

# Product Code Standardization (Pilot-Phase)



### SingHealth Group Procurement Office Wong Weng Foo, Goh Luan Keng

# Introduction

#### Why is Product Code so important:

- The Importance of Product code is used to provide information of;
- What products are we buying
- Common products bought by more than 1 institutions
- Which suppliers are used
- Cost of the products by different vendors
- Purchasing history and cost analysis
- Budget history on spend and trend

#### **Problem:**

- 1) Each Institutions adopt a different Product code structure & Naming Convention
- 2) More than one Product Code can be found for one Product
- 3) Product codes are categorized in the wrong Commodity
- 4) Re-use Obsolete codes for wrong products

#### Same product but different description given to supplier

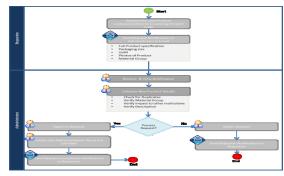
Vendor Code	Material Group	Product Code	Product Description	
1000002366	M220	1220-01-002-A	Syringe,Plast,L/L,W/O Needle 5ml.,SS+05L	
100002366	M220	1220-01-002-A	Syringe, Luer Lock, w/o needle, 5cc, LT,	
100002366	M220	1220-01-002-A	Syringe, Luer Lock, w/o needle, 5cc, LT,	
100002366	M220	1220-01-002-A	Syringe, Luer Lock, w/o needle, 5cc, LT,	
100002366	M220	1220-01-002-A	Syringe,Plast,L/L,W/O Needle 5ml.	

#### Aim:

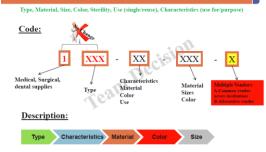
- 1) Standardize Product Code and Description across 9 SingHealth institutions - A common Product Code and Description Nomenclature
  - Identify Product commodity to review and standardize
- Standardization through Systems Applications Products (SAP) Data conversion
  Replace old Product code and description in Open Purchase Order, Open Schedule agreement, Outline agreement, Bill of Material, Material Master

# Methodology

a) Develop a process and Governance framework in Change Request for Code Creation and Amendment



b) Develop a Governance framework in Product Code Structure & Naming Convention Code & Description:



- c) Identify 3 to 5 simple and less complex product commodities to clean-up
- d) Require SAP scripts (program) to perform data conversion of old product codes and description to new ones
- e) Conduct scripts testing for Purchasing/Logistics to ensure scripts convert data accurately
- f) Rollout plan is managed in phases specific by product commodities and institutions

### Result

- A *harmonized* product code and product description structure is adopted across 9 SingHealth Institutions.

- Identified less complex product commodities to *kick start the project*. 4 commodities were been identified; Apron, Surgical Blade, Patient wrist ID and medical gloves.

-Require **8** scripts to convert existing SAP data to effect the changes on open PO, schedule agreement, Bill of Material without manually amending the data which require more resources (manpower/time) and reduce error.

-SAP test scripts for 1<sup>st</sup> revision have been completed. Currently adding enhancements to the test scripts for 2<sup>nd</sup> revision.

Desuit of the total number of codes before	Mat Grp	Total	Final	SGH	ККН	NHC	SNEC	NDC	NCC	
Result of the total number of codes before and after Standardization.	M-100 (Apron)	5	2	3	1	2	2	1	-	
Example: Glove –reduction of 52%	M-112 (Blade)	24	18	17	7	8	5	2	-	
Example: Glove –reduction of 52%	M-115 (Band Wrist ID)	9	7	6	8	-	4	3	-	
	M-162 (Glove)	120	70	71	58	18	38	36	-	
	52% reduction									

## Conclusion

- The Roll out plan should not impact Institutions' operations as we review "bite size" commodities and the plan is to implement by phases (institutions).
- Collaboration with each institution (Purchasing /Logistics ) is required to ensure the accuracy of data conversion.
- Centralization of a dedicated team to manage Change Request for Code creation and Code amendment is of paramount importance.
- There are more opportunities besides Standardization of internal codes. This project will help in preparation of the following projects to come;
  - 1. Facilitate Track and Trace (GS1) of implanted medical devices/consumables to improve Patient Safety and Supply Chain Efficiency.
    - 2. Align with stock and non-stock items of eCatalog of the cloud-based Procurement Solution (e-Procurement).