



Singapore Healthcare Management 2017

# One Integrated System, Multi Store Catalogs



Defining Tomorrow's Medicine

SingHealth Group Procurement Office  
Wong Weng Foo  
Karin Lin Dewei  
Karen Tan Siew Poh  
Jenny Lee Ah Imm

## 1. Aim(s)

Adopting a **Single** and **Comprehensive** System to facilitate Purchase Request of Store items to Pharmacy and Materials Management Department (MMD).

### BENEFITS

- 1) One single **integrated** system and **Standardized** process across all institution for purchase request of store item
- 2) Catalog can be customized **uniquely** and **restricted** by institution, department
- 3) Catalog item provides **comprehensive information** of the item which includes image, price, product and manufacturer information
- 4) **Easy** and **Fast Turn-around time** to maintain Catalog

MATERIAL REQUEST FORM

FORMAT NO.:

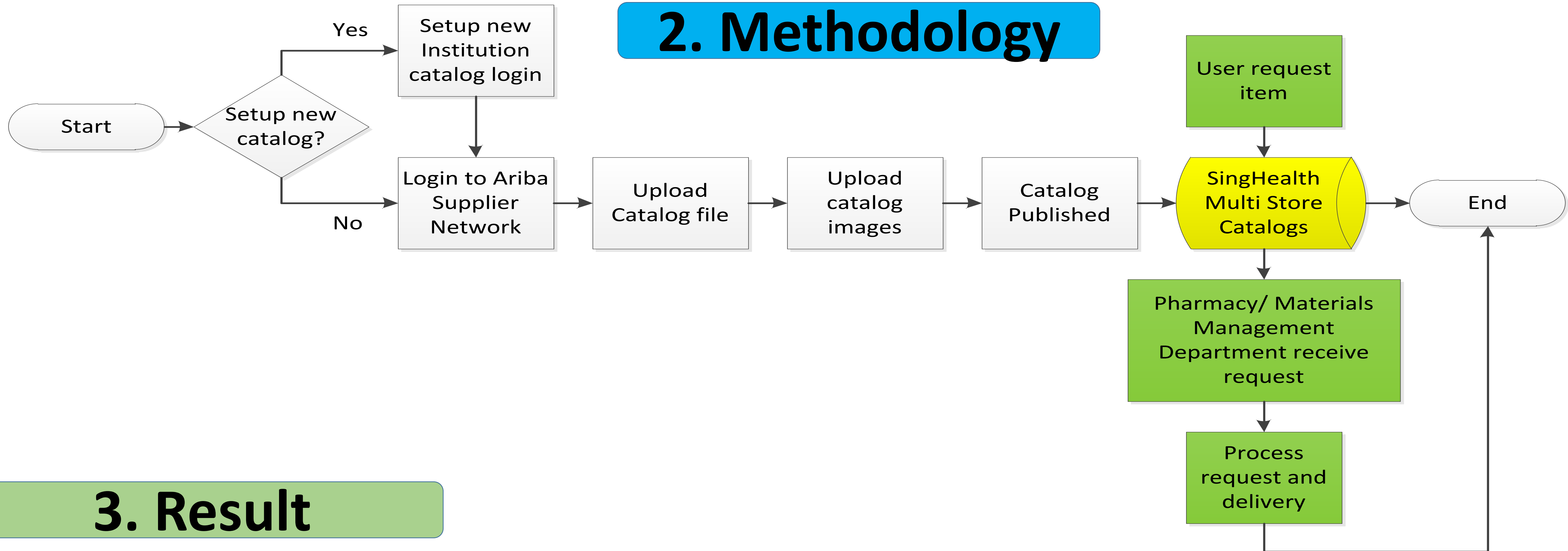
Request No.: Request Date: Request Qty / Unit:

Location / Area: Requested by: Signature:

SR	Order No.	Material Code	Description	Qty	Need Date

**Replaced with Catalog**

## 2. Methodology



## 3. Result

**Completed** setting up **13** institution's store catalogs for Pharmacy and MMD. Each Requester can raise Purchase Request to their Institution store. Requester is able to accurately identify the item to purchase with clear product and manufacturer information with image of the product.

- Eliminate ambiguity of Purchase Request
- Product received matched Request
- All institutions Pharmacy and MMD have the similar process

Example: One Material code multiple institution use

Material number	Material description	Plan	Material	Mate	Created by	Bas
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	DNDC	M162	MED	SPATHP	BOX
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	EEYE	M162	MED	SPATHP	BOX
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	GMMD	M162	MED	SPATHP	BOX
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	HMMD	M162	MED	SPATHP	BOX
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	KMMD	M162	MED	SPATHP	BOX
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	PLH	M162	MED	SPATHP	BOX
1162-99-015-A	Glove, Nitrile, PF, Exam, Non Sterile, XS	QMMD	M162	MED	SPATHP	BOX

Four screenshots showing product listings for 'Glove Examination Nitrile Powder-Free Size XS' and 'Glove Nitrile Powder-Free Size XS' from various suppliers (GMMD, KMMD, QMMD, HMMD) with 'Add to Cart' buttons.

Product details page for 'Glove Nitrile Powder-Free Size XS' showing supplier information (KMMD\_MMD1 MMD Store), part number (1162-99-015-A), manufacturer (MOH - ST Log), and availability (3 Day(s)).

## 4. Conclusion

With the **trend** of online shopping on the internet, Healthcare Store needs to evolve to upkeep with the industry trend. SingHealth has moved to **One Integrated system** and **Process** to manage Multi Institutions **Store catalogs** and facilitate Purchase Requests from users so as to **improve efficiency, productivity** and **"User Experience"** for all stakeholders.

