



Singapore Healthcare Management 2017

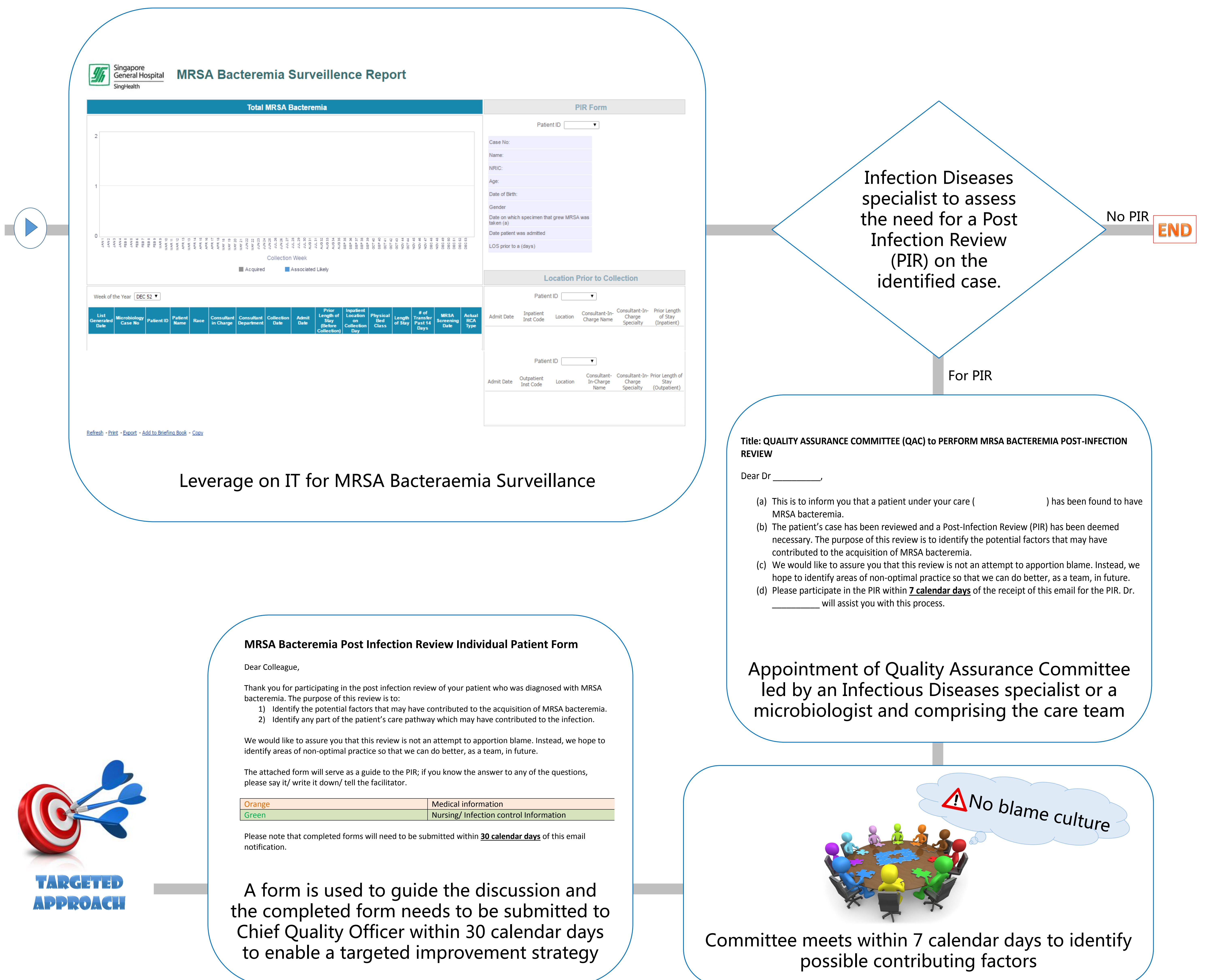
Improving Care through Quality Review

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Introduction

Patients can acquire new episode(s) of infections while receiving care in a healthcare facility. To further emphasize patient safety, a new initiative was introduced in Singapore General Hospital (SGH), namely, to **conduct a quality review of SGH-acquired infections with multi-drug resistant organisms so that improvements can be made to minimise and ultimately prevent hospital associated infections**. A pilot of the workflow was performed on Methicillin-Resistant Staphylococcus aureus (MRSA) bacteraemia. To ensure an effective review, fresh memory on the care delivery process is critical.

Methodology



What we achieved

Though still in its infancy, the program has led to a new policy of using individualized wound dressing solutions.

Conclusion

A quality review on each of the hospital acquired infections allows SGH to **augment our quality of care** hence serve the nation better.