AIM

Our department, Health Information Management Services ('HIMS') is relying on vendor’s scanning services for the conversion of paper medical records to digital medical records for all scanning projects.

We aim to create a new scope of work for HIMS and save costs by becoming vendor-independent in the near future.

RESULT

Achieved the following savings as a result of taking over EDR and DFO scanning projects completely from vendor:

- **EDR Scanning:** $6,369.69 (cost savings for 10 months)
- **DFO Scanning:** $28,203.51 (cost savings for 6 months)

CONCLUSION

Since the introduction of in-house scanning, we have:

- Saved costs; and
- Created a new scope of work for HIMS allowing our senior staffs to acquire new knowledge, coinciding with our organisation’s belief of developing and growing its human capital and the nation’s support of lifelong learning

HIMS will roll out Phases 3 and 4 in the near future to take over all scanning projects such as Dayforward Inpatient, active old Outpatient and Inpatient notes from vendor completely.

“Great things in business are never done by one person. They’re done by a team of people.” – Steve Jobs