



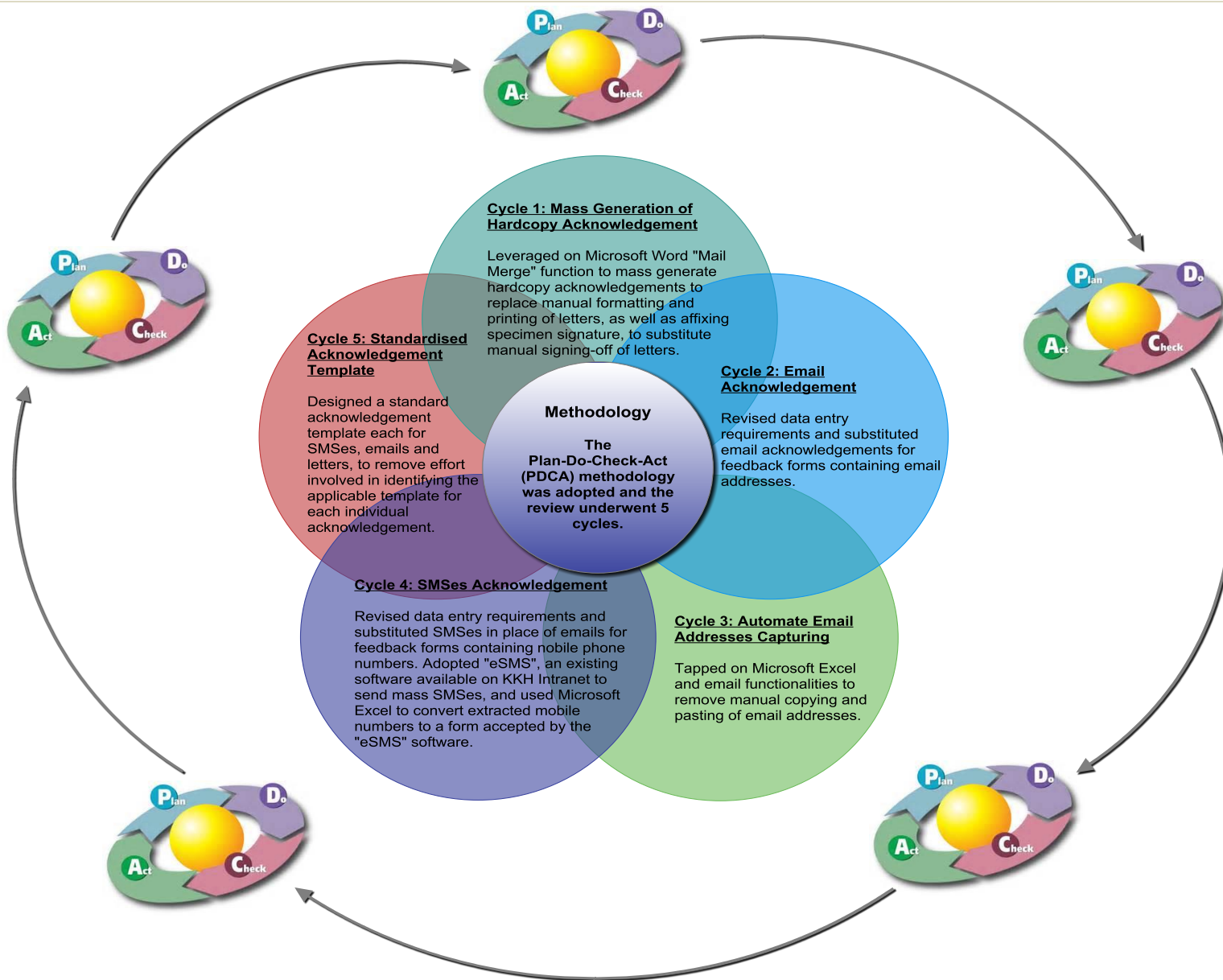
Singapore Healthcare Management 2013



KK Women's and Children's Hospital  
SingHealth

Samantha Ong Sau Fong, KKH  
Leslie Chia, KKH

# To reduce time and effort to acknowledge receipt of 30,000 to 37,000 feedback forms a year



**SAVE TIME...**   
**SAVE MONEY** 