

Risk Management in Internal Audit Planning

Why Me?

So many departments; not enough auditors?

Sharon <u>TAY</u>, Accreditation & Licensing Department SINGAPORE GENERAL HOSPITAL

What is selection

criteria?

INTRODUCTION

Internal Audits are essential to verify whether organisation meets management system standards requirements eg. JCI, ISO. An Effective and Efficient internal audit planning can be achieved through risk management approach.

CHALLENGES

- Selecting departments to be audited can be subjective.
- Limited number of internal auditors to cover all departments.
- Long time taken to plan an internal audit

METHODOLOGY

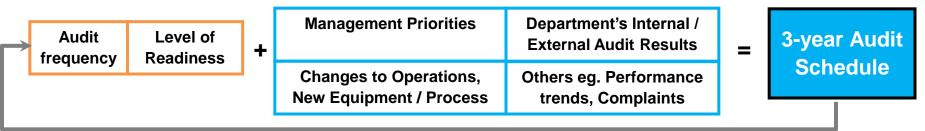
Phase One: Determine Audit frequency

EHS Risk level of department	Mandatory Departments		Audit Frequency
Low (office setting) Medium (some hazards)	(to be audited by External Certification Body)	=	Every 1 year Every 2 years
High (many hazards)			Every 3 years

Phase Two: Determine Level of Readiness of Department (Risk Matrix¹)

	Documentation				
Monitor and measure of process	1 - Not Met	2 - Minimal	3 - Met	4 - Exceed Standard	
1 - Not Met	Every 1 Year	Every 1 Year			
2 - Minimal	Every 1 Year	Every 2 Years	Every 2 Years		
3 - Met		Every 2 Years	Every 3 Years	Every 3 Years	
4 - Exceed Standard			Every 3 Years	Every 3 Years	

Audit Planning Process:



RESULTS

- Effective planning through prioritisation using risk matrix
- Consistency in selection of departments for audits
- Reduced time taken to plan annual internal audit schedule (approx. 40 50% reduction)

CONCLUSION

A more structured approach with risk factors being considered during planning an internal audit:

- ✓ Risk prioritisation to reduce subjectivity in selecting department for internal audit
- ✓ Effective and Efficient Audit Planning using a consistent approach

