



**Singapore Healthcare Management 2018**

# Establishment of Short Stay Ward Model (SSW) in Outpatient (OP) Setting

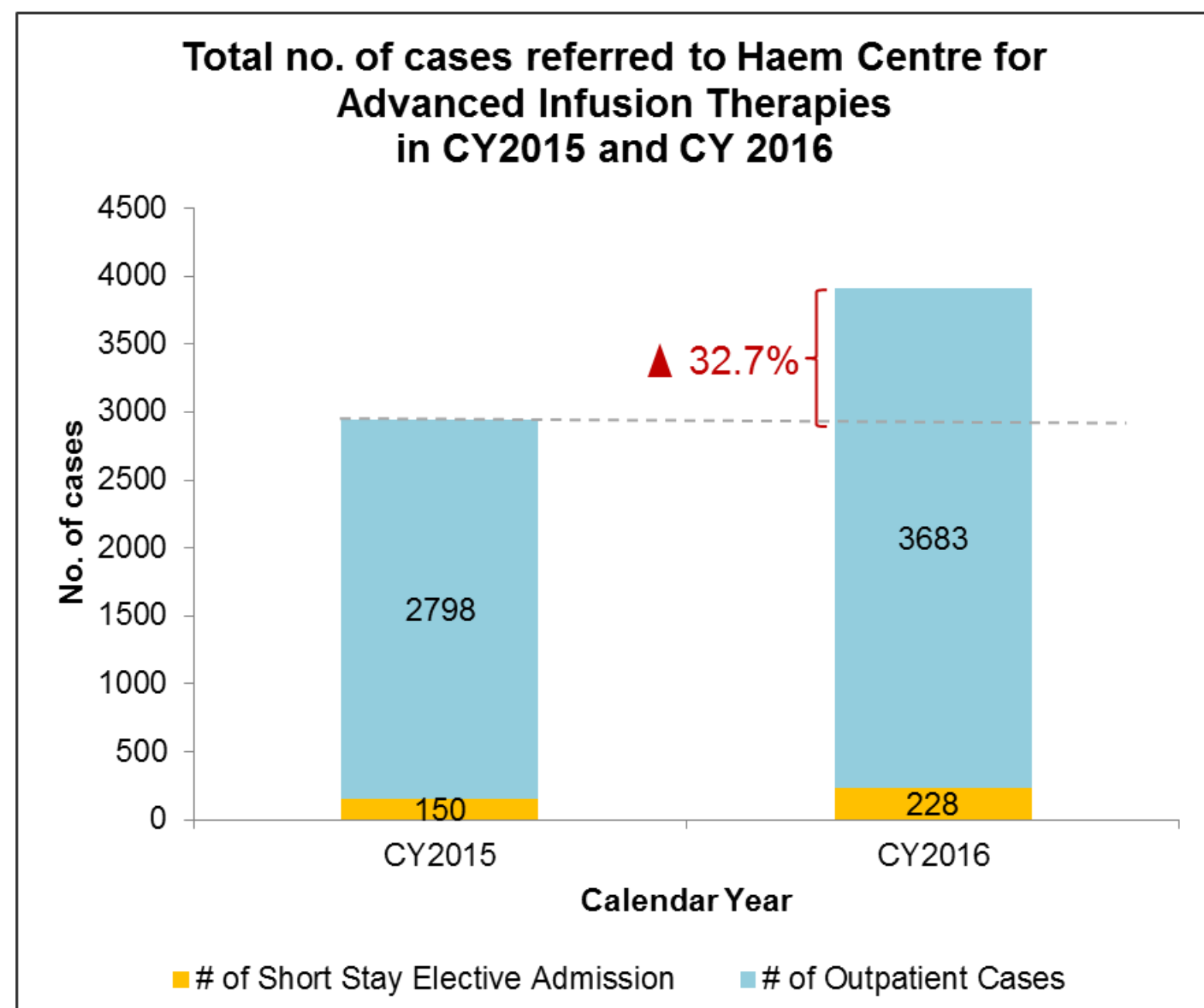


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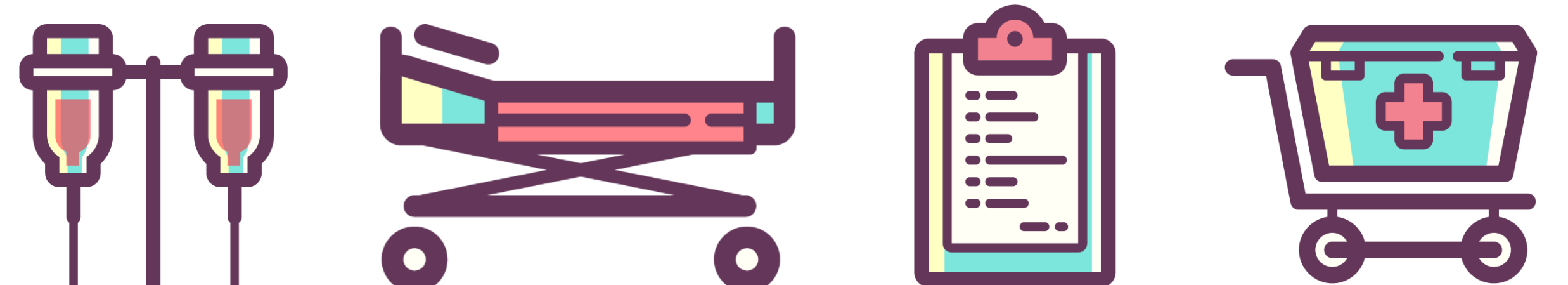
## Background



- **32.7% increase in infusion cases** referred to Haem Centre from CY2015 to CY2016.
- **Limited capacity** at Haem Centre; **WTA can be up to 3 weeks long; Not ideal for patient care**
- **8.8% of Rheumatology (RHI) infusion cases were admitted into acute beds in the ward each year;**
- **Aggravate inpatient bed occupancy rate and impact accessibility to care** for acutely ill patients requiring inpatient acute care management, in times of hospital bed crunch.

## Aims

The project aims to:

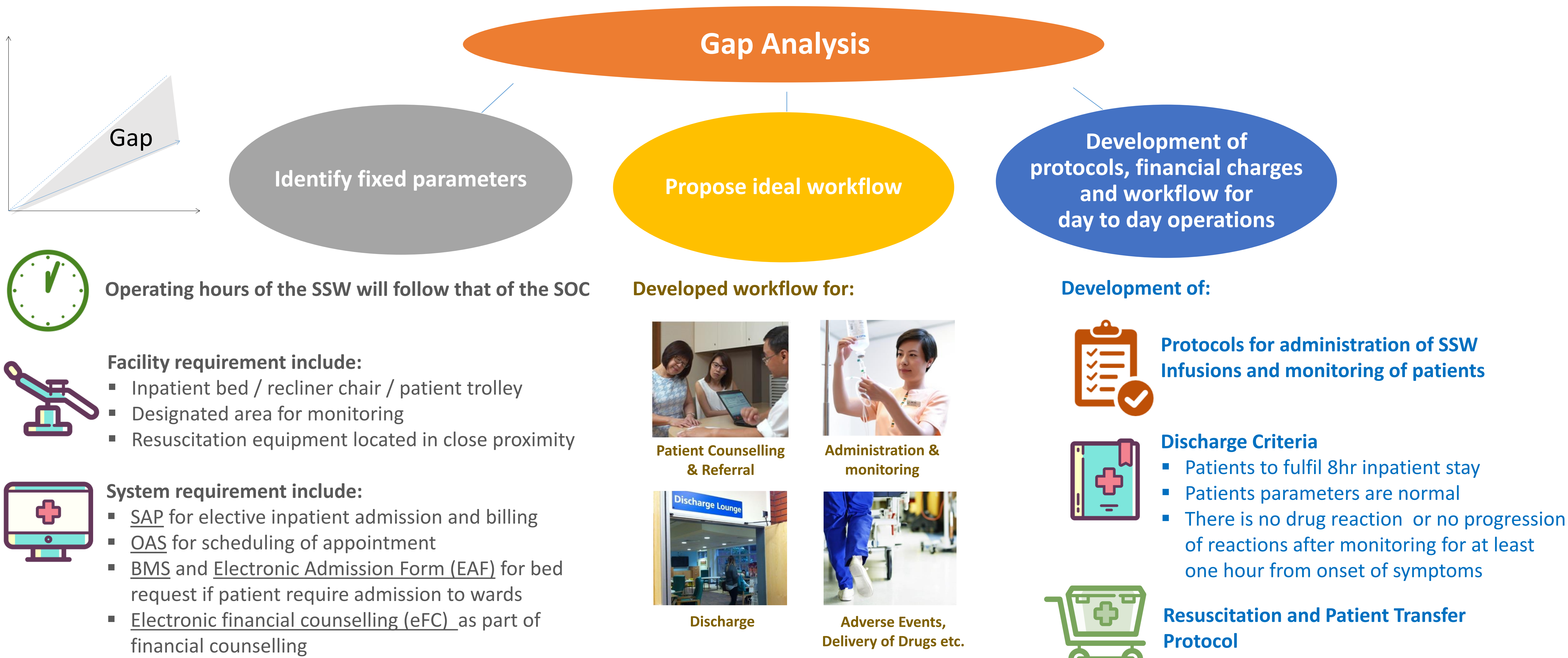


Address growing needs for infusion therapies

Alleviate tight inpatient beds situation in SGH by decanting cases to OP setting

Standardise setup of operating, monitoring, hardware and systems protocols for future implementation in other OP sites

## Methodology



## Results & Conclusion

	Optimised Resources	Improved Patient Care	Enhanced Patient's Journey
Increased capacity by <b>67%</b>	😊	😊	
Decant <b>54.8%</b> of Haem Centre short stay cases to OP	😊		😊
Protocolised Care		😊	
Avoid elective admission of patients into acute beds	😊		😊
Eliminate possibility of hospital-acquired infections and extended ward stay		😊	

The SSW model:

- Is scalable and can be adopted by other specialties or services at the OP setting
- Has been implemented at Immunology Hub effective on March 2018

