

especially people who have chronic heart & lungs diseases and the elderly.

In end November 2013, Ministry of Health (MOH) and Agency for Integrated Care (AIC) engaged SingHealth Group Procurement Office (GPO) to purchase the haze equipment for 80 Intermediate & Long-Term Care (ILTC) providers in preparation for the next wave of haze by April 2014.

# <u>Methodology</u>

- Challenges
- Multiple organizations were involved and a need to clearly define the roles and responsibilities.

**MOH** Funding Organization Communicate to ILTC providers & hear their needs

#### AIC Coordination Party Collate

requirements from the eligible ILTC providers

2) A big pool of ILTC providers with varying operating requirements and environment. Difficulty to determine the right equipment for deployment.

Success!

3) Short timeline to complete the project.

### **Our Approach**

 Each organization was assigned specific role for execution.

GPO Purchasing Arm Conduct market research, align specs, launch RFP, negotiate & award

## 80 ILTC Providers

Provide requirements & issue PO for timely delivery

- Communication sessions to understand the users' needs, clarify and standardize requirements.
- Develop detailed project plan for tracking. All stakeholders were able to commit to the timeline.

## Result

✓ The project was completed in February 2014, 3 months ahead of the haze season.



- Together, we achieved approximately 3% savings through economies of scale and strengthened governance.
- ✓ The ILTC providers were able to receive their equipment ahead of time and deploy for use should the haze return this year.