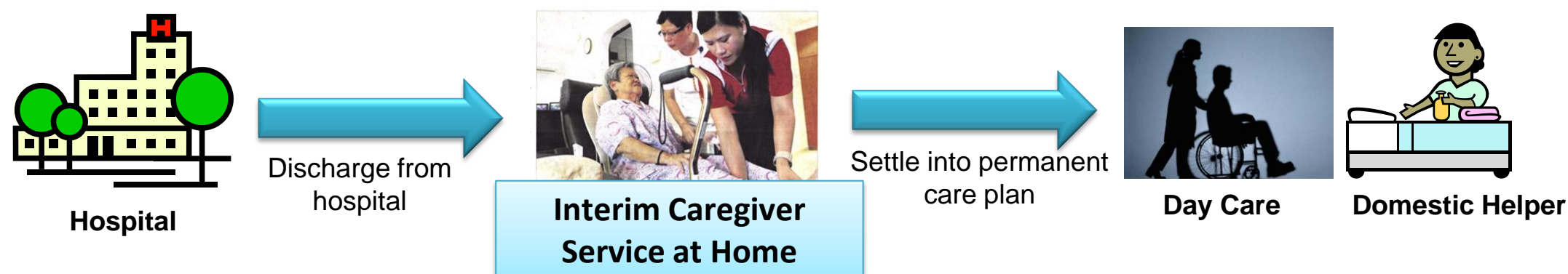




## Our Aim

The interim caregiver service is a new initiative launched on 1st March 2013, primarily aimed to enable the timely discharge of medically fit patients back to the community who are otherwise inappropriately waiting for home care or community care arrangements to be finalised in the acute care setting.



## What is it?

This is a 8-month pilot initiative between CGH and Thye Hua Kwan (THK), with support from the Ministry of Health. It is now being rolled out in operation nation-wide by other restructured hospitals as well.

Caregiver Shifts	Day Shift 	Night Shift 
Time	8 am – 8 pm	10pm – 8 am
% Subsidy for 2 weeks, Class B2	65%	
% Subsidy for 2 weeks, Class C	80%	

- The caregivers are registered nurses in their countries.
- They are mainly from the Philippines.
- They are nursing aides, and assist in home care and assist in administering medication.



### Inclusion Criteria:

- ☐ Medically stable for discharge
- ☐ Singaporeans and PR
- ☐ Waiting for permanent care plan

### Exclusion Criteria:

- ☐ Medically unstable
- ☐ Moderate or severe dementia

## Methodology

- ✓ Pilot Period: March 2013 – October 2013, **8 months**
- ✓ No. of caregivers provided per month: **10 caregivers** on average
- ✓ Study group: 132 patients → **102 enrolled in service, 30 declined service**
- ✓ A **telephone survey** was conducted to measure **families'/patient's satisfaction**.



### Study Group

- ☐ Mainly from Class C
- ☐ 55% are females
- ☐ Average age of 78

## Conclusion

### Service Take-up Rate

For 2013	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Total
Enrolment	12	9	16	14	21	14	6	10	<b>102</b>
Declined cases	7	9	2	2	1	3	4	2	30
Targeted Group Approached	19	18	18	16	22	17	10	12	132

**\*270 bed days saved in 8 months!!!**



**Readmission rate within 15 days of discharge was comparable with those who have declined service.**

### Service Evaluation Results

- 1) 96% reported that they met their needs
- 2) 61% reported that the service was above their expectation.
- 3) Majority (89%) agreed that the service helped relieve their burden of care.

**The service will continue to be rolled out by more providers and benefit patients in other hospitals.**

\*\* Photo reference from Lian He Zao Bao & Channel News Asia