Creating a Professional Track for SingHealth Cross Institution Infection Control (CIIC) Auditors

1. Background

IPSQ adopts an integrating approach in managing patient safety and quality and encourages interdisciplinary collaborations and coordination among our stakeholders and partners. The Cross Institutional Infection Control (CIIC) Audit was set up to ensure high level of standards in infection prevention and control and as many as 154 inter-professional CIIC Auditors have been trained and appointed.

2. Aims

As part of the efforts to drive the professional development track for the CIIC auditors, IPSQ together with the CIIC Lead collaborate to improve the current audit system, training, and recognition of the auditors. In order to standardize and align the skillset/knowledge, we embarked on LEARN, UNLEARN and RELEARN journey together.

3. Methodology

Two (2) Auditor’s workshops were organized to align the auditors’ knowledge and skillset. The workshops was well received and feedback gathered was positive. Auditors are more confident to conduct the audit after the workshop.

4. Results

SingHealth cluster’s performance for Hand Hygiene and Environmental Hygiene has shown significant improvement over the years – Please refer to the following graphs.

What they like most (Top 3)
- Revision and updates on auditing skills and procedures
- Sharing of examples on non compliances
- Delivery is clear, concise and easy to understand

What attendees wanted more (Top 3)
- Wanted more examples of non compliances
- Wanted more videos
- Wanted more elaboration on usage of the audit tool

5. Conclusion

The concept of the harmonized platform was strongly supported by Institution CEOs and CMBs, Institution Infection Control Units and the SingHealth Infection Prevention Workgroup.

The results are encouraging. IPSQ will continue to work with CIIC Audit Lead to review the audit process, training and recognition efforts for sustainability.