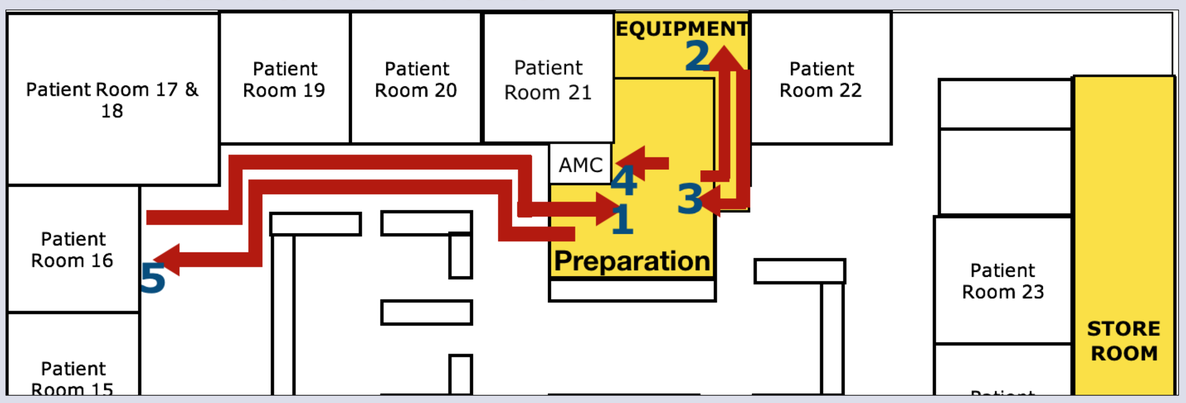
Requisite Boxes were chosen as time taken to obtain requisites is shifted **externally**, away from the procedure initiation period. This is done by pre-packing and storing procedure requisites.



SOLUTIONS

REQUISITE BOXES

NEW IMPROVED WORKFLOW PROCESS



Sustainability

- Nurse In-Charge Will Check the Requisites Weekly
- Nurse Will Replenish After Use
- Incorporate Into Orientation Program for New Nurses

RESULTS

TANGIBLE RESULTS

NO. OF PROCESS STEPS
REDUCE FROM 9 TO 5

NO. OF TIMES STAFF FORGOT REQUISITES < 1

10 HRS 39 MINS 1 S OF LIFE-SAVING TIME

INTANGIBLE RESULTS

Patient Safety	Staff Morale Enhanced
• Increase Survivability • Avoid Severe Consequences • Reduce Stressors to Family Members • Maintain Quality of Life	• Reduce Stress and Anxiety • New Staff Are Less Confused • Reduction in Conflicts Between Nurses & Doctors

CONCLUSION

With the harmonizing of the workflow process, patients' safety and care is assured. The amount of time reduced allows for more time spent with patients at the bedside, therefore improving patient safety as well as satisfaction.