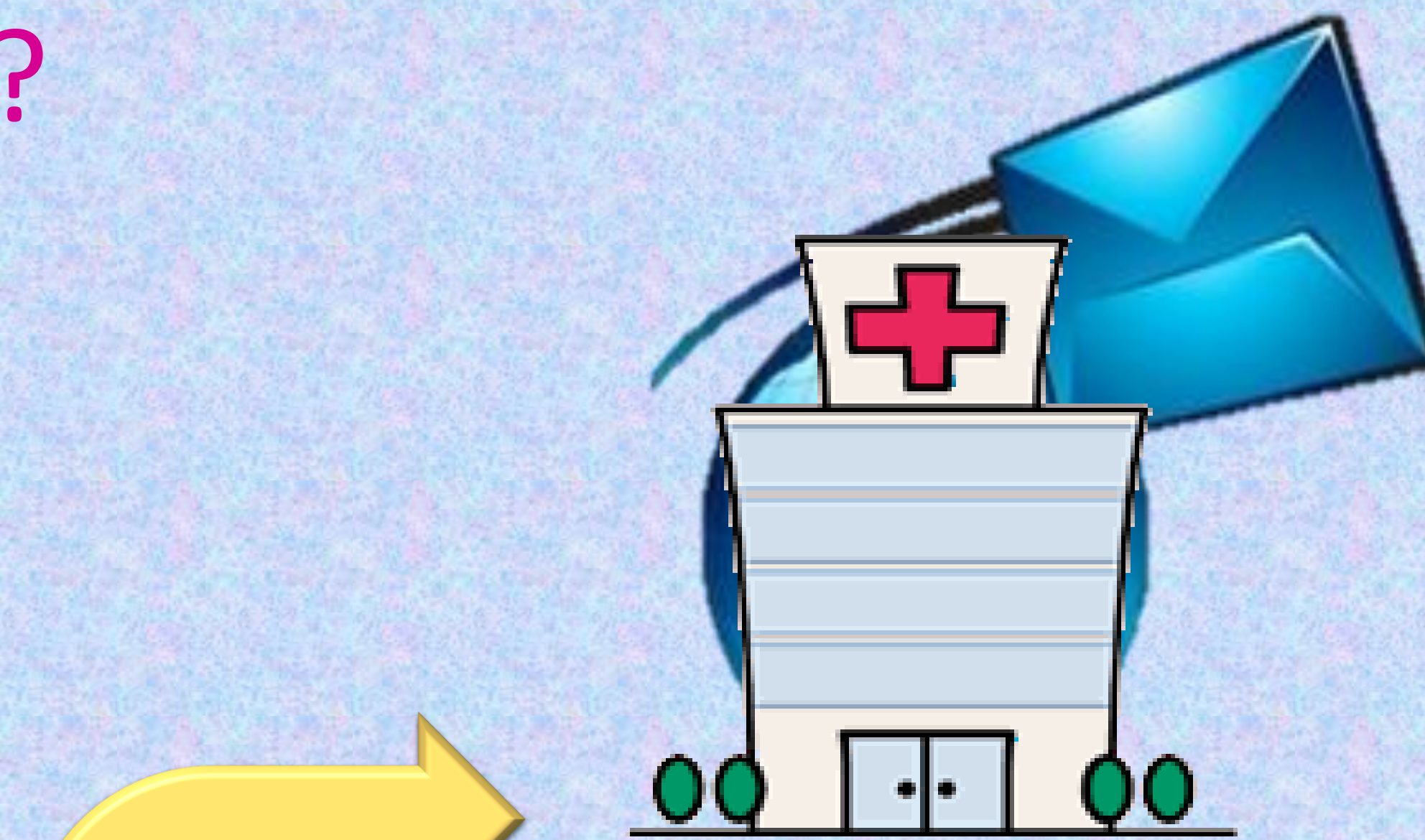
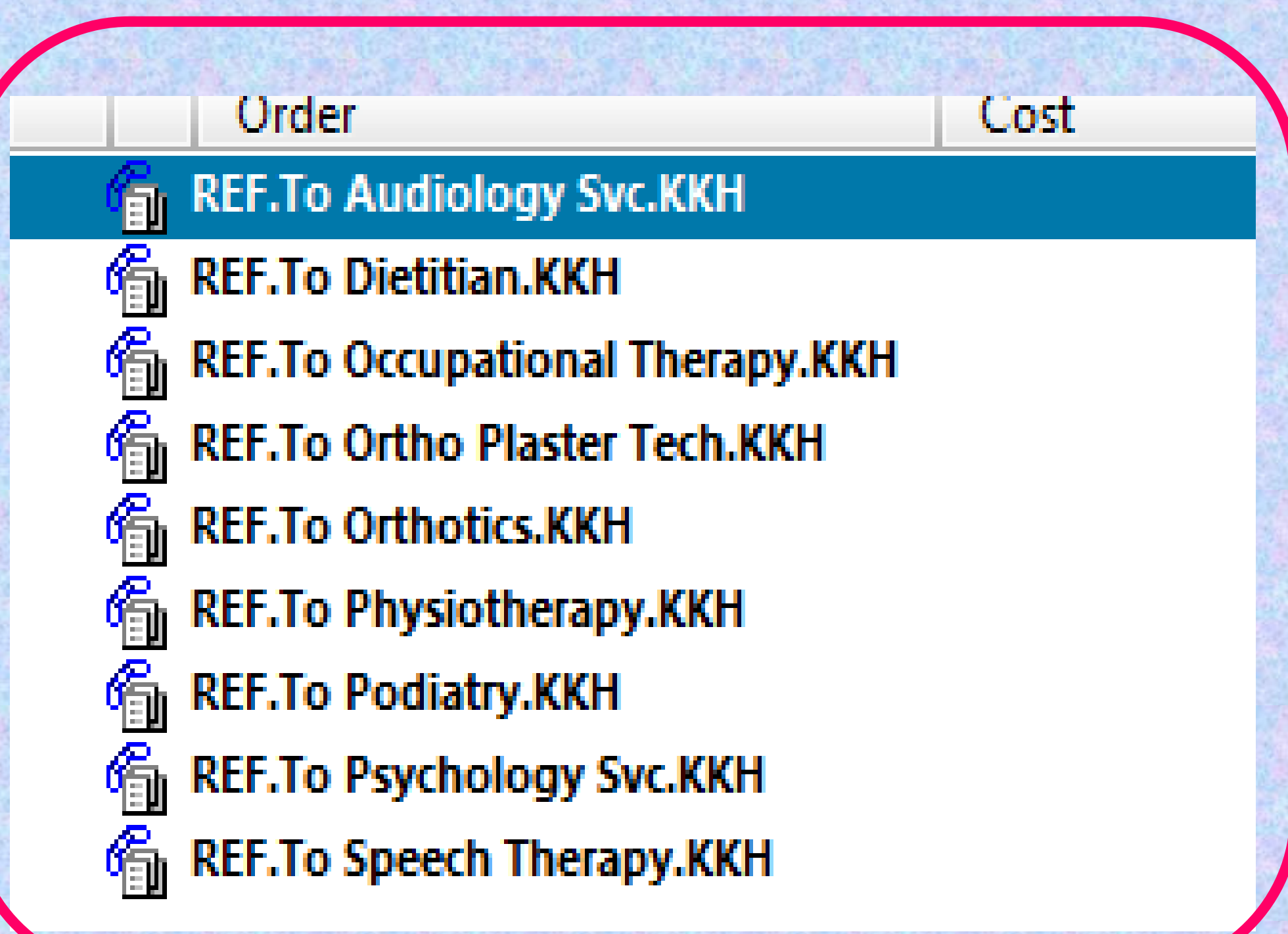




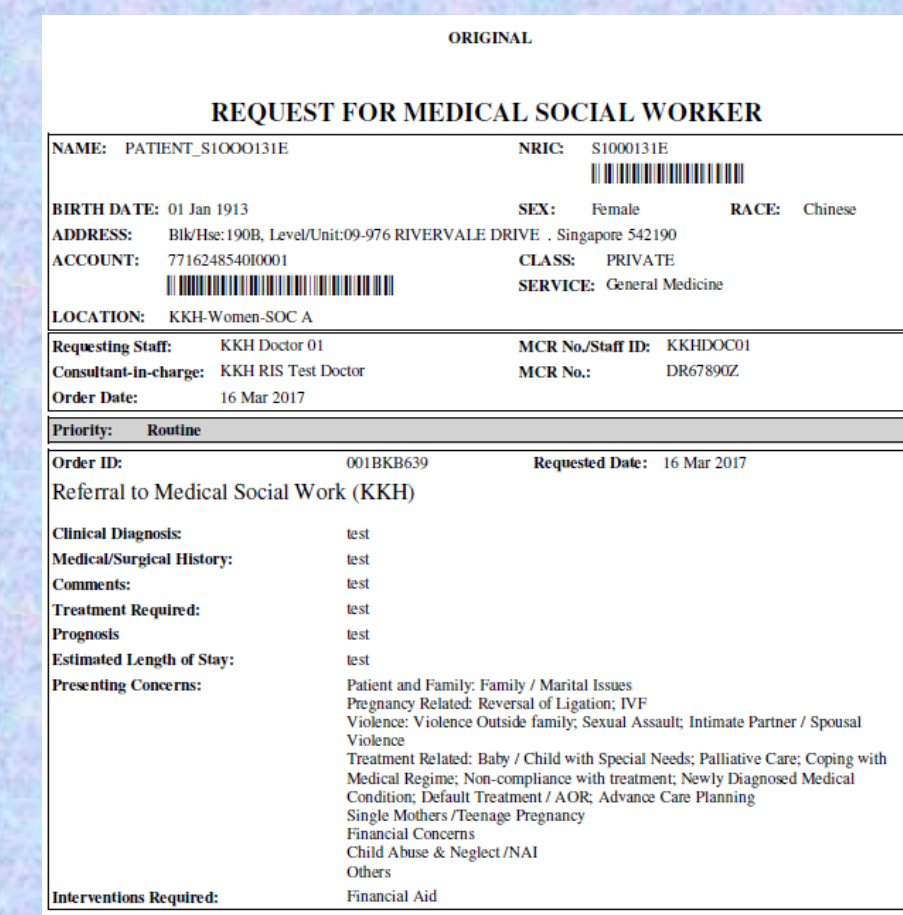
## e-Referral System for Allied Health

**Background** *Electronic referral system for allied health aims to standardise and improve efficiency in making inpatient and outpatient referrals at hospital wide level.*

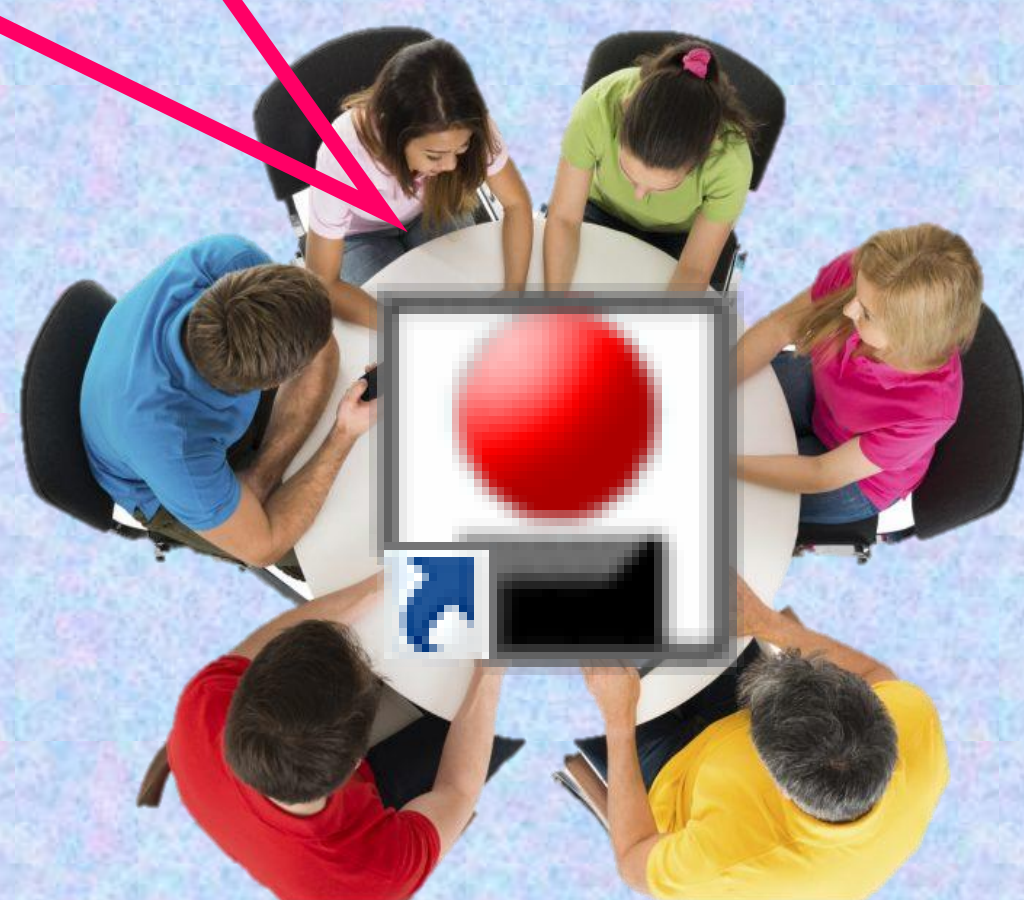
### How does e-referral work?



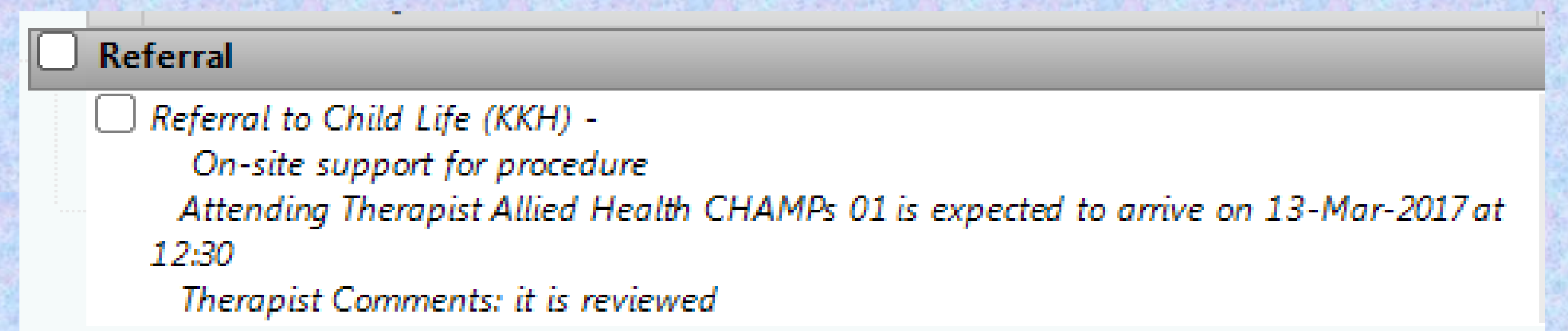
E-referral for inpatient/outpatient will be sent to AHPs via SCM.



Print-out copy of referral form for patients (outpatient).



Clinicians/APNs use SCM to order electronic referral.



AHPs conduct session and indicate completion in SCM.

### Results

- ✓ Documentation of referral in the EMR
- ✓ No lost referrals
- ✓ Timely patient care
  - i. Reduced time spent in correcting wrong referrals or tracing lost referrals
  - ii. Proper documentation
- ✓ Enable multi-disciplinary referrals by clinicians
- ✓ Enable inter-allied health service referrals
- ✓ Save paper (approximately 3,257 pages in one month)



No. of Allied Health E-Referrals	16 May'16 - 21 May'17	
	Inpatient	Outpatient
Referral to Audiology Service	136	965
Referral to CHAMPS	50	-
Referral to Dietitian	1,451	1,994
Referral to Medical Social Work	305	4
Referral to Occupational Therapy	305	2,521
Referral to Ortho Plaster Tech	751	11,530
Referral to Orthotics	39	470
Referral to Pharmacy	6	1
Referral to Physiotherapy	8,839	6,025
Referral to Podiatry	5	85
Referral to Psychology Service	228	673
Referral to Sports Medicine	4	10
Referral to Speech Therapy	778	1,905
<b>Total</b>	<b>12,897</b>	<b>26,183</b>
<b>Average per month</b>	<b>1,075</b>	<b>2,182</b>