

Background

In February 2013, one missing blood specimen resulted in an arduous service recovery.

Aims

To ensure that 100% of blood and body fluid specimens are received by the clinical laboratory.

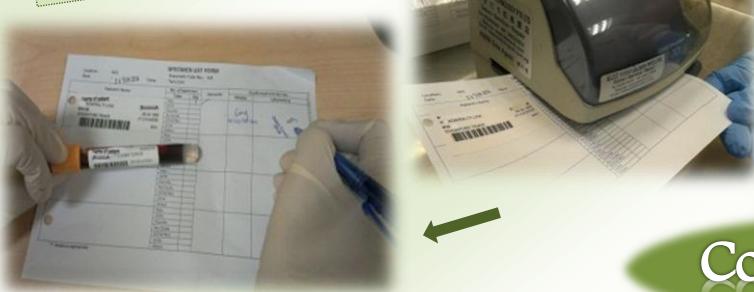
Methodology

A specimen list form was designed to include the patient's name, type of specimen, quantity, the location from which the specimen was sent, and the location at which the specimen was received.

The nurse/phlebotomist and the laboratory staff will indicate the specimen sent and receive respectively, an assurance for the clinic staff that the laboratory has received the specimens correctly. In the event of any misplaced specimen, traceability is easy.



SPECIMEN LIST FORM
Pneumatic Tube No.: 118
Location: Gynaec Cancer Centre
Patient's Name: [redacted]
Date: 21/03/2013 Time: *am / pm
Specimen Type: Plain
Remarks: [redacted]



Results

KK Gynaecological Cancer Centre



GCC spearheaded the usage of the **NEW Specimen List Form** in March 2013.

Since the Implementation

100% of blood and body fluid specimens were received by the laboratory.

The **Specimen List Form** proved useful in identifying any misplaced specimen at the laboratory.

SPECIMEN LIST FORM
Location: Gynaec Cancer Centre Pneumatic Tube No.: 118
Patient's Name: [redacted] Date: 21/03/2013 Time: *am / pm

| Patient's Name | No. of Specimen | Tube | Qty | Remarks | Confirmed Correct by |
|----------------|-----------------|------------|-----|---------|----------------------|
| | | Plain | | | Phlebotomist |
| | | EDTA | | | Laboratory |
| | | Fluoride | | | |
| | | Na Citrate | | | |
| | | EDTA(T&S) | | | |
| | | Urine | | | |
| | | Others | | | |
| | | Plain | | | |
| | | EDTA | | | |
| | | Fluoride | | | |
| | | Na Citrate | | | |
| | | EDTA(T&S) | | | |
| | | Urine | | | |
| | | Others | | | |
| | | Plain | | | |
| | | EDTA | | | |
| | | Fluoride | | | |
| | | Na Citrate | | | |
| | | EDTA(T&S) | | | |
| | | Urine | | | |
| | | Others | | | |

* Delete as appropriate

64163-Form-0096 (May 14)

Conclusion

The usage of the Specimen List Form has been invaluable, ensuring that the clinic staff is notified once the laboratory has received the specimens. **A Simple Act with Huge Impact!**

This quality initiative was also implemented in two other clinics on 3 June 2013. The form will be implemented across the relevant outpatient clinics.